

FLEET WEB

USER GUIDE



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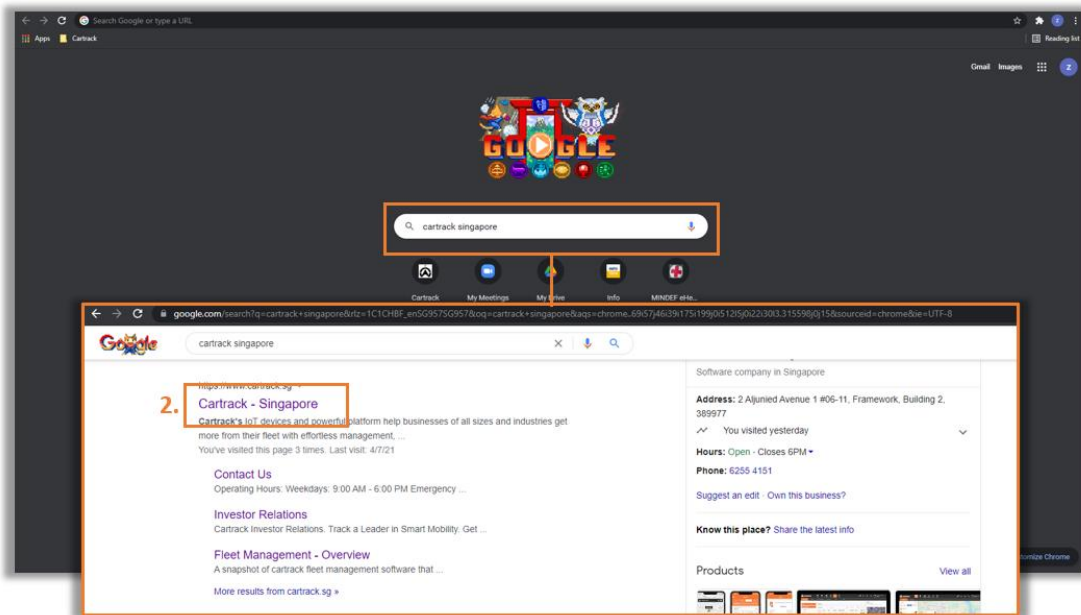
INTRODUCTION

GOING TO THE RIGHT PAGE

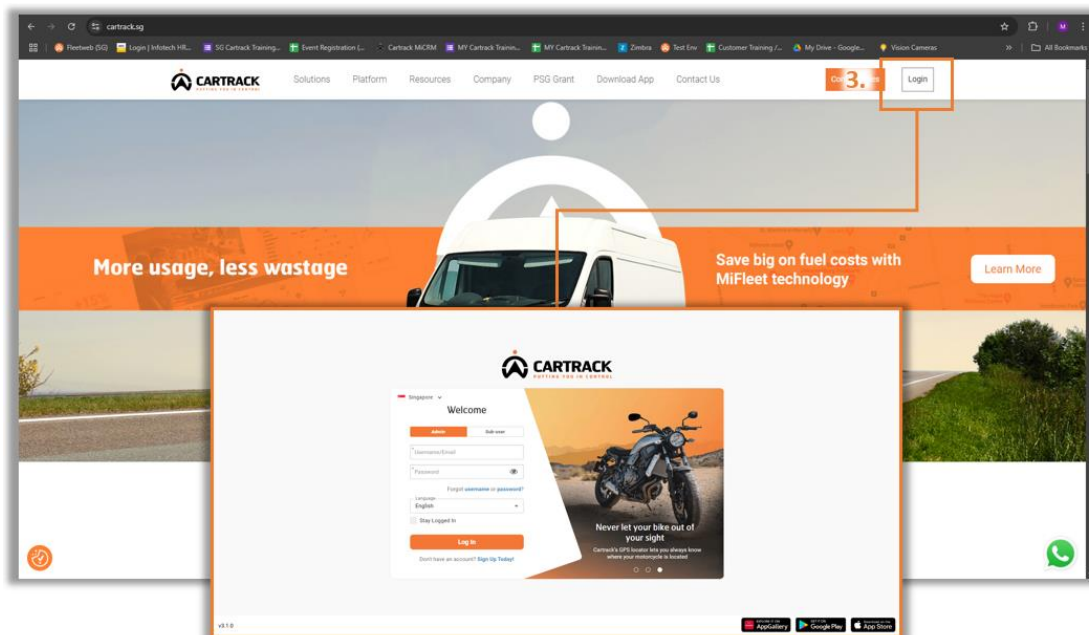
1. Google Chrome is recommended for accessing the Fleet page.



2. Search for “Cartrack” according to the country you are based in to access Cartrack’s website.



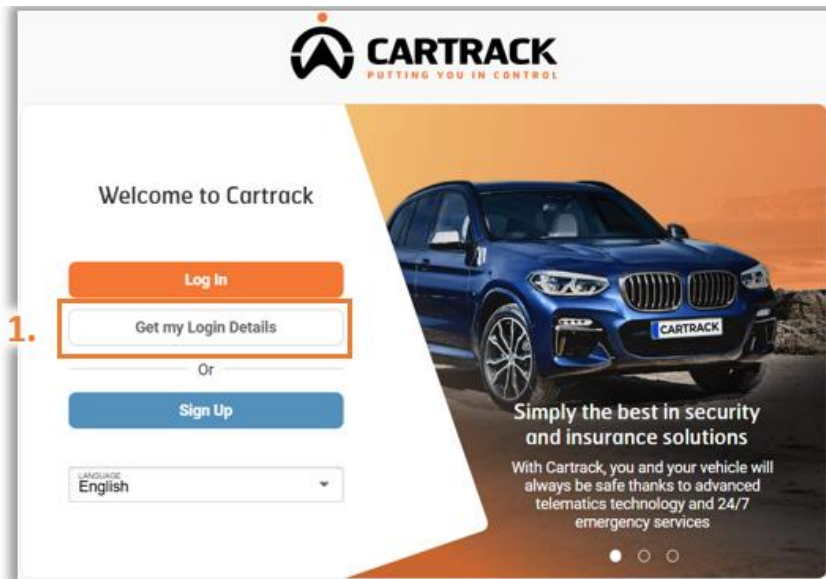
3. Select the Login button to navigate to the Login Page.



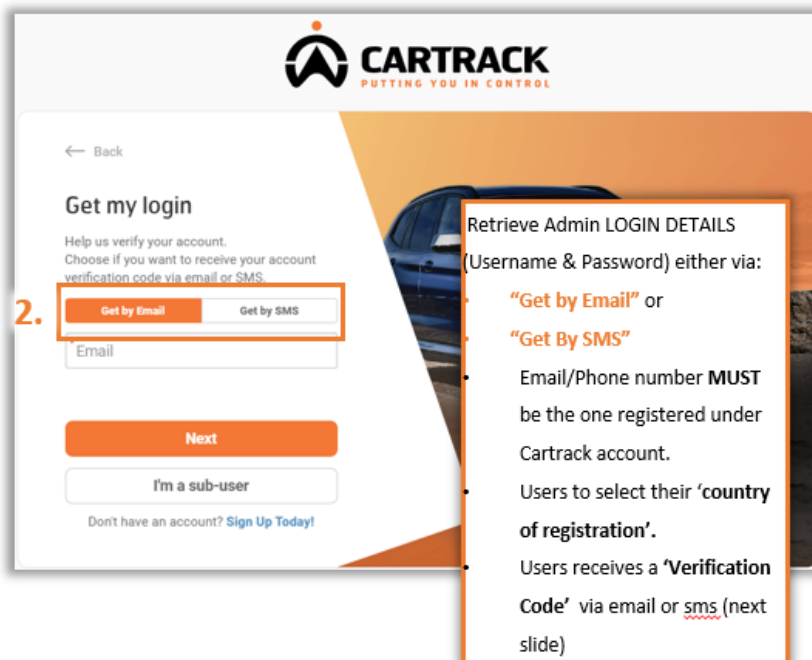
LOGIN

GET LOGIN DETAILS (FIRST TIME ACCESS)

1. Select “Get my Login Details”.

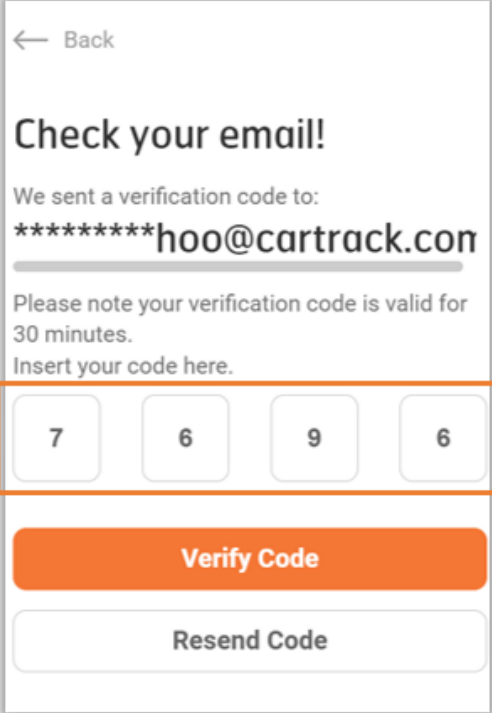


2. Input the details accordingly to receive an email or SMS to set your password.



GET LOGIN DETAILS (FIRST TIME ACCESS)

3. Input the one-time pin sent to either email or mobile to verify identity.



← Back

Check your email!

We sent a verification code to:
*****hoo@cartrack.com


Please note your verification code is valid for 30 minutes.
Insert your code here.

3.

Verify Code

Resend Code

4. The password set must meet the requirements stated.



← Back

Reset your password

* New Password

* Confirm New Password

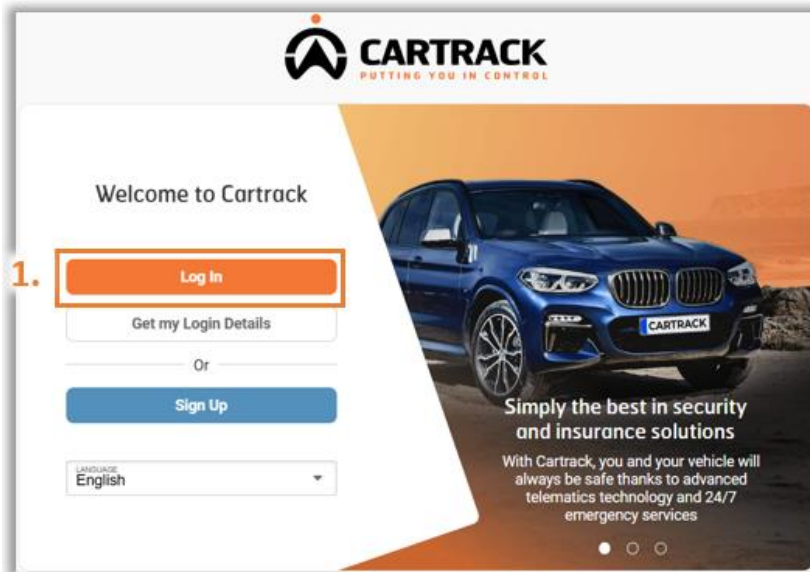
4. At least 8 characters
 Contains one lowercase letter
 Contains one uppercase letter
 Contains one number
 Contains one special character
 Passwords match

Reset Password

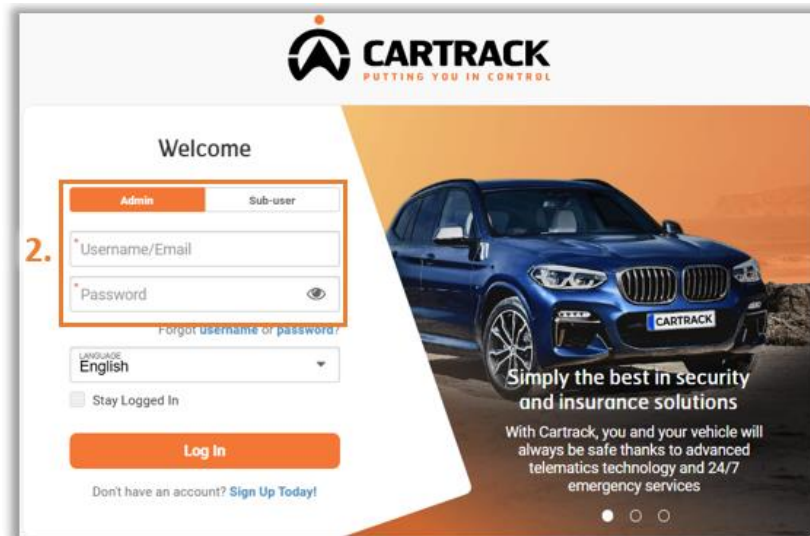
ADMINISTRATOR LOGIN

Administrator is a user who has full access and permissions to the account.

1. Select “**Log In**”.



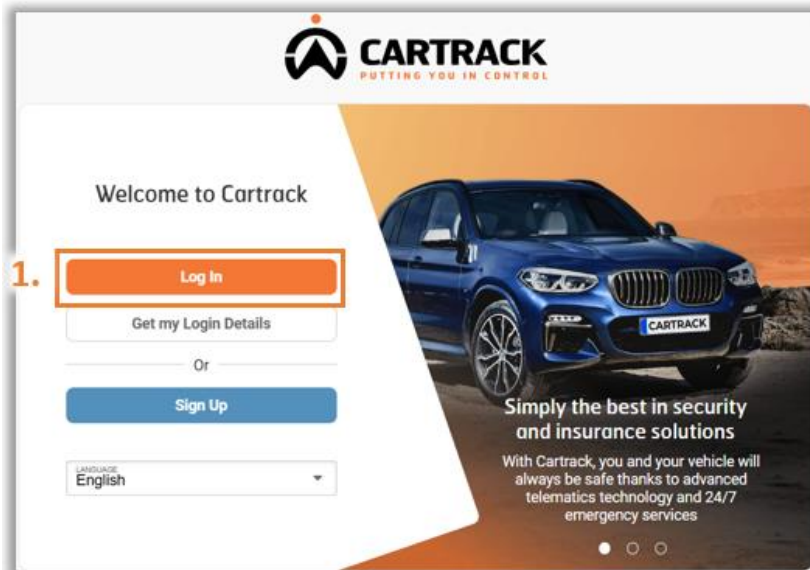
2. Choose the “**Admin**” tab to log in as an administrator. Input all required details.



SUB-USER LOGIN

Sub-user is a user account with limited access and permissions created by the Admin.

1. Select “Login”.

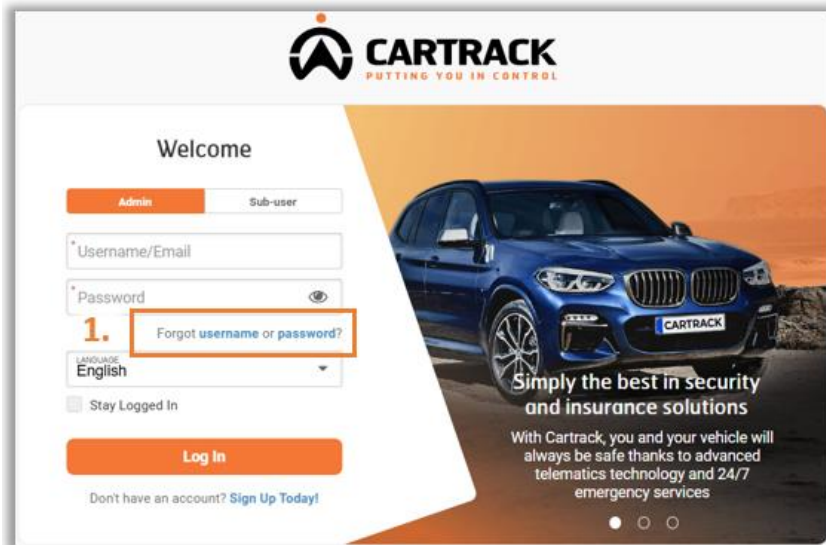


2. Choose the “Sub-user” tab to log in as sub-user. Input all required details.

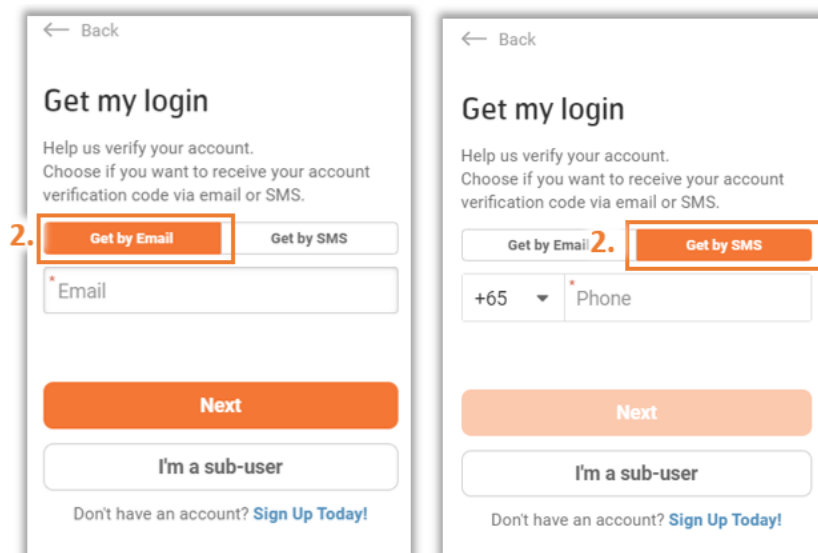


ADMINISTRATOR PASSWORD RESET

1. Select **“Forgot Password”**.

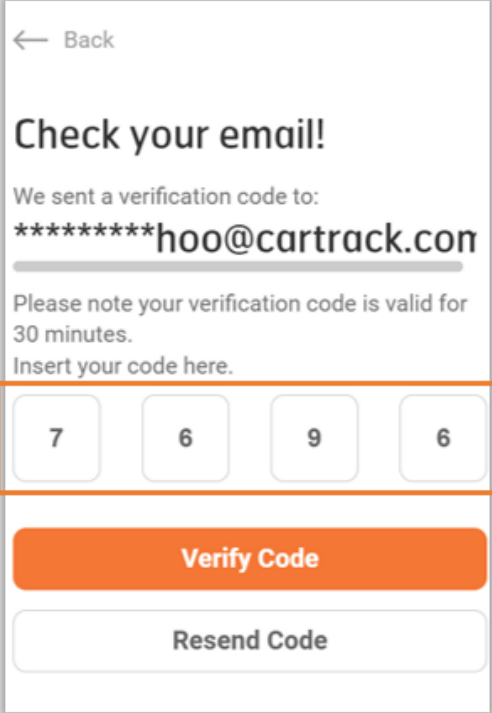


2. Choose between **“Get by Email”** or **“Get by SMS”** to obtain a one-time password.



ADMINISTRATOR PASSWORD RESET

3. Input the one-time pin sent to either email or mobile to verify identity.



← Back

Check your email!

We sent a verification code to:
*****hoo@cartrack.com

Please note your verification code is valid for 30 minutes.
Insert your code here.

3. 7 6 9 6

Verify Code


Resend Code

4. Password set must meet the requirements stated.



← Back

Reset your password

* New Password 

* Confirm New Password 

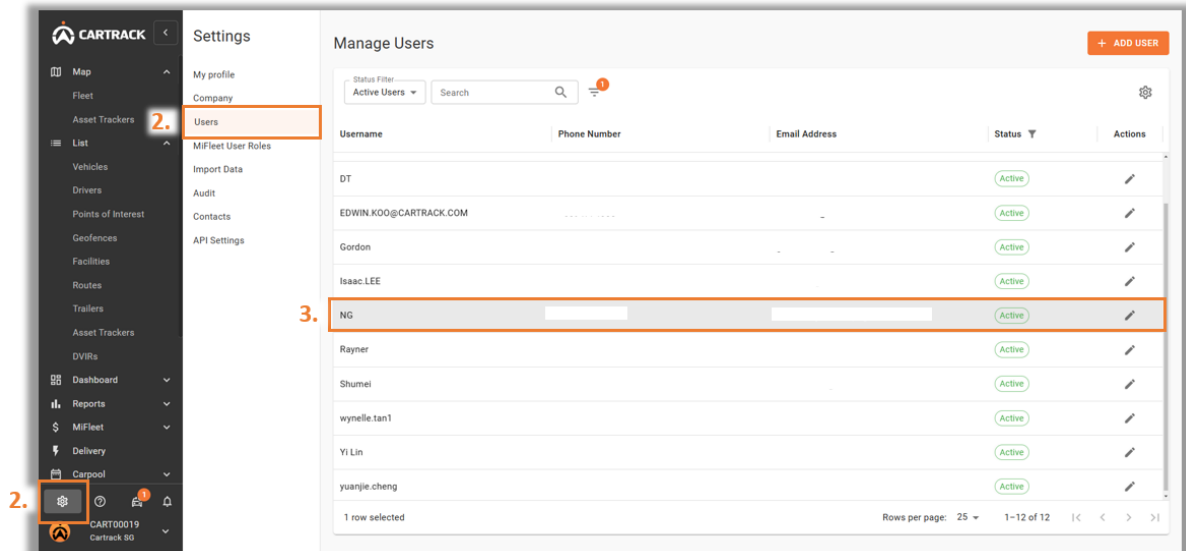

4.

- × At least 8 characters
- × Contains one lowercase letter
- × Contains one uppercase letter
- × Contains one number
- × Contains one special character
- × Passwords match











Reset Password

SUB-USER PASSWORD RESET

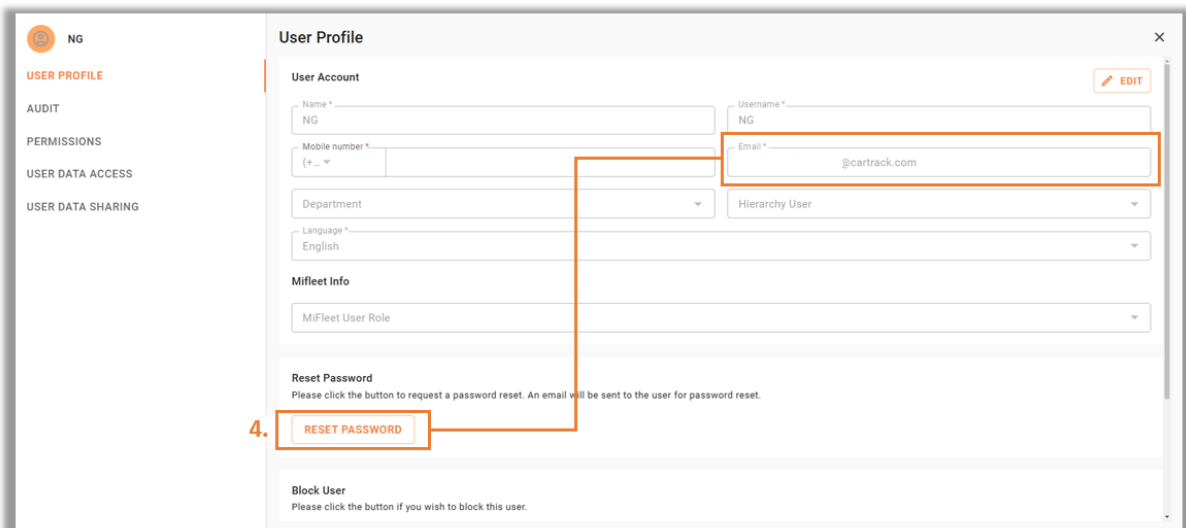
Sub-user password reset can only be assisted through the Administrator account.

1. Administrator to login as Admin.
2. Select Settings “

The screenshot shows the CARTRACK 'Manage Users' interface. On the left, the 'Settings' menu is open, and 'Users' is selected. The main area shows a table of users with columns for Username, Phone Number, Email Address, Status, and Actions. The user 'NG' is highlighted, and the 'Reset Password' button is visible in the actions column.

Username	Phone Number	Email Address	Status	Actions
DT			Active	
EDWIN.KOO@CARTRACK.COM			Active	
Gordon			Active	
Isaac.LEE			Active	
NG			Active	
Rayner			Active	
Shumei			Active	
wynelle.tan1			Active	
Yi Lin			Active	
yuanjie.cheng			Active	

4. Click on “Reset Password” for the Sub-user to receive a link to their registered email to reset their password.



The screenshot shows the 'User Profile' form for user 'NG'. The 'Reset Password' button is highlighted, and an arrow points to the email field.

User Account

Name * NG Username * NG

Mobile number * (+_) Email * @cartrack.com

Department Hierarchy User

Language * English

Mifleet Info

MIFleet User Role

Reset Password

Please click the button to request a password reset. An email will be sent to the user for password reset.

Block User

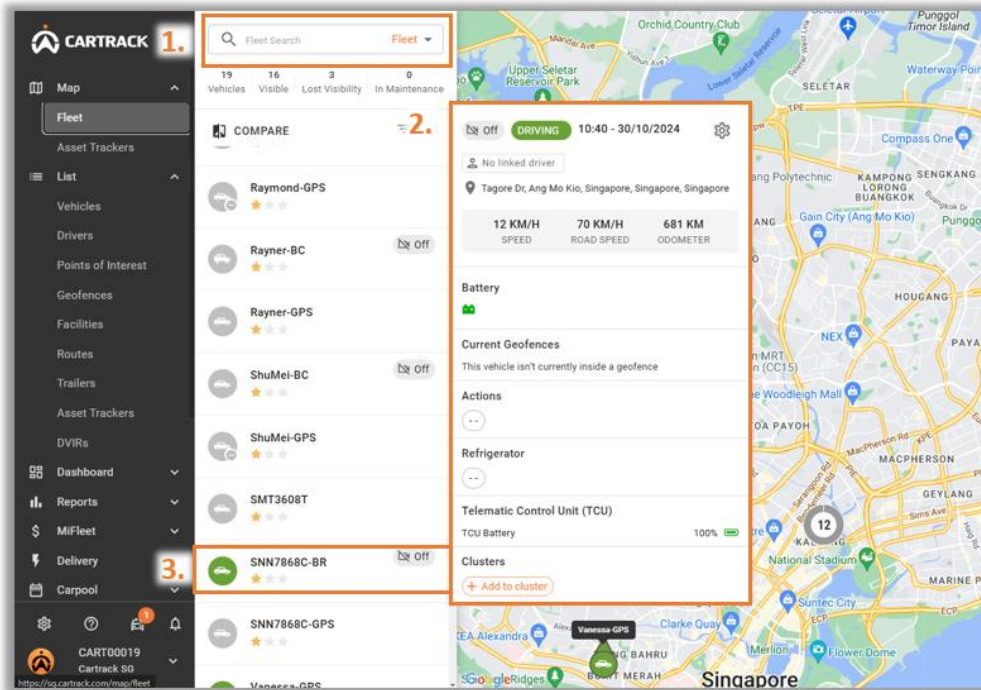
Please click the button if you wish to block this user.

MAPS

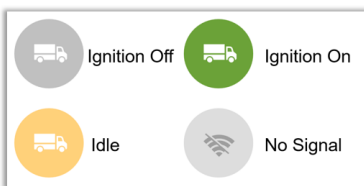
The Map page is where users will be able to view all vehicles, their location and motion statuses (driving, idling, or switched off).

OVERVIEW

1. Allows Users to toggle between Vehicle, Place or Coordinate Search.
2. Hover any vehicle to have a flyout status box to show the current vehicle status.
3. Indicates vehicle name and the safety rating of the vehicle for the past 7 days of usage.



4. Vehicle status colour code.

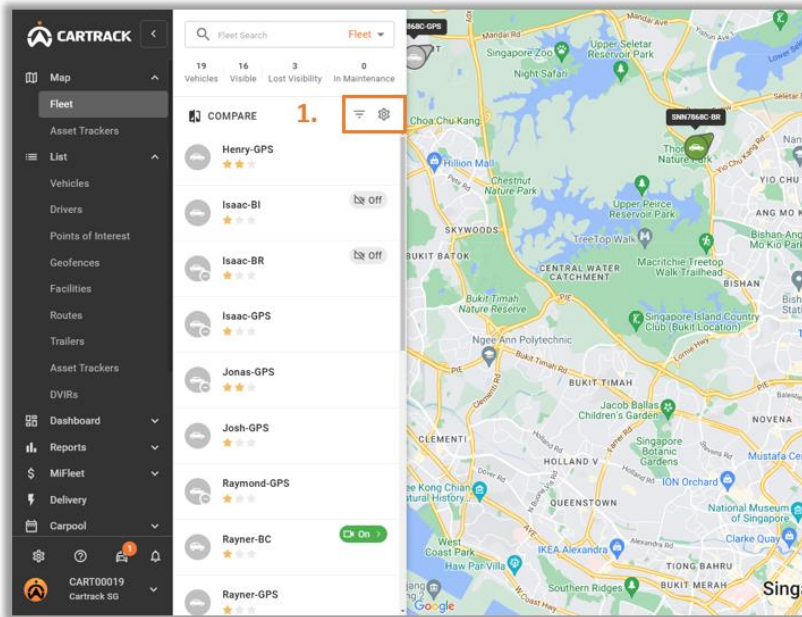


5. Fuel / Battery status colour code.

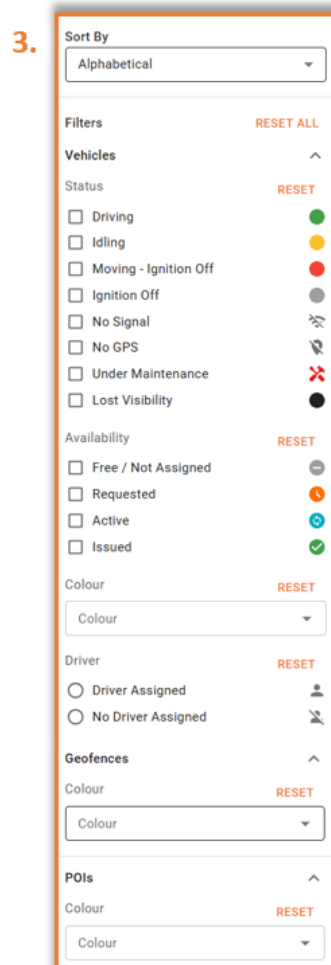
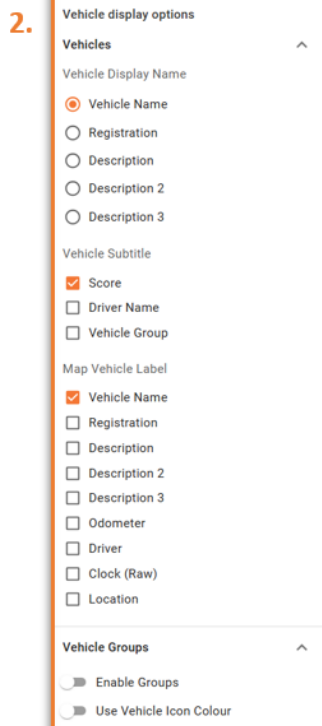
Unit Battery	Battery	EV Battery	Fuel	AdBlue
75-100%	Healthy	75-100%	75-100%	75-100%
50-75%	Charged	50-75%	50-75%	50-75%
25-50%	Low Charge	25-50%	25-50%	25-50%
0-25%	Discharged	0-25%	0-25%	0-25%
Charging	Not Available	Charging	Not Available	Not Available
Not Available		Not Available		

TOGGLE DISPLAY / FILTER SETTINGS

1. Select the “⚙️” icon to toggle Display Settings or select the “☰” to toggle Filter settings.



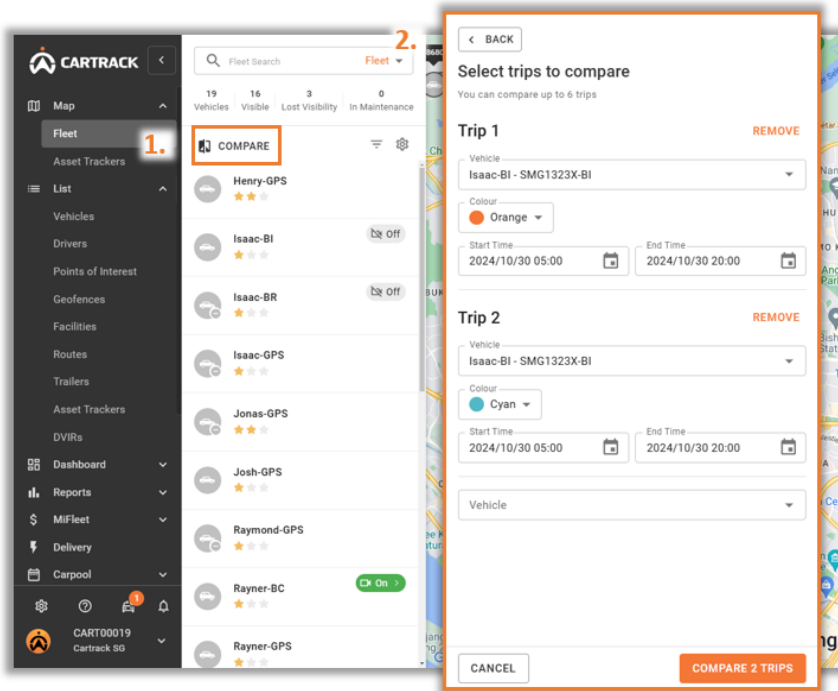
2. Users can amend the settings on how they want the information to be displayed or
 3. Filtered on the Maps.



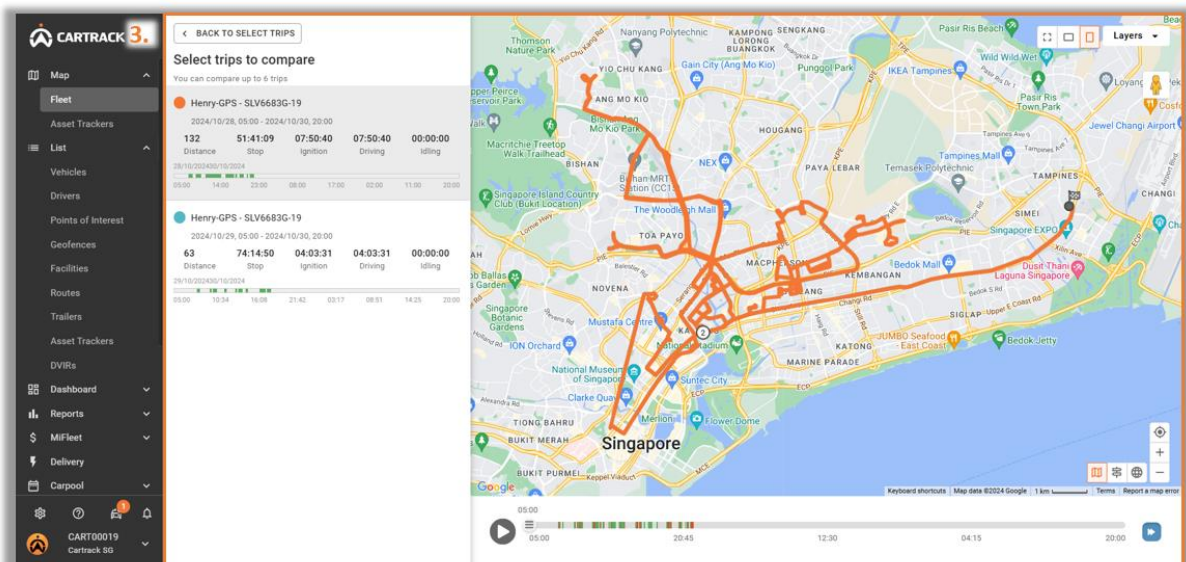
TRIP COMPARISON

Trip Comparison allows users to compare the trips of one or different vehicles to analyse the efficiency of the route that they took. Users can compare up to 6 trips at any time.

1. Select **“Compare”**.
2. Select the vehicle/s and all necessary details you want to compare. Click on **“Compare Trips”**.

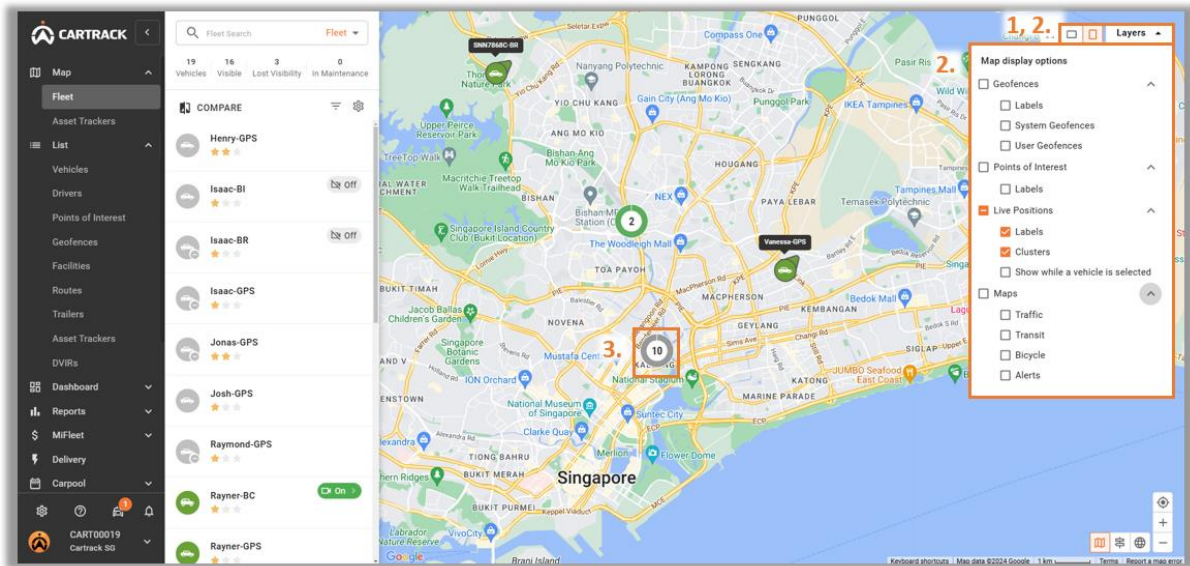


3. Details for comparison will be displayed accordingly on the map and data form.



CHANGING MAPS LAYOUT

1. Toggle between the landscape and portrait layout.
2. Allow users to turn on different layers on the map.
3. Depicts the number of vehicles in proximity.

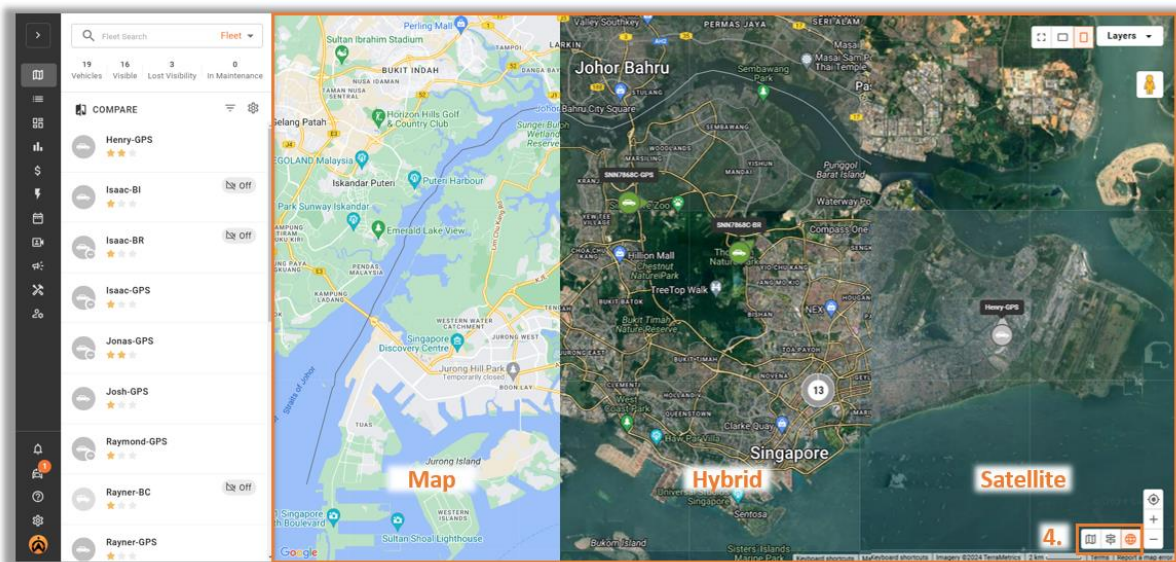


Note:

Geofence is a user-defined area to monitor vehicle movement.


Point of Interest is a point on the map that is of importance to the user.

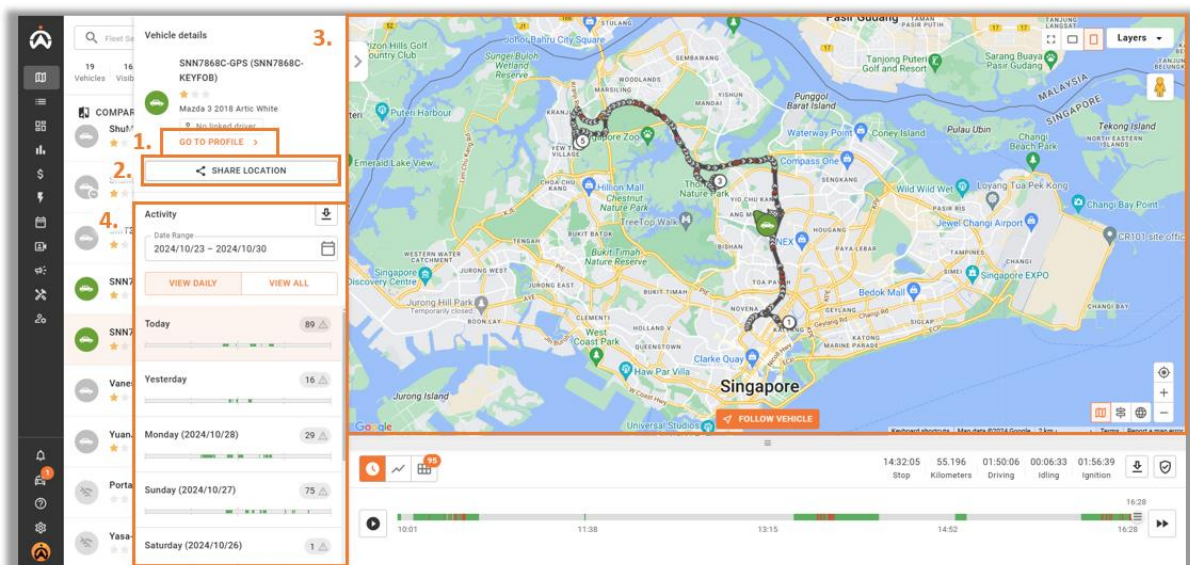
4. Toggle between Map, Hybrid or Satellite view.



VEHICLE HISTORY: OVERVIEW

Selecting the individual vehicle allows the user to view detailed information such as routes taken, harsh events and sensor events.

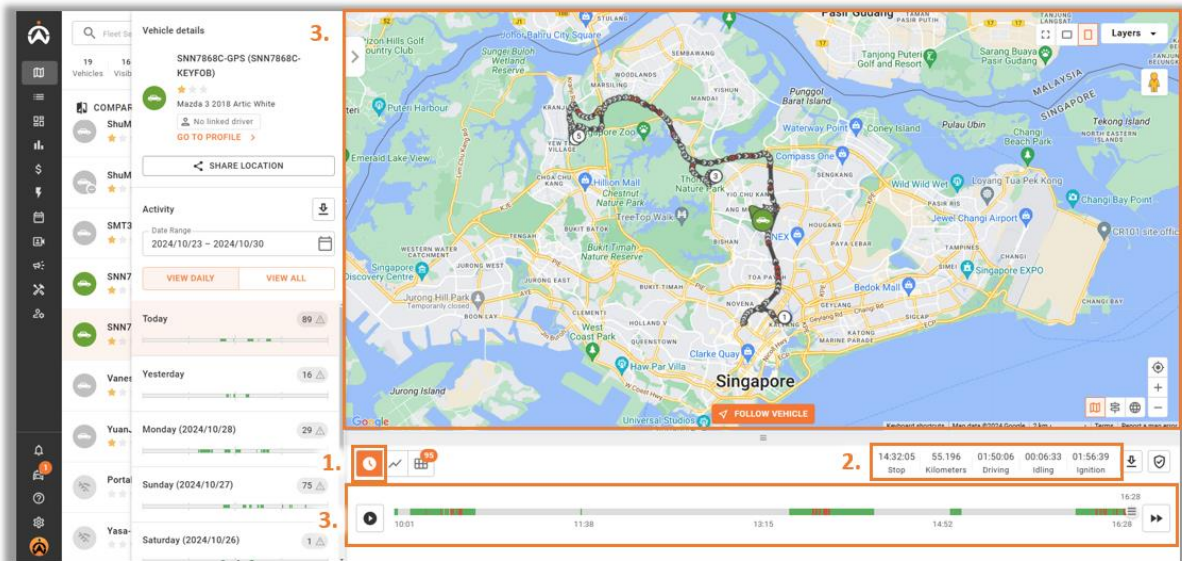
1. Opens a pop-up menu to manage vehicle information.
2. Generates links to be shared on vehicle location.
3. Displays trip route on Map based on the selected date.
4. Allows users to:
 - a. “” Download trips.
 - b. Select the date range to view.
 - c. View a vehicle’s daily information or its total information based on the selected duration.



VEHICLE HISTORY: VIEWING TRIP REPLAY


Trip Replay allows users to replay the day's trip for a selected vehicle. This enables users to review the route and ensure that the most efficient route is taken.

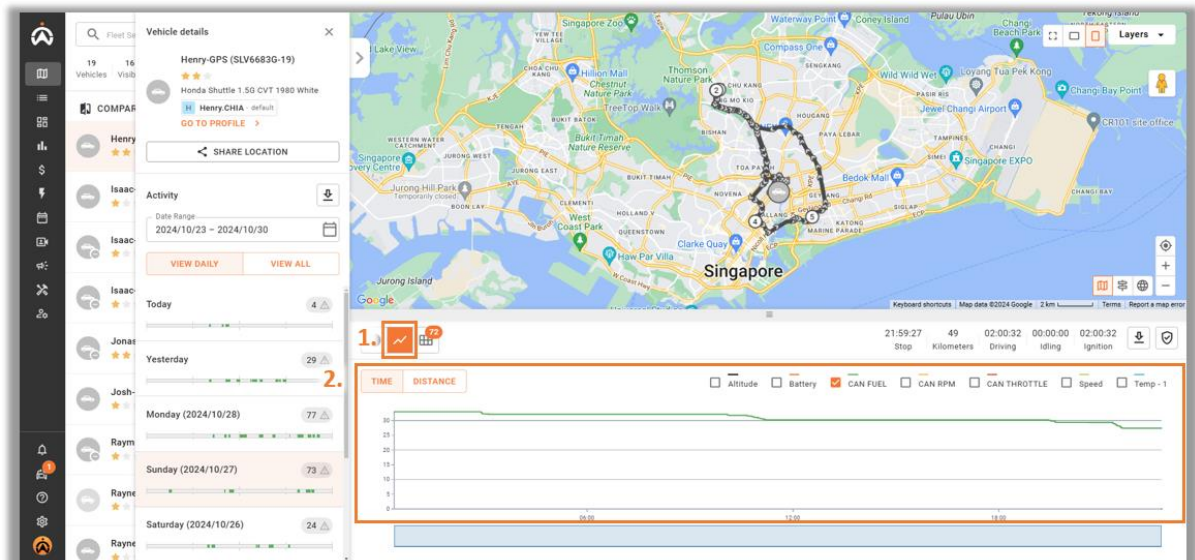
1. Select the “🕒” icon.
2. Displays vital trip statistics (Travel time, Distance, Stop time, Idling) of the selected date.
3. Click on “▶️” icon to replay the selected day's trip on the map.



VEHICLE HISTORY: SENSOR MONITORING


The Graph tab displays most Add-on Sensors such as Fuel, Temperature, Panic Button and CAN data.

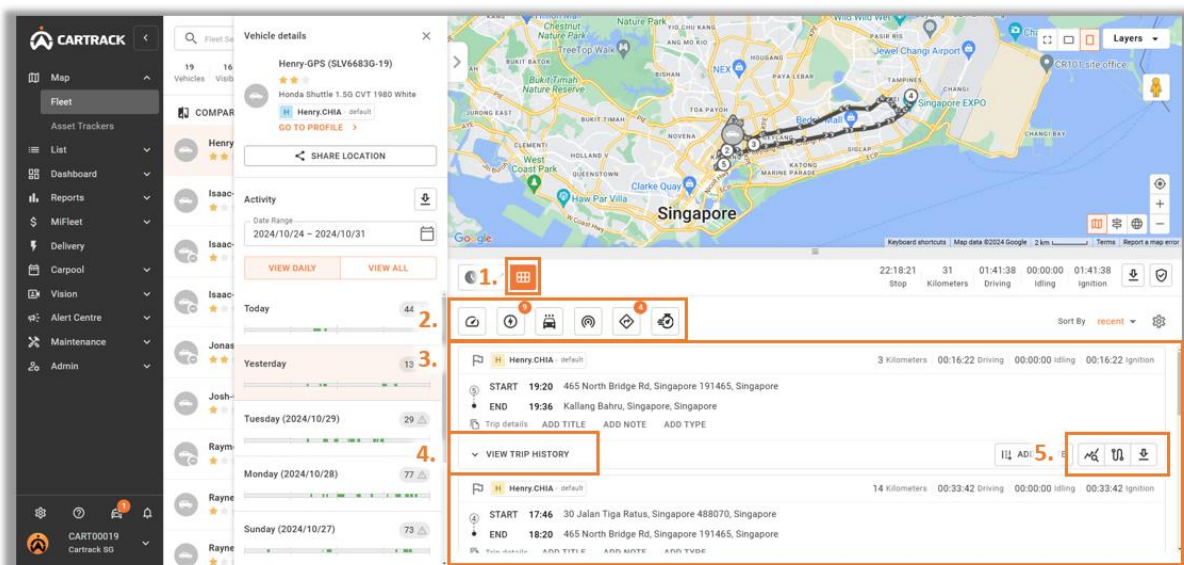
1. Click on the “” icon.
2. Select single or multiple sensor categories to be displayed on the graph based on Time or Distance.



























VEHICLE HISTORY: TRIP MANAGEMENT

The Table tab displays detailed information on vehicle trips based on selected dates. Use this tab to investigate any events that happened.

1. Click on “” icon.
2. Displays information on Speeding, Harsh Events and Excessive RPM.
3. Simplified trip details, giving users the option to flag, add trip as routes or even add details to classified trips as business or personal.
4. Expands trip information to view more trip details for the selected trip.
5. Allow users to view Statistics, Route taken for the trip on Map or even download trip details in Excel, KML or GPX format.



4. **HIDE TRIP HISTORY** ADD ROUTE   

Time	Actions ↓	Status	Events	Speed	Road Speed	Location
19:21:11	  	DRIVING		5 km/h	50 km/h	9 North Bridge Rd, Singapore 190009,
19:21:38	  	DRIVING		33 km/h	50 km/h	465 North Bridge Rd, Singapore 19146,
19:23:25	  	DRIVING		10 km/h	50 km/h	463 Crawford Ln, Singapore 190463, S
19:25:32	  	DRIVING		18 km/h	50 km/h	463 Crawford Ln, Singapore 190463, S
19:28:28	  	DRIVING		45 km/h	60 km/h	Lavender St, Little India, Singapore, Sri
19:28:31	  	DRIVING		48 km/h	60 km/h	Lavender St, Little India, Singapore, Sri
19:30:01	  	DRIVING		13 km/h	60 km/h	Little India, Singapore, Singapore, Sing

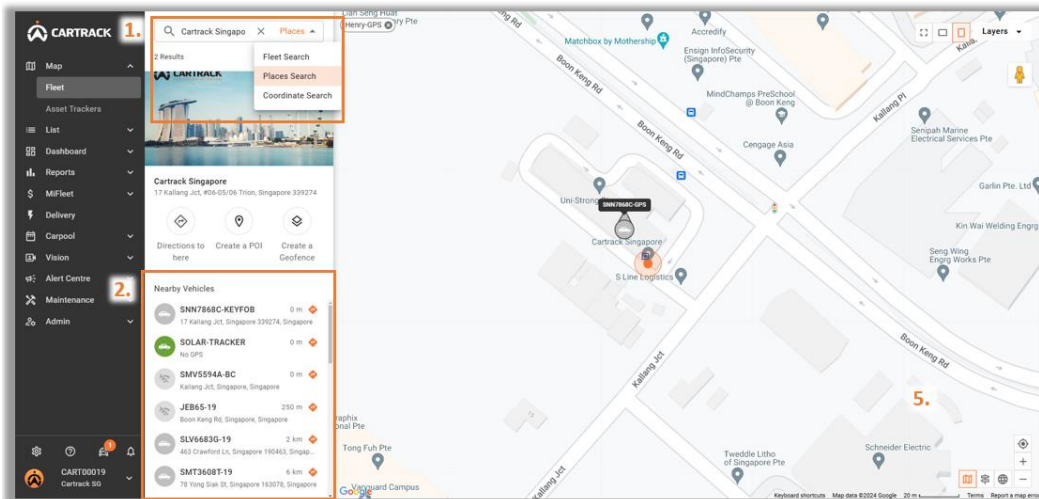
Rows per page: 25 1-25 of 77 < >

PINPOINT NEAREST VEHICLE TO A LOCATION

Users can search for vehicles nearest to a particular location using the “**What’s Nearby**” feature. There are 2 methods for this:

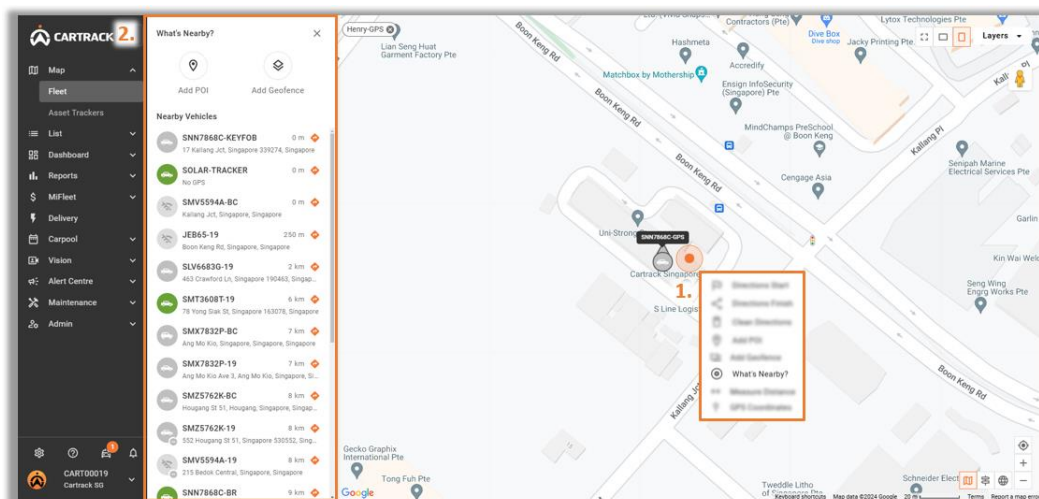
Places Search

1. Switch “**Fleet Search**” to “**Places Search**” and type out the desired location.
2. Upon selection of the location from the suggested list, the menu will display the nearest vehicles based on distance in ascending order.



Right Click on Map

1. Identify from the map the location that you wish to know the nearby vehicles. Right-click on the map and a menu will appear. Select “**What’s Nearby**”.
2. The menu will display the nearest vehicles based on distance in ascending order.



LIST

List displays information on all vehicles, drivers, POIs, geofences and routes. This menu can be used to manage the information on each of these features.

VEHICLE: OVERVIEW

1. Displays list of all vehicles or user-created groups.
2. Allows users to search for vehicles and select the status filter.
3. Change display settings for columns to view and density of the list.
4. Displays a list of current vehicles in the account.

The screenshot shows the Cartrack 'Vehicles' overview page. The interface includes a sidebar with navigation options, a top navigation bar with 'ALL' and 'GROUPS' tabs, a search bar, and a table of vehicle data. The table columns include Vehicle Name, Registration, Status, Driver, Score, Speed, Current Geofence, and Location. The table lists 10 vehicles, most with 'Ignition Off' status and 0 km/h speed. A settings icon is visible in the top right corner of the table area.

Vehicle Name	Registration	Status	Driver	Score	Speed	Current Geofence	Location
Henry-GPS	SLV6683G-19	Ignition Off for 4 hrs 21 min	Henry.CHIA	★★★	0 km/h		463 Crawford Ln, Singapore 190463, Singa...
Isaac-BI	SMG1323X-BI	Ignition Off for 21 hrs 22 m	Unassigned	★★★	0 km/h		Edgedale Plns, Singapore, Singapore
Isaac-BR	SMG1323X-BR	Ignition Off for 21 hrs 22 m	Unassigned	★★★	0 km/h		Edgedale Plns, Singapore, Singapore
Isaac-GPS	SMG1323X-19	Ignition Off for 21 hrs 22 m	Isaac.LEE	★★★	0 km/h		Edgedale Plns, Singapore, Singapore
Jonas-GPS	AMM8648-19	Ignition Off for 1 hr 39 min	Jonas.LEE	★★★	0 km/h		51 Jalan Keris, Taman Sri Tebrau, 80050 J...
Josh-GPS	FBD4888J-19	Ignition Off for 18 hrs 17 m	Josh.Lim	★★★	0 km/h		Pasir Ris Dr 6, Pasir Ris, Singapore, Singap...
Portable	JEB65-19	Last Seen 4 hrs ago	Unassigned	★★★	0 km/h	Trion Office	Boon Keng Rd, Singapore, Singapore
Raymond-GPS	SMM1763C-19	Ignition Off for 1 hr 41 min	Raymond.NG	★★★	0 km/h		Close to 751345 Sembawang Crescent, 34...
Rayner-BC	SMX7832P-BC	Ignition Off for 17 hrs 38 m	Unassigned	★★★	0 km/h		Ang Mo Kio, Singapore, Singapore, Singap...

VEHICLE: MANAGING AND CREATING GROUPS

Vehicle Groups can be created to generate reports and set alerts to a specific set of vehicles rather than the whole fleet.

1. Select **“Group”** in Vehicles.
2. Select **“Add a Group”** to create a new grouping. Input a name and select the vehicles to be included in the grouping.
3. Click on the **“✎”** icon to edit or delete a group.

The screenshot displays the CARTRACK interface. On the left is a navigation menu with options like Map, List, Vehicles, Drivers, Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MIFleet, Delivery, Carpool, and Vision. The main area is titled 'Vehicles' and has a 'GROUPS' tab selected, indicated by a red box and the number '1.'. Below the tab is a search bar and a '6 Total Groups' indicator. A table lists various vehicle categories: Name, RM Personal Car, Camera, Fuel Group, Company, and Unscheduled. To the right of the table is an 'Actions' column with edit and delete icons, one of which is highlighted with a red box and the number '3.'. A red box labeled '2.' points to the '+ ADD GROUP' button in the top right corner. An 'Add New Group' modal window is open in the foreground, showing a search bar with 'Reefer Truck' entered, a '0 Vehicles in group' indicator, and a table of vehicles to be added to the group. The table has columns for Vehicle Name, Registration, Driver, Description, Score, Home Geofence, and VIN. The 'ADD NEW GROUP' button is highlighted in orange.

Vehicle Name	Registration	Driver	Description	Score	Home Geofence	VIN
Henry-GPS	SLV683G-19	Henry CHIA	White 1980 Honda Shuttle 1.5G	★ ★ ★		GJ81200158
Isaac-BI	SMG1323X-BI	Unassigned	Arctic White 1998 Nissan Note	★ ★ ★		
Isaac-BR	SMG1323X-BR	Unassigned	White 2018 Nissan Note	★ ★ ★		JM1TAAE1Z2982512
Isaac-GPS	SMG1323X-19	Isaac LEE	White 2018 Nissan Note	★ ★ ★		JM1TAAE1Z2982512
Jonas-GPS	AMM8648-19	Jonas LEE	Black 2022 Perodua Alza	★ ★ ★		PM2AA1AB00M011301

VEHICLE: MANAGING VEHICLE SETTINGS

Users are able to change information on their vehicles such as Name, Vehicle Icon and required licenses. Updating the Odometer and activating the Immobilizer can also be done on this page.

1. Select the vehicle whose settings you wish to manage.
2. A pop-up menu will appear that allows you to edit or view certain information such as:
 - **Recent Activity:** View recent trips by vehicle.
 - **Vehicle Details:** Edit Vehicle Name, Description and Consumption.
 - **Vehicle Settings:** Change Vehicle Icon in Maps and Assign Default Driver.
 - **MiFleet Settings:** Determine Fuel Tank Capacity and Cost Centre.
 - **Odometer:** Update Odometer value.

The screenshot displays the CARTRACK interface for managing vehicles. On the left is a navigation sidebar with options like Map, List, Drivers, Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, and Live Stream. The main area is titled 'Vehicles' and shows a table of vehicles. A red box labeled '1.' highlights the first vehicle in the table: Henry-GPS, SLV6683G-19, Status: Ignition Off for 6 hrs 46 min, Driver: Henry.CHIA, Score: 3 stars, Speed: 0 km/h, Location: 463 Crawford Ln, Singapore 190463, Singapore. A second red box labeled '2.' highlights the pop-up menu for this vehicle, which includes a 'SHARE LOCATION' button and a list of settings: RECENT ACTIVITY, VEHICLE DETAILS, VEHICLE SETTINGS, MIFLEET SETTINGS, ODOMETER, and VEHICLE TRAILERS. The 'RECENT ACTIVITY' section shows three trips with their start and end times and locations.

Vehicle Name	Registration	Status	Driver	Score	Speed	Current Geofence	Location
Henry-GPS	SLV6683G-19	Ignition Off for 6 hrs 46 min	Henry.CHIA	☆☆☆	0 km/h		463 Crawford Ln, Singapore 190463, Singapore
Isaac BI	SMG1323X-BI	Ignition Off for 23 hrs 47 min	Unassigned	☆☆☆	0 km/h		Edgedale Pkns, Singapore, Singapore

Henry-GPS
Honda Shuttle 1.5G CVT 1980
White
Vehicle Active

RECENT ACTIVITY

- Henry.CHIA - default** (6 Km)
 - START 2024/10/31, 10:17 Lor 7 Toa Payoh, Toa Payoh, Singapore, Singapore, Singapore
 - END 2024/10/31, 10:32 463 Crawford Ln, Singapore 190463, Singapore
- Henry.CHIA - default** (18 Km)
 - START 2024/10/31, 08:51 Kallang Bahru, Singapore, Singapore
 - END 2024/10/31, 09:46 Lor 7 Toa Payoh, Toa Payoh, Singapore, Singapore, Singapore
- Henry.CHIA - default** (3 Km)
 - START 2024/10/30, 19:20 465 North Bridge Rd, Singapore 191465, Singapore
 - END 2024/10/30, 19:36 Kallang Bahru, Singapore, Singapore
- Henry.CHIA - default** (14 Km)

DRIVER: OVERVIEW

Create and manage driver information or assign DID tags through this page.

1. Displays list of all drivers, user-created groups and Driver ID tags.
2. Allows users to search for drivers and select the status filter.
3. Driver and Group Creation.
4. Change display settings for columns to view and density of the list.
5. Displays a list of current drivers in the account.

The screenshot shows the Cartrack Drivers Overview page. The interface includes a sidebar with navigation options, a main content area with a table of drivers, and a top navigation bar. Numbered callouts (1-5) highlight specific features:


- 1. Points to the sidebar navigation menu.
- 2. Points to the status filter dropdown (Active Drivers) and the search bar.
- 3. Points to the top navigation bar containing 'IMPORT DRIVERS', '+ ADD GROUP', and '+ ADD DRIVER' buttons.
- 4. Points to the settings gear icon in the top right corner.
- 5. Points to the 'ALL' tab in the top navigation bar.

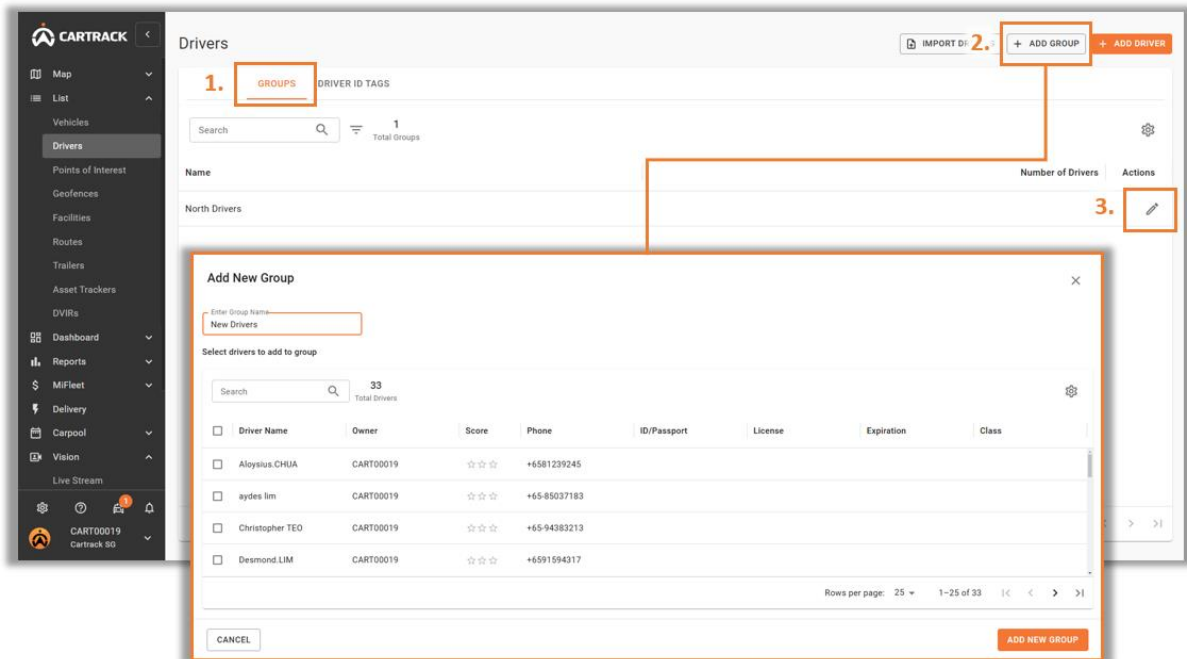
Driver Name	Owner	Department	Phone	ID Tags	License	Employee Number	Expiration	Class	Gender
jarrod	CART00019								
Josh.Lim	CART00019	Sales		BF03030500000001		668			
Jonas.LEE	CART00019	Sales		F501040803000001		667			M
Yi.Lin.CHOK	CART00019	Sales		9906040609000001					F
Shu Mei.CHIA	CART00019	Sales				605			F
Christopher TEO	CART00019	Sales		DC03010203000001					M
driver	Isaac.LEE								F
Edwin KOD	CART00019								
Shumei CHIA	CART00019								

Rows per page: 25 | 1-25 of 33

DRIVER: MANAGING AND CREATING GROUPS

Driver Groups can be created to generate reports and set alerts to a specific set of drivers rather than the whole fleet.

1. Select **“Group”** in Drivers.
2. Select **“Add a Group”** to create a new grouping. Input a name and select the drivers to be included in the grouping.
3. Click on the **“”** icon to edit or delete a group.




The screenshot displays the CARTRACK interface for managing drivers. The main window shows the 'Drivers' section with a 'GROUPS' tab selected. A dialog box titled 'Add New Group' is open, allowing the user to create a new driver group. The dialog box contains a search bar for 'New Drivers', a table of drivers to select, and an 'ADD NEW GROUP' button. The background shows the 'Drivers' page with a 'GROUPS' tab selected and an 'ADD GROUP' button highlighted.

Drivers | IMPORT DRIVERS | + ADD GROUP | + ADD DRIVER

1. GROUPS | DRIVER ID TAGS

Search [] 1 Total Groups

Name [] Number of Drivers [] Actions []

North Drivers [] 3. 

Add New Group

Enter Group Name []

New Drivers

Select drivers to add to group

Search [] 33 Total Drivers

<input type="checkbox"/>	Driver Name	Owner	Score	Phone	ID/Passport	License	Expiration	Class
<input type="checkbox"/>	Aloysius.CHUA	CART00019	☆☆☆	+6581239245				
<input type="checkbox"/>	aydes lim	CART00019	☆☆☆	+65-85037183				
<input type="checkbox"/>	Christopher TEO	CART00019	☆☆☆	+65-94383213				
<input type="checkbox"/>	Desmond.LIM	CART00019	☆☆☆	+6591594317				

Rows per page: 25 | 1-25 of 33 | < >

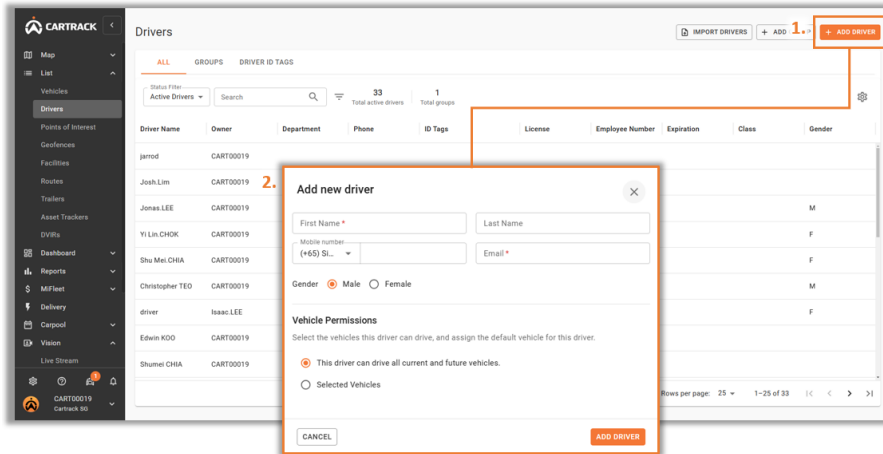
CANCEL | ADD NEW GROUP

DRIVER: MANAGING DRIVER PROFILES

Driver profiles can be created and edited to include licenses, assign vehicle permissions or toggle Delivery accessibility.

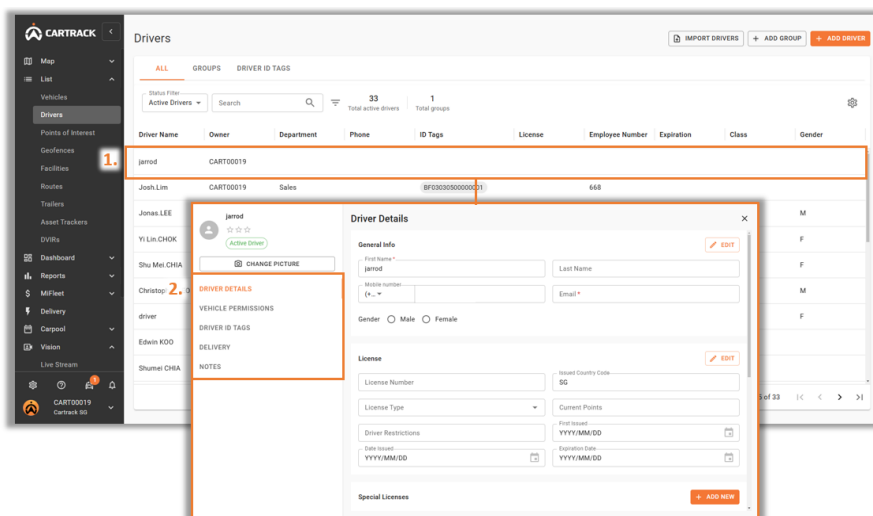
Driver Creation

1. Select “**Add Driver**” to create a Driver.
2. A pop-up menu will appear. Input the necessary fields and select “**Add Driver**” to create.



Driver Management

1. Select the driver to manage.
2. A pop-up menu will appear and users will be able to manage driver information.
 - **Driver Details:** Edit Driver information such as Name, Mobile Number and License.
 - **Vehicle Permissions:** Determine which vehicles the driver can operate (Requires DID Tag).
 - **Driver ID Tags:** Assign or manage Driver ID Tag for the selected driver.
 - **Delivery:** Enable or manage Driver to use Delivery Solution on Mobile App.
 - **Note:** Any additional notes to tag to a driver.



POI: OVERVIEW

Points of Interest (POI) are landmarks that you can create on the Map for easy identification and distance referencing to your vehicle's current location.

1. Allows users to search or filter for a POI.
2. Displays list of POI in the account.

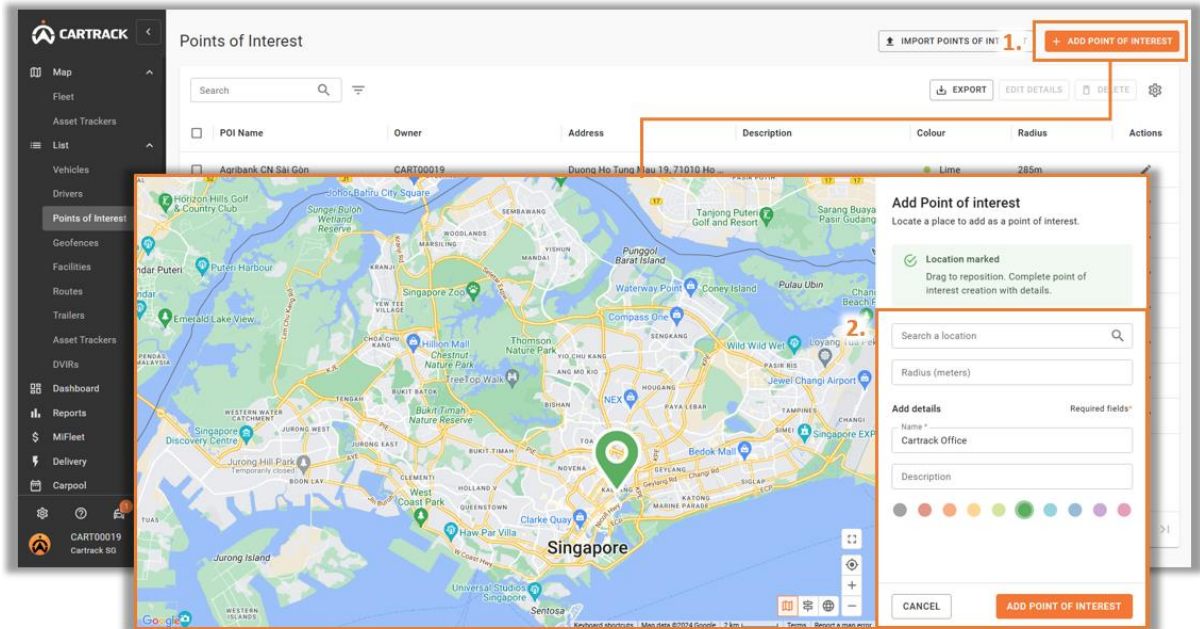
The screenshot displays the CARTRACK 'Points of Interest' management interface. On the left is a dark sidebar with navigation icons and labels: Map, Fleet, Asset Trackers, List, Vehicles, Drivers, Points of Interest (highlighted), Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, and Carpool. At the bottom of the sidebar, the user's profile 'CART00019 Cartrack SG' is visible. The main content area is titled 'Points of Interest' and includes a search bar (labeled '1.'), an 'IMPORT POINTS OF INTEREST' button, and an '+ ADD POINT OF INTEREST' button. Below the search bar are 'EXPORT', 'EDIT DETAILS', and 'DELETE' buttons. A table lists the POI entries, with the table area highlighted by a red box and labeled '2.'. The table columns are: POI Name, Owner, Address, Description, Colour, Radius, and Actions. The table contains 8 rows of data. At the bottom right of the table area, there is a pagination control showing 'Rows per page: 25' and '1-8 of 8'.

POI Name	Owner	Address	Description	Colour	Radius	Actions
<input type="checkbox"/> Agribank CN Sài Gòn	CART00019	Duong Ho Tung Mau 19, 71010 Ho ...		Lime	285m	
<input type="checkbox"/> BV Bình Dân	CART00019	Duong Dien Bien Phu N13, 72416 H...		Red	285m	
<input type="checkbox"/> Cartrack SG Office	CART00019	18 Boon Lay Way, Singapore 60996...		Purple	285m	
<input type="checkbox"/> Isaac Home	CART00019	Edgedale Pkns, Singapore, Singapore		Lime	285m	
<input type="checkbox"/> Nex	CART00019	Serangoon Ave 2, Braddell Heights, ...		Red	300m	
<input type="checkbox"/> Office	CART00019	17 Kallang Jct, Singapore 339274, S...		Red	285m	
<input type="checkbox"/> Shell Customers	CART00019	2 Boon Lay Ave, Singapore 649960, ...		Purple	285m	
<input type="checkbox"/> Zoo	CART00019	80 Mandai Lake Rd, Singapore 7298...		Orange	285m	

POI: MANAGING AND CREATING

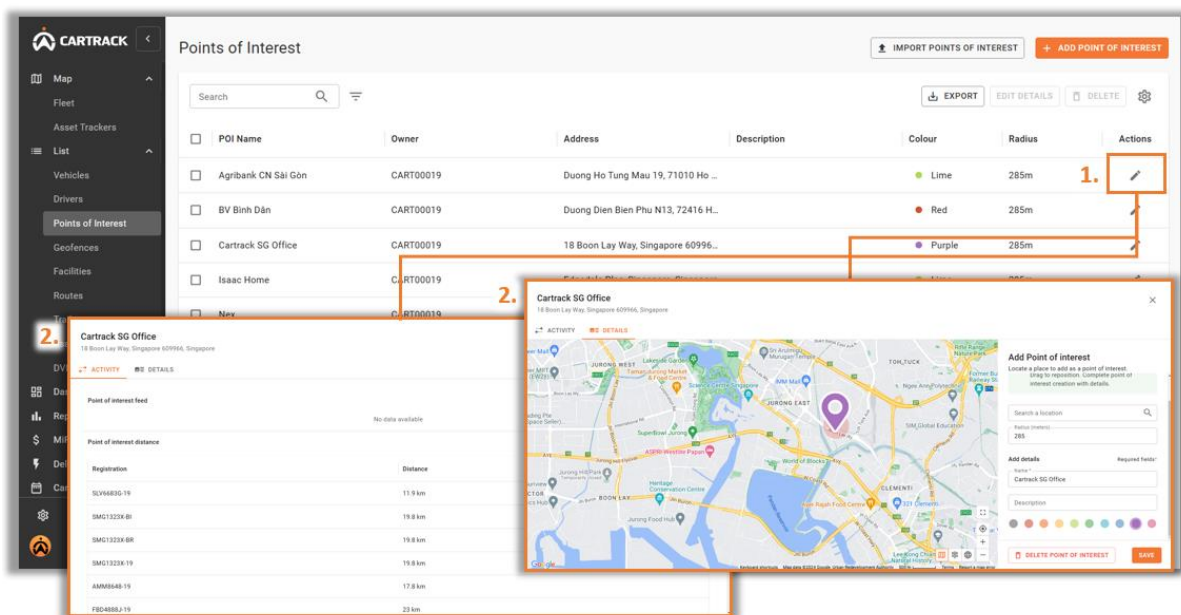
POI Creation

1. Select “Add Point of Interest” to create a new POI.
2. A pop-up menu will appear. Search or identify the location on the map and input the fields accordingly. Click on “Add Point of Interest” to save.



POI Management

1. Click on the “✏️” icon of the specific POI.
2. A pop-up menu will appear. Here you can edit, delete, or view the activity of the POI.



GEOFENCE: OVERVIEW

Geofences are virtual fences that users can create to monitor vehicles' movement in, out or within an area. Geofence is best used with reports or alerts.


1. Displays List of Geofences, Groups of Geofences and Activities within the Geofences.
2. Allows users to search or filter for a geofence.
3. Creates Geofences or Geofence Grouping.
4. Displays a list of Geofences created in the account.

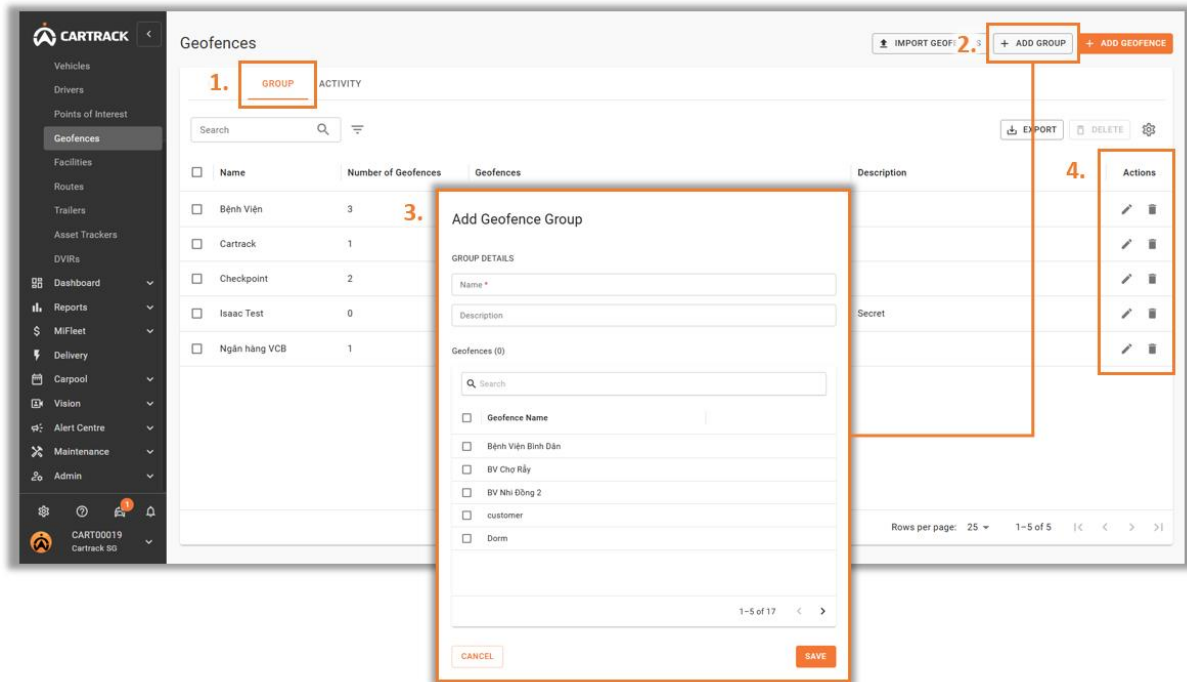
The screenshot displays the CARTRACK Geofences management interface. The sidebar on the left contains navigation options, with 'Geofences' highlighted. The main header shows the title 'Geofences' and three action buttons: 'IMPORT GEOFENCES', 'ADD GROUP', and 'ADD GEOFENCE'. Below the header is a search bar and a table listing geofences. The table has columns for Name, Owner, Location, Groups, Description, Last Update, and Actions. The data rows include geofences like 'Bệnh Viện Bình Dân', 'BV Chợ Rẫy', 'BV Nhi Đồng 2', 'customer', 'Dorm', 'IMM Mall Carpark Area', 'Martin-Brower Office', 'Mr X', and 'Ngân hàng nhà nước'. Red boxes and numbers 1-4 highlight key features: 1. Geofences menu in the sidebar, 2. Search bar, 3. Action buttons (Import, Add Group, Add Geofence), and 4. The main table of geofences.

<input type="checkbox"/>	Name	Owner	Location	Groups	Description	Last Update	Actions
<input type="checkbox"/>	Bệnh Viện Bình Dân	CART00019	Duong So 1 75, 72416 Ho C...	Bệnh Viện		2024/10/29 15:10	
<input type="checkbox"/>	BV Chợ Rẫy	CART00019	Đường Phạm Hữu Chí, Phuo...	Bệnh Viện		2024/10/29 15:14	
<input type="checkbox"/>	BV Nhi Đồng 2	CART00019	Đường Lê Duẩn, Phường Ben...	Bệnh Viện		2024/10/29 15:15	
<input type="checkbox"/>	customer	CART00019	219 Jurong East St 21, Sing...			2024/10/15 15:45	
<input type="checkbox"/>	Dorm	CART00019	Queenstown, Singapore, Sin...			2024/10/29 15:26	
<input type="checkbox"/>	IMM Mall Carpark Area	CART00019	Jurong Gateway Rd, Singapo...		Woodlands Area	2024/10/15 14:51	
<input type="checkbox"/>	Martin-Brower Office	CART00019	7 Buroh Ln, Singapore 6182...		Testing	2024/09/09 14:54	
<input type="checkbox"/>	Mr X	CART00019	17A Lor 7 Toa Payoh, Singap...		Car Rental	2024/09/13 15:39	
<input type="checkbox"/>	Ngân hàng nhà nước	CART00019	Đường Tôn Thất Đạm, Phuo...			2024/10/30 18:28	











GEOFENCE: MANAGING AND CREATING GROUPS

Geofence Groups can be created to generate reports and set alerts to a specific set of geofences rather than for all geofences.

1. Select the “**Group**” tab view list of all Groups created.
2. Click on “**Add Group**” to create a new grouping for Geofences.
3. Input all necessary fields and select the Geofences to be included in the Group.
4. Select the options in “  ” to either Edit or Delete any Geofence Groups.



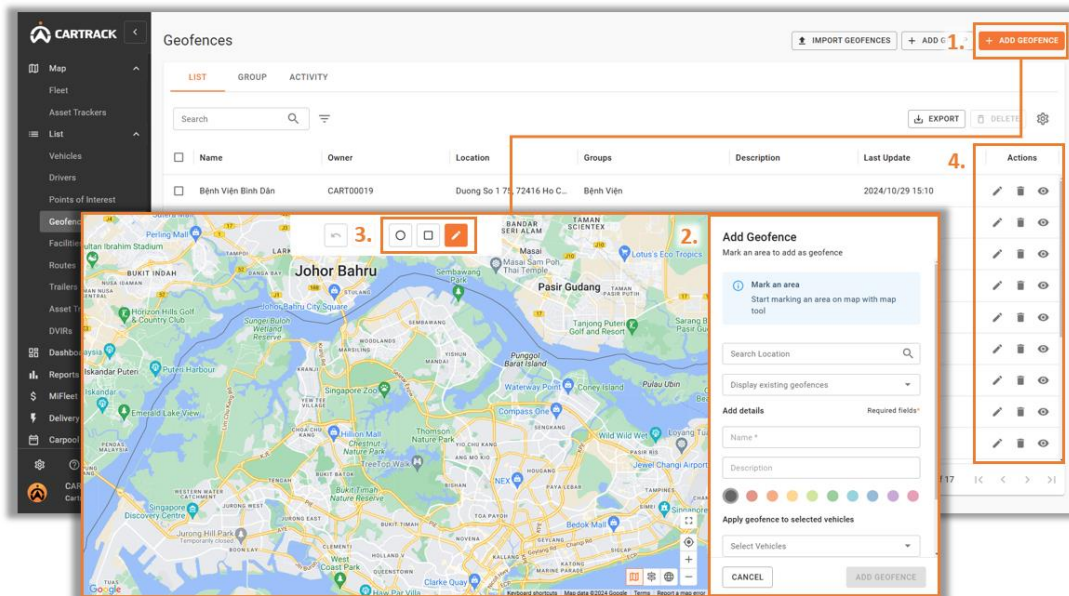
The screenshot displays the CARTRACK Geofences management interface. The main table lists Geofence Groups with columns for Name, Number of Geofences, Geofences, and Description. A modal window titled "Add Geofence Group" is open, allowing users to enter a Name and Description, and select Geofences from a list. The "Actions" column in the table contains edit and delete icons. Numbered callouts 1 through 4 highlight the "GROUP" tab, the "+ ADD GROUP" button, the "Add Geofence Group" modal, and the "Actions" column respectively.

Name	Number of Geofences	Geofences	Description	Actions
Bệnh Viện	3			 
Cartrack	1			 
Checkpoint	2			 
Isaac Test	0		Secret	 
Ngân hàng VCB	1			 

GEOFENCE: MANAGING AND CREATING

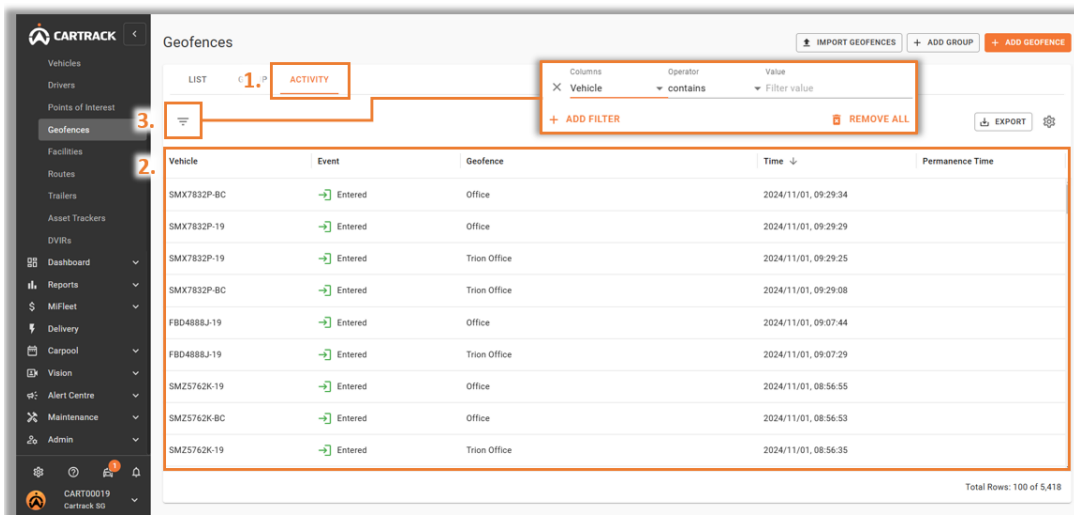
Creating a Geofence

1. Select **“Add Geofence”**.
2. A pop-up menu will appear. Search for the location you wish to create the geofence and input the necessary fields.
3. Choose 3 different shapes to create your Geofence. Circle, Square or Free Form.
4. Select the icons under **“Actions”** to Edit, Delete or View Geofence Activity.



Viewing Geofence Activities

1. Select the **“Activity”** tab.
2. All Geofence activities can be viewed here.
3. Filters can also be set to specify requirements.



ROUTES: OVERVIEW

Routes allow users to create a plan for drivers to ensure that they do not deviate from the route that they are supposed to take. Notification can be set to notify users of route deviations.

1. Displays the Route Plans that have been created.
2. Lists routes that have been saved, based on historical trips that the vehicles have taken.

The screenshot displays the CARTRACK interface with a sidebar on the left containing navigation options like Vehicles, Drivers, Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Route Planner' and 'Routes List'. It is divided into two sections:

- 1. Route Planner:** This section shows a map with a route plan for 'Zoo Route'. The route is represented by a circular icon with a car symbol. Below the map, the date and time '01/11/2024 10:32' and the vehicle ID 'SMG1323X-19' are displayed, along with a 'Created' status indicator. A '+ Add Route Plan' button is located in the top right corner of this section.
- 2. Route List:** This section displays a table of routes. It includes a search bar, a 'Total Routes' count of 1, and a table with the following data:

Name	Description	Border Width	Last Updated		
Zoo Route	Wildlife Attractions	0.0001	01/11/2024 10:30 AM		

A '+ Add Route' button is located in the top right corner of this section. At the bottom of the interface, there is a pagination control showing 'Page 1 of 1' and '25 rows'.

ROUTES: ADD ROUTE

To save a route, it must first be driven exactly as planned. You are then able to search for and save it as a route.

1. Under “**Routes List**”, select “**Add Route**”.
2. From this page, you would need to input all necessary fields and search for the trip that you wish to save as a route.

The screenshot displays the CARTRACK application interface. On the left is a dark sidebar menu with the CARTRACK logo at the top and various navigation options including Vehicles, Drivers, Points of Interest, Geofences, Facilities, Routes (highlighted), Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. At the bottom of the sidebar, the user ID 'CART00019' and the company name 'cartrack.sg' are visible.

The main content area is titled 'Route Planner' and contains a 'Routes List' button, which is highlighted with a red box and the number '1'. Below this is a 'Route List' table with a search bar and a 'Total Routes 1' indicator. The table has columns for Name, Description, Border Width, and Last Updated. One row is visible: 'Zoo Route' with description 'Wildlife Attractions', border width '0.0001', and last updated '01/11/2024 10:30 AM'. Below the table are navigation buttons for '< Previous', 'Page 1 of 1', '25 rows', and 'Next >'. A '+ Add Route' button is located to the right of the table, highlighted with a red box and the number '2'.

An inset window shows the 'Add Route' modal. It has a 'Details' section with a warning message: 'Required: Please make sure to select a trip in Trip Data'. Below this are input fields for 'Name', 'Description', and 'Border width (m)'. The 'Trip Data' section has a heading 'Select trip to create new route' and a search bar. Below the search bar, there are two trip entries:

Start	End	Distance	Method	Action
2024/11/01 @ 08:38 Singapore Film, Singapore, Singapore	2024/11/01 @ 09:37 453 Tappin Rd Ave, Singapore, 787825, Singapore	24.50	Basic-GPS	
2024/11/01 @ 10:04 453 Tappin Rd Ave, Singapore	2024/11/01 @ 10:38 Paling St, Singapore, Singapore	38.80	Basic-GPS	

ROUTES: ADD ROUTE PLAN

Upon creation of routes, users will need to add the routes into a plan for the routes to be assigned to a vehicle/driver and monitored.

1. Select “**Route Planner**”.
2. Click on “**Add Route Plan**” to open the page for Route creation. Input the necessary details accordingly then save.

Details:

- Input all required information.
- Select the route added previously.
- Select Route type based on activation on start and end times or start point.

Schedule:

- Select when this route plan is applied to.

Alerts:

- Set key point options to notify of different events happening during the route.
- Select the email, RSS or SMS to receive notification.

The screenshot displays the CARTRACK web interface. On the left is a dark sidebar menu with options like Vehicles, Drivers, Points of Interest, Geofences, Facilities, Routes (highlighted), Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Route Planner' and contains a 'Route List' section. A red box labeled '1.' highlights the 'Route Planner' header. A blue box labeled '2.' highlights a '+ Add Route Plan' button in the top right corner. A large white modal form is open in the center, titled 'Add Route Plan'. The form has three tabs: 'Details', 'Schedule', and 'Alerts'. The 'Details' tab is active and contains fields for 'Name' (Zoo Route), 'Route type' (Activated based on arriving at Point), and 'Vehicle' (Vehicle). The 'Schedule' tab contains 'Start' and 'End' date and time pickers, a 'Weekly Schedule' grid (Sun-Sat), and 'Allowed delay tolerance' fields. The 'Alerts' tab contains 'Method' (Email selected), 'Options' (Anytime selected), and 'Keypoints' (Start of Route, End of Route, Route Deviation, Route return after deviation, Route cancelled by Deviation, Route Slow Progress (%), Not Started within Time (mins), Route not ended on time).

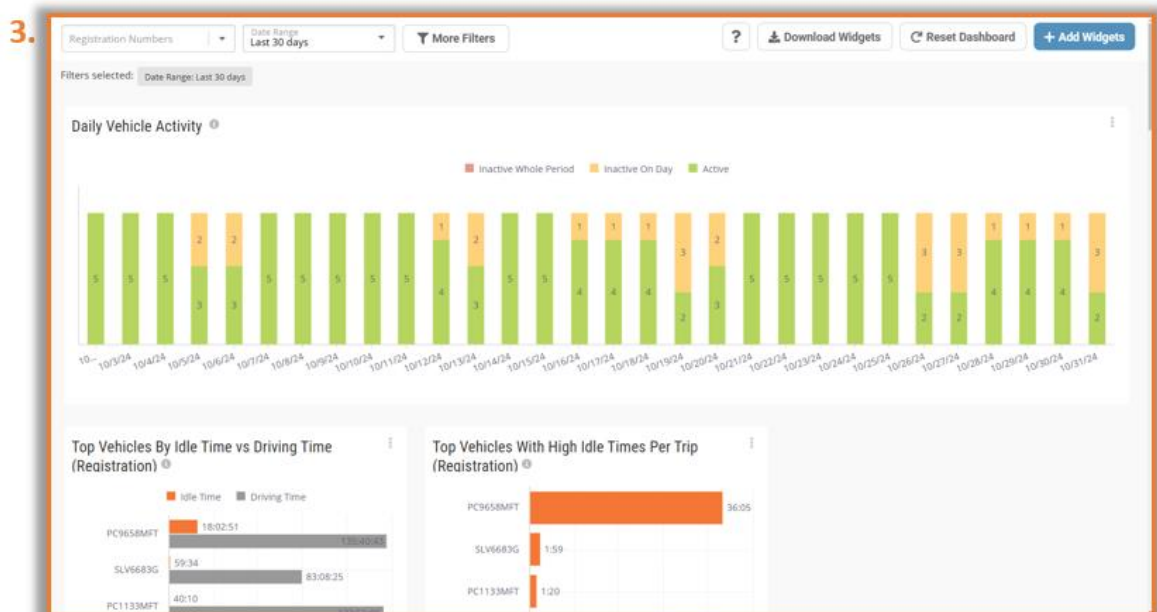
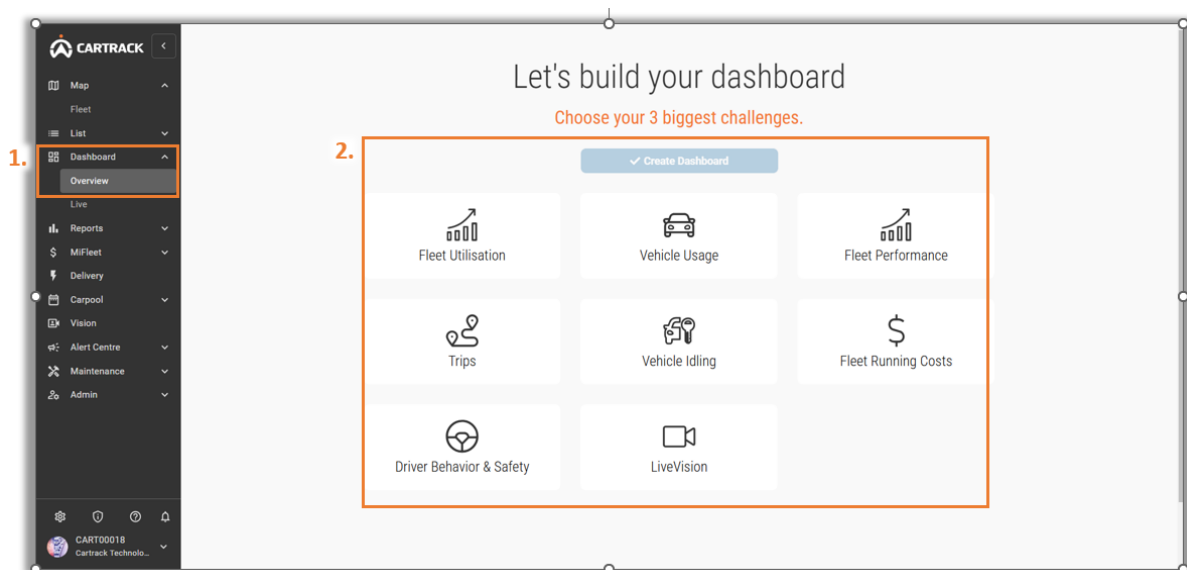
DASHBOARD

Dashboard is the one-stop information centre that allows you to view your Fleet Performance based on Charts and Graphs.

SET UP

Before you can use this feature, users will need to set up the Dashboard by providing your industry and the biggest challenges that you wish to resolve.

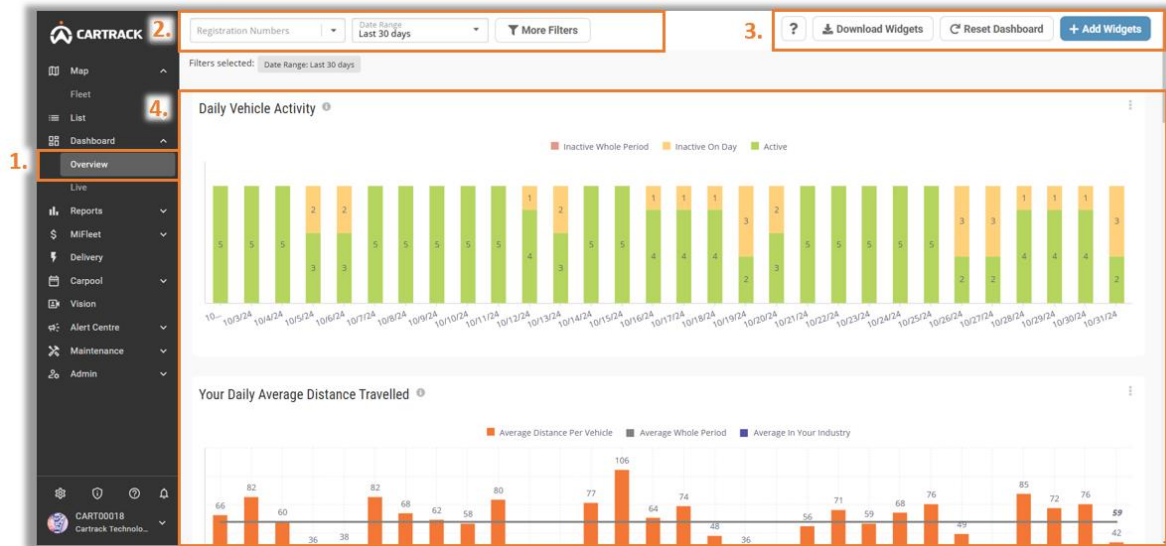
1. Select “**Dashboard**” then “**Overview**”.
2. You are required to indicate the 3 biggest challenges that you wish to resolve.
(Note: This can be changed later by customising your Dashboard and adding new widgets)
3. Once done, the web page will create suggested widgets based on your selection.



OVERVIEW

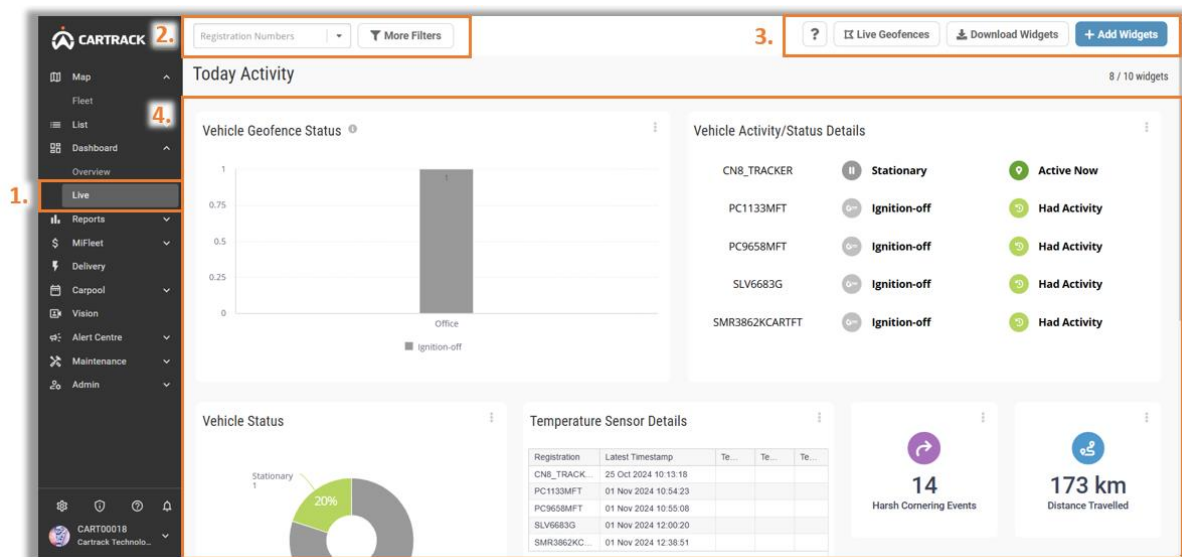
Overview Tab

1. Select “**Overview**” to view past Fleet information.
2. Search or Filter based on user requirements.
3. Users can download specific widgets, reset the dashboard entirely or add new widgets.
4. Displays all added widgets for the account.



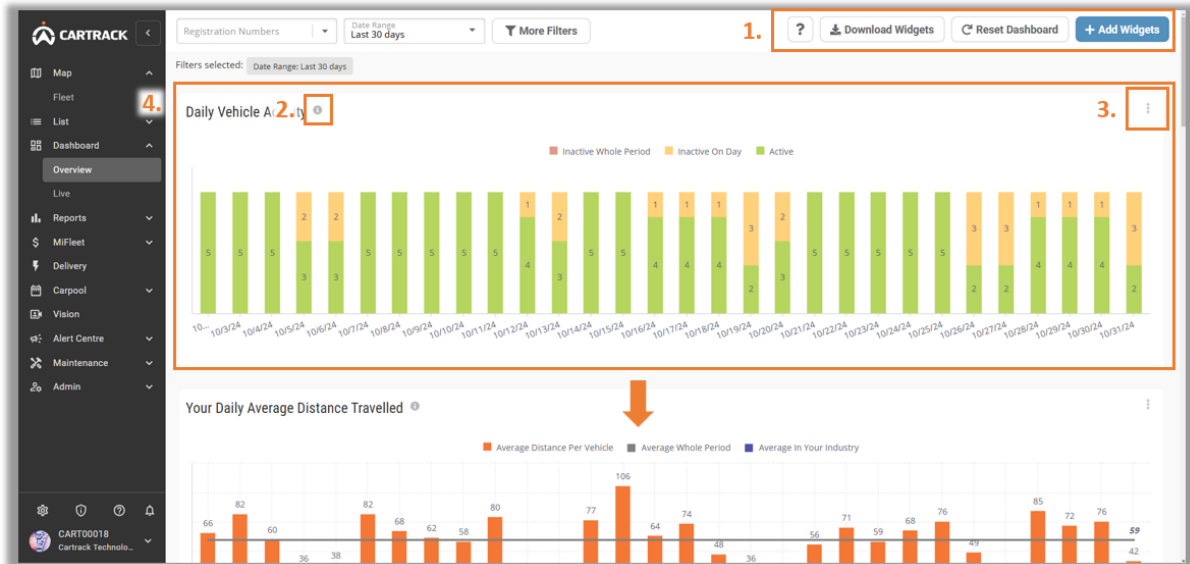
Live Tab

1. Select “**Live**” to view today’s Fleet Information.
2. Search or Filter based on user requirements.
3. Users can set live geofences for geofence widgets, download specific widgets or add new widgets.
4. Displays all added widgets for the account.



MANAGEMENT

1. Allows users to get assistance on Dashboard, download widgets, reset the dashboard by changing industry and add new widgets.
2. Displays a simple explanation of the specific widget.
3. Display a pop-up to allow a user to delete the widget, download as an image or download data from the widget.
4. Users can drag widgets around to arrange them according to their preferences.



REPORTS

Reports are an essential tool for every business. Users can download or schedule reports based on their different requirements.

OVERVIEW

1. Users can select between “All Reports” (Displays all available reports) or “Status Management” (Displays recurring report sets and report statuses).
2. Search bar to find specific reports.
3. Users can view from the list of reports or based on categories or favourite reports.
4. Favourite a report or Export report in Excel or pdf format.
5. Selecting a report allows users to see a preview of the report.

The screenshot displays the CARTRACK Reports interface. On the left is a sidebar with navigation options: Map, List, Dashboard, Reports (highlighted with a '1.'), Status & Management, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The 'Reports' section is expanded, showing 'All Reports' (highlighted with a '2.'), 'Fuel Efficiency', 'Fuel Summary Report', 'Refuel Report' (highlighted with a '3.'), and 'Refuel Report v2.1'. A search bar is located at the top of the report list. The main content area shows a 'Refuel Report' for a specific vehicle, with a date range of 2022-03-21 00:00:00 to 2022-03-28 23:59:59. An 'EXPORT' button is visible in the top right corner (highlighted with a '4.'). Below the report title is a table of refueling events.

Registration	Vehicle Description	Time and Date	Odometer	Filled From	Filled To	Amount Filled	Location
SZ29437F	Nissan Armada 2015 Brown	2022-03-22 21:24:51	109,832.00	21.66L	34.76L	13.10L	418A Yuhua Ave 11, Singapore 704119, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-22 20:53:50	109,733.00	14.62L	38.21L	23.59L	321 Anchorvale Rd, Singapore 549111, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-24 10:57:54	109,771.00	8.37L	19.88L	11.51L	2 Alorset Ave 1, Singapore 699717, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-24 11:28:14	109,796.00	7.66L	18.17L	10.51L	289C Tan Guan Rd, Singapore 602285, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-24 20:30:31	109,835.00	4.87L	26.51L	21.64L	Anchorvale Dr, Singapore, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-25 00:51:09	109,842.00	26.51L	55.96L	29.45L	Sempang Rd, Singapore, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-26 11:22:49	110,062.00	25.24L	31.18L	5.94L	289C Tan Guan Rd, Singapore 602285, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-26 13:42:26	110,045.00	17.64L	27.84L	10.20L	289C Tan Guan Rd, Singapore 602285, Singapore
SZ29437F	Nissan Armada 2015 Brown	2022-03-26 22:45:05	110,174.00	8.36L	17.04L	8.68L	715 Yuhua Ave 1, Singapore 704119, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-21 16:37:59	460.00	36.36L	38.58L	2.22L	21 Selegie East Central, Singapore 397004, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-22 12:23:59	460.00	31.21L	35.46L	4.25L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-22 13:23:59	461.00	31.21L	35.46L	4.25L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-22 08:23:59	471.00	35.46L	37.40L	1.94L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-23 10:28:59	473.00	36.16L	38.16L	1.90L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-23 13:30:47	472.00	31.11L	26.81L	4.28L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-23 18:28:59	473.00	36.16L	38.16L	1.90L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-24 12:04:48	478.00	28.22L	33.80L	5.58L	Lar 7 Tia Taya, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-24 14:26:38	473.00	36.16L	37.32L	1.16L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-25 12:41:58	475.00	25.39L	27.72L	2.33L	Alorset Ave 1, Singapore, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-25 19:35:31	51,097.00	6.74L	6.96L	0.22L	118 Alorset Ave 1, Singapore 120118, Singapore
SM20444C-AN	Toyota C-HR 2020 White	2022-03-25 01:05:23	51,162.00	0.57L	80.00L	79.43L	PEL, Singapore, Singapore
SM20444C-AN	Toyota Prius Plus Hybrid 2011 Darkmoon Blue	2022-03-24 08:40:58	122,509.00	7.88L	43.02L	35.14L	Beach South Ave 1, Singapore, Singapore

ONE TIME DOWNLOAD

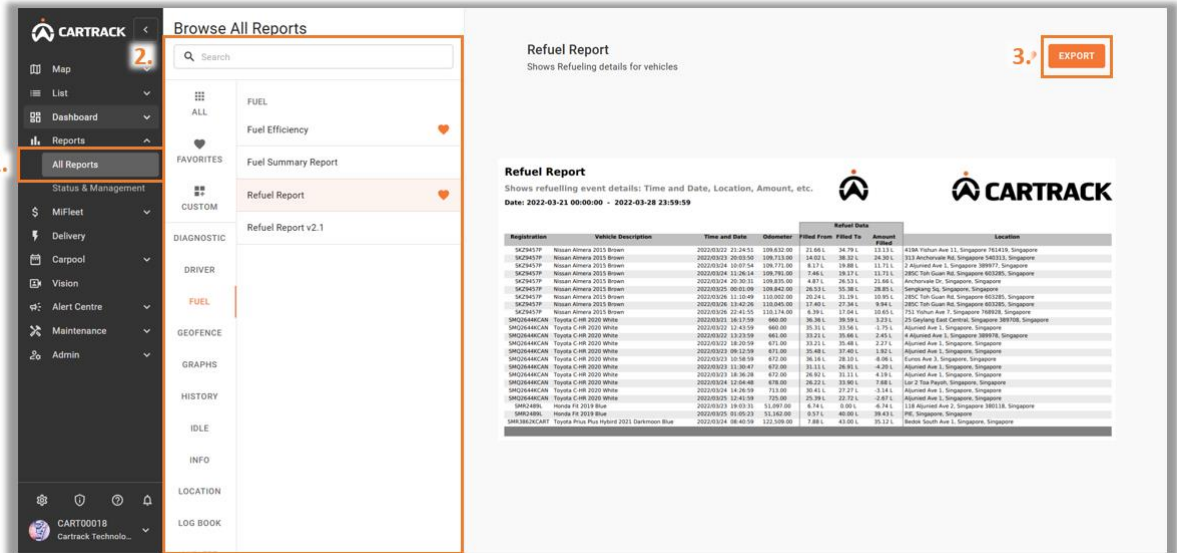
1. Select **“All Reports”** under the Reports tab.
2. Search and select the report that you wish to export.
3. Select **“Export”**. A pop-up window will appear.
4. Select **“One-Time”** and input all necessary fields then **“Download Report”**.

The screenshot illustrates the process of downloading a report from the CARTRACK system. It is divided into three main sections:

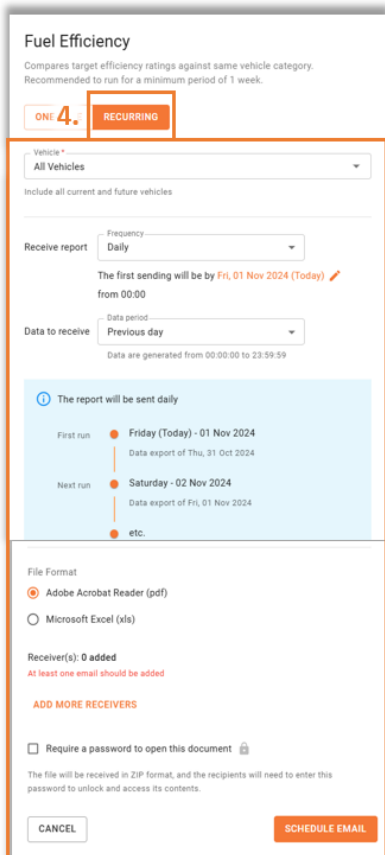
- 1. Reports List:** On the left, the 'Reports' tab is selected, and 'All Reports' is highlighted. The 'Browse All Reports' screen shows a search bar and a list of report categories: ALL, FUEL, FAVORITES, CUSTOM, DIAGNOSTIC, DRIVER, FUEL (selected), GEOFENCE, GRAPHS, HISTORY, IDLE, INFO, LOCATION, and LOG BOOK. Under the 'FUEL' category, 'Refuel Report' is highlighted.
- 2. Report Details:** The 'Refuel Report' details view is shown, displaying a table of refuelling events. The table has columns for 'Registration' and 'Vehicle'. The data includes multiple entries for Nissan Altima 2015 (Blue) and Toyota C-HR 2020 (White).
- 3. Export Pop-up:** A 'Fuel Efficiency' pop-up window is displayed over the report details. It features a 'ONE-TIME' button selected, a 'VEHICLES' dropdown menu set to 'All Vehicles', and 'Start date' and 'End date' input fields. Below these are 'File Format' options: 'Adobe Acrobat Reader (pdf)' (selected), 'Microsoft Excel (xls)', and 'Send report via email'. At the bottom of the pop-up are 'CANCEL' and 'DOWNLOAD REPORT' buttons.

SETTING UP RECURRING REPORT

1. Select **"All Reports"** under Reports.
2. Search then select the report that you wish to export.
3. Select **"Export"**. A pop-up window will appear.



4. Select **"Recurring"**.
5. Input all necessary fields then **"Schedule Email"**.



STATUS AND MANAGEMENT

Monitor and keep track of downloaded or sent reports on this page.

Report Export Status

1. Select **“Status & Management”** under Reports.
2. Select the **“Report Export Status”** tab.
3. Based on filtered date duration, this will display all reports downloaded or sent for the duration.
4. Filter or toggle display settings.

1. Status & Management

2. REPORT EXPORT STATUS

3. Dashboard

4. COLUMNS FILTERS DENSITY

Send Date	Report name	Vehicles	Recurring Interval	Recipients	Status
2024/11/01	Refuel Report v2.1	All	One Time	NA (direct download)	Downloaded

Manage Recurring Reports

1. Select **“Status & Management”** under Reports.
2. Select the **“Manage Recurring Reports”** tab.
3. Based on filtered date duration, this will display all reports downloaded or sent for the duration.
4. Filter or toggle display settings.

1. Status & Management

2. MANAGE RECURRING REPORTS

3. Dashboard

4. COLUMNS FILTERS DENSITY SEARCH

1 Active Recurring Reports

Report name	Vehicles	Recurring Interval	Recipients	Next send date	Last Sent Date	Actions
Alert Report	All	Every 2 days		2024/11/02 00:00	2024/03/27 00:00	

ADMIN REMINDERS

Admin Reminders allows customers to set Fleet or Driver Reminders for vehicle servicing, oil change or license renewals.

OVERVIEW

1. Select “Admin Reminders”.
2. Selecting the individual tabs allows users to view all Reminders that are set based on different categories.
3. Shows a list of Reminders set in table format. Users can use the columns to view reminders that are either expired or expiring.
4. Download, delete or add reminders.
5. Edit or delete selected reminders.

The screenshot displays the CARTRACK Admin Reminders interface. The sidebar on the left contains navigation options: Map, Fleet, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, Admin, and Reminders. The main content area is titled 'Reminders' and features three tabs: FLEET OVERVIEW, DRIVERS OVERVIEW, and LIST. Below the tabs is a table with columns: Vehicle, Service, Tyres, Registration, Insurance, Road Tax, Hazardous License, Tyre Rotation, vehicle servicing, and Actions. The table contains five rows of reminder data. The interface also includes a top navigation bar with options like DOWNLOAD, DELETE, and ADD REMINDER, and a bottom status bar showing 'Rows per page: 25' and '1-5 of 5'.

Vehicle	Service	Tyres	Registration	Insurance	Road Tax	Hazardous License	Tyre Rotation	vehicle servicing	Actions
<input type="checkbox"/> PC9658MFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> PC1133MFT	Not configured	Not configured	Not configured	Not configured	876 km	Not configured	Not configured	Not configured	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> SLV6683G	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> SMR3862KARTFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/> CN8_TRACKER	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	<input type="checkbox"/> <input type="checkbox"/>

SETTING UP FLEET & DRIVER REMINDERS

1. Select “Admin Reminders”.
2. Select between “Fleet Overview” or “Driver Overview” to set reminders.
3. Click on “Add Reminder” to add a new reminder.
4. Input the information accordingly and select “Save”. Reminder Criteria can be set based on:
 - **Date:** Set reminders based on specific dates.
 - **Distance:** Set reminders based on kilometres.
 - **Hours of Operation:** Set reminders based on hours.

The screenshot displays the CARTRACK Reminders interface. On the left, a sidebar menu has 'Admin Reminders' highlighted with a red box and the number '1'. The main content area has three tabs: 'FLEET OVERVIEW' (highlighted with a red box and '2'), 'DRIVERS OVERVIEW', and 'LIST'. Below the tabs is a table with columns: Vehicle, Service, Tyres, and Registration. The table contains five rows of vehicle data. A modal window titled 'Create Fleet Reminder' is open in the center, with a red box and the number '4' around it. The modal has sections for 'APPLY TO' (All Vehicles selected), 'SCHEDULE' (Criteria dropdown, First reminder, Alert before, Repeat every, Stop repeating at), 'ALERT NOTIFICATION' (Email checked, SMS unchecked), and a 'Comment (Optional)' field. In the top right of the main area, there is a 'DOWNLOAD' button and an 'ADD REMINDER' button (highlighted with a red box and '3').

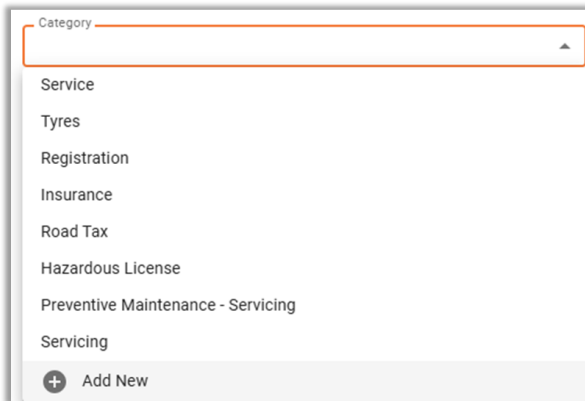
Note:

First reminder: Decide after how many kilometres/hours/a date you would like to receive your reminders. This is used as a cut-off for when you need to take action. For example, if your vehicle needs to go for servicing once it reaches 20,000km on the odometer, you would set your first reminder as 20,000km.

Alert before: Decide the distance/hours/duration when you want to receive an alert notification before the specified First Reminder (e.g. Receive a reminder 800km before your vehicle has travelled 20,000km).

Repeat every (km): Add the interval of your reminders; this shows the frequency at which you need to take action. For example, if you need to take your vehicle in for servicing every 20,000 km, you would set your repeat as 20,000km. Note that this is the frequency after your first reminder. So, if your vehicle needs to get serviced once it has 20,000km on the clock, and then every 10,000km thereafter, you would set your “First Reminder” as 20,000km and your “Repeat Every” as 10,000km.

Stop repeating at (km): After which distance you would like to stop receiving reminders. For example, if you no longer need to send your vehicle in for servicing once it has 200,000km on the odometer, you would set this to 200,000km. Leave this empty to continuously send an alert notification.



Category

- Service
- Tyres
- Registration
- Insurance
- Road Tax
- Hazardous License
- Preventive Maintenance - Servicing
- Servicing

+ Add New

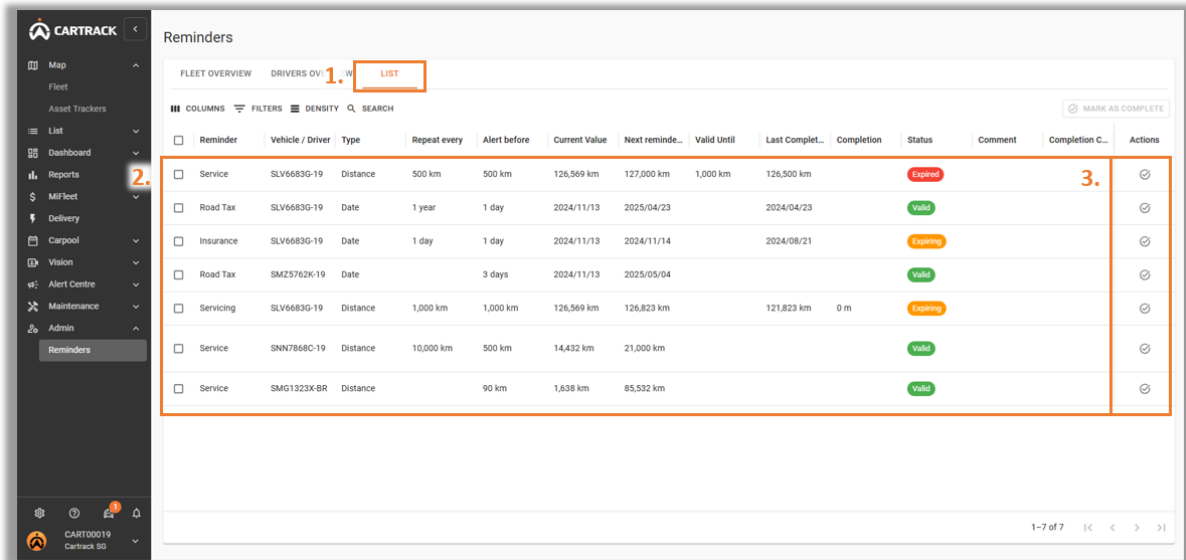
Note:

Users can set their own reminders apart from what is already available by selecting “**Add New**”.

REMINDERS MANAGEMENT

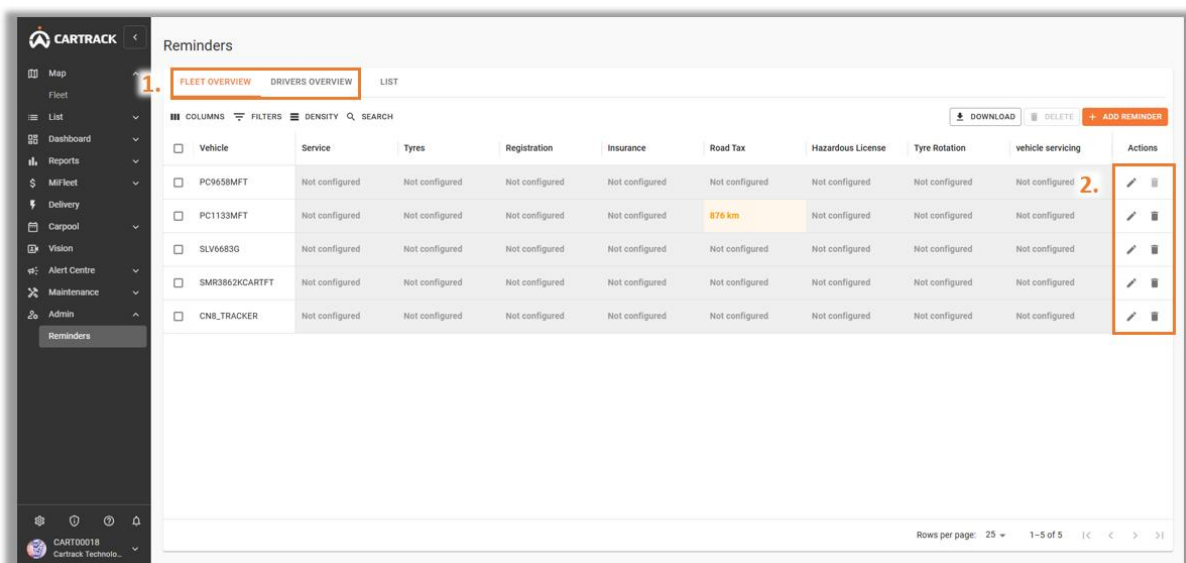
Marking a Reminder as Complete

1. Select the “List” tab in Admin Reminders.
2. Select the Reminder that you wish to mark as complete and click the “✔” icon.



Deleting or Editing a Reminder

1. Select either the “Fleet Overview” or the “Driver Overview” tab in “Admin Reminders”.
2. Select the Reminder that you wish to delete or edit and click the “🗑️” or “✏️” icon respectively.

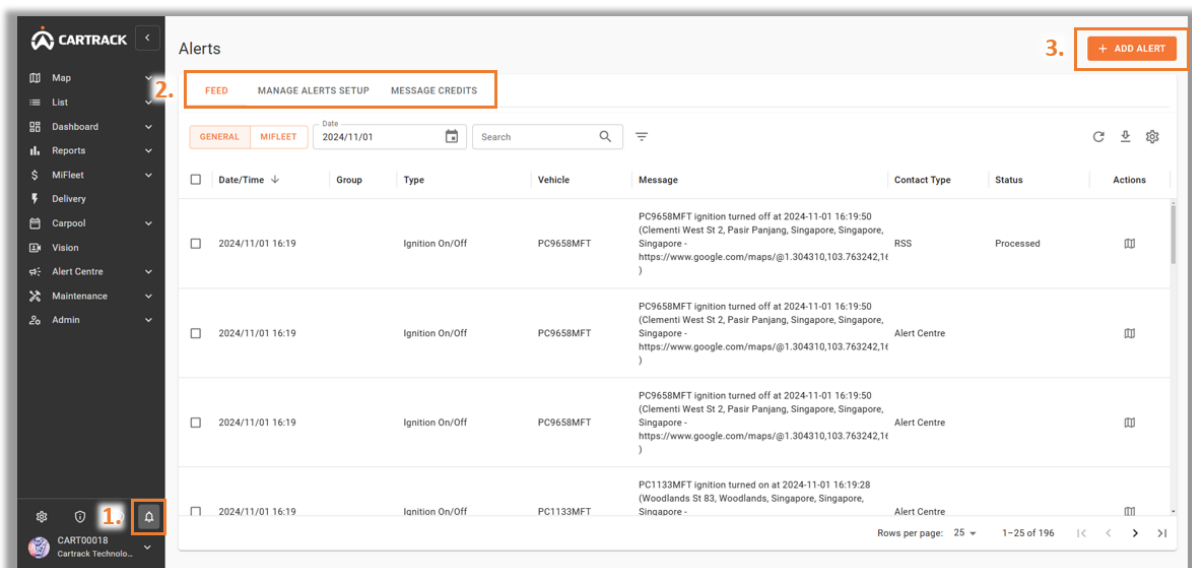


ALERTS

Alerts allow users to be notified in real-time based on specific events that have been set, this allows managers to address possible issues immediately.

OVERVIEW

1. Select the “🔔” icon at the bottom of the page to access the alerts.
2. Alerts consist of three tabs:
 - **Feed:** Displays all triggered alerts.
 - **Manage Alert Setup:** Edit or Delete Alerts that have been created.
 - **Message Credits:** Credits need to be purchased when alerts are notified through SMS.
3. Users can add new alerts by clicking this button.



CREATING AN ALERT

1. Select the **“Add Alert”** button on the top right.
2. A pop-up window will appear. Select the relevant alerts that you wish to set based on the categories and input all required fields. Click on **“Create”**.

Note:

- Alerts can be set to work together with Geofences, Groupings and Time Windows.
- Method of Delivery – SMS, Email, Telegram and RSS.

The screenshot displays the Cartrack Alerts management interface. On the left is a dark sidebar with navigation options: Map, List, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main area is titled 'Alerts' and includes tabs for FEED, MANAGE ALERTS SETUP, and MESSAGE CREDITS. A table lists alert categories: GENERAL, MIFLEET, DRIVER ID, EVENTS, GEOFENCE, SYSTEM ZONES, VISION, and CARPOOL. A date filter is set to 2024/11/01. A search bar and a '+ ADD ALERT' button are visible. A pop-up window titled 'Add Alert' is open, showing 'Events' configuration. It includes a 'Fill Event Alert details here' section with an 'Alert Description' field. Below is the 'Notification Types' section, which has a note '* At least one notification type required'. It features a 'CATEGORY' dropdown set to 'Trigger Events' and an 'EVENT' dropdown set to 'Ignition'. There are checkboxes for 'Ignition On' and 'Ignition Off', and an '+ Add Type' button. At the bottom, the 'Vehicles' section has a note 'Choose the vehicles to apply to this alert' and two options: 'All Vehicles' (checked) and 'By Geofence'.

MONITORING TRIGGERED ALERTS

1. Select the “Feed” tab.
2. Users can Search, Filter, or Download on triggered alerts.
3. Displays the list of all triggered alerts that have been created.

The screenshot displays the Cartrack Alerts management interface. On the left is a dark sidebar with navigation options: Map, List, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Alerts' and includes a '+ ADD ALERT' button in the top right. Below the title are tabs for 'FEED', 'MANAGE ALERTS SETUP', and 'MESSAGE CREDITS'. The 'FEED' tab is active and contains a search bar with a date filter set to '2024/11/01'. Below the search bar is a table of alerts with columns: Date/Time, Group, Type, Vehicle, Message, Contact Type, Status, and Actions. The table lists four alerts, all of which are 'Ignition On/Off' events for vehicles PC9658MFT and PC1133MFT. The first three alerts are for vehicle PC9658MFT and the last one is for PC1133MFT. The status of the first three alerts is 'Processed', while the last one is 'Alert Centre'. At the bottom right of the table, it indicates 'Rows per page: 25' and '1-25 of 196'.

Date/Time	Group	Type	Vehicle	Message	Contact Type	Status	Actions
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,1t)	RSS	Processed	
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,1t)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,1t)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC1133MFT	PC1133MFT Ignition turned on at 2024-11-01 16:19:28 (Woodlands St 83, Woodlands, Singapore, Singapore, Singapore -)	Alert Centre		

EDIT OR REMOVE ALERTS

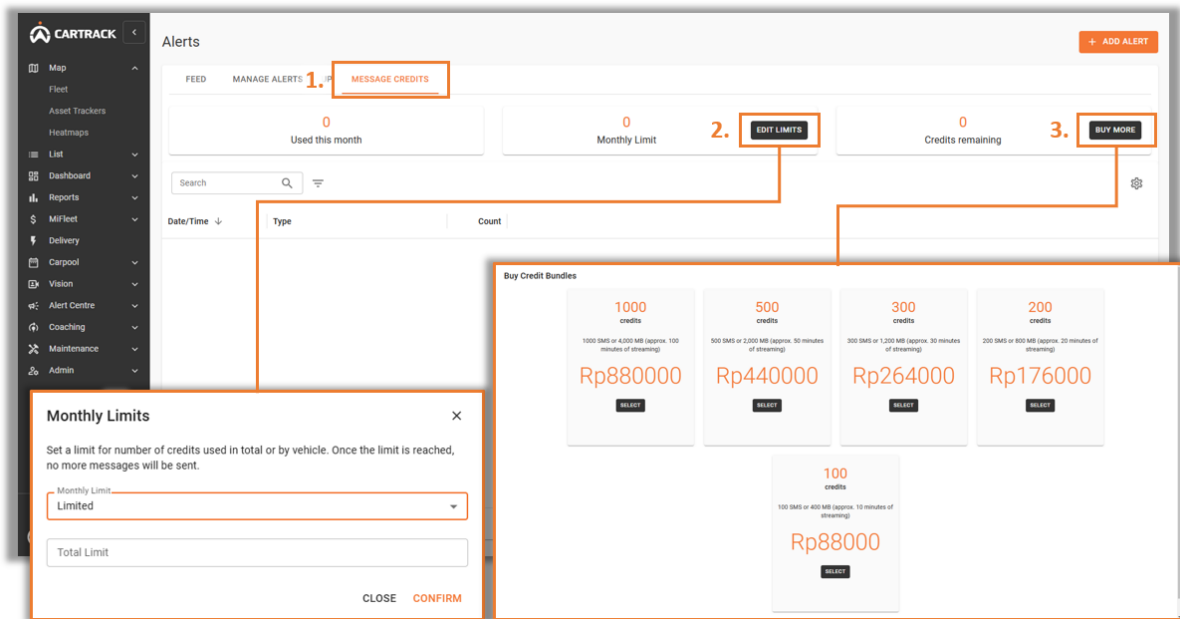
1. Select the “**Manage Alerts Setup**” tab.
2. Identify the Alert that you wish to edit or delete and click on the “✎” icon or “🗑️” icon.
3. A pop-up menu will appear to edit or delete the alert.

The screenshot displays the Cartrack Alerts management interface. On the left is a navigation sidebar with options like Map, List, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main area is titled 'Alerts' and includes a '+ ADD ALERT' button. A 'MANAGE ALERTS SETUP' tab is highlighted with a red box and labeled '1.'. Below this is a search bar and a table of alerts. The table has columns for Alert, Type, Vehicles, Contact, Created, Updated, and Actions. One alert is visible: 'Training' (Type: Events, Vehicles: All Vehicles, Contact: Alert Centre, Created: 2024/09/11 18:47, Updated: 2024/09/11 18:47). The 'Actions' column for this alert contains edit and delete icons, which are highlighted with a red box and labeled '2.'. A pop-up window titled 'Events' is overlaid on the table, labeled '3.'. This window allows editing the alert details, including the alert description ('Training'), notification types (Ignition On and Ignition Off are selected), and vehicles (All Vehicles is selected). The pop-up also has 'Delete', 'Cancel', and 'Save' buttons.

MESSAGE CREDITS MANAGEMENT

For Alert notifications sent through SMS, users would need to top up if they exceeded their limit.


1. Select the **“Message Credits”** tab.
2. Users can Edit the Monthly Limits of Credits to prevent over-usage.
3. Select **“Buy More”** to purchase additional credits for SMS and Data. Prices may vary depending on the country.



SETTINGS

Settings is where users would be able to manage their accounts and create sub-users.

OVERVIEW

1. Select the “

The screenshot displays the Cartrack mobile application interface. On the left, a dark sidebar menu contains various navigation options, with a gear icon at the bottom highlighted by a red box and labeled '1.'. The main content area is titled 'Settings' and 'My Profile'. The 'My Profile' section includes a profile picture and the name 'Cartrack Technologies'. Below this, there are several sections: 'User Account' with fields for 'Mobile number' (with a dropdown for '+65 St...'), 'Username' (CART00018), and 'Email'; 'MiFleet Personal Info' with 'Name' (CART00018) and 'Language' (English - South Africa); 'Preferences' with 'GPS Format' (radio buttons for 'DDD° MM'SS.S" (Degrees, Minutes and Seconds)' and 'DDD.DDDDD° (Decimal Degrees)'); and a 'Password' section with a 'CHANGE PASSWORD' button. The sidebar menu is labeled '2.' and '3.'.

SUB-USER OVERVIEW

Sub-users can be created to limit data and feature access and permission. This provides the manager with reassurance that the sub-user can only view, access, or edit information that they have been given access to.

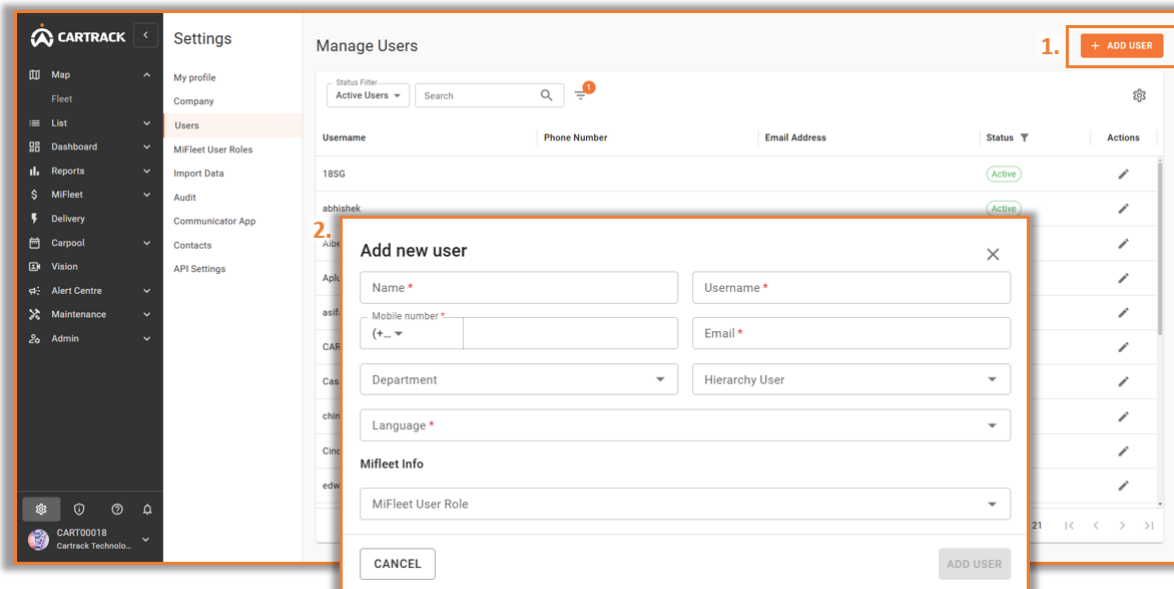
1. Select “**Users**” to access the sub-user page.
2. Search or Filter to view specific sub-users.
3. Displays list of all sub-user accounts created.
4. Manage sub-user accounts through the “**Actions**” column.

The screenshot displays the CARTRACK 'Manage Users' page. On the left, a sidebar contains navigation options like Map, Fleet, List, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The 'Users' option is highlighted with a red box and the number '1'. The main content area is titled 'Manage Users' and includes a search bar with a 'Status Filter' dropdown set to 'Active Users' (annotated with '2') and a search input field. Below the search bar is a table of users with columns for Username, Phone Number, Email Address, Status, and Actions (annotated with '4'). The table lists 10 users, all with 'Active' status. The bottom of the page shows 'Rows per page: 25' and '1-21 of 21'.


Username	Phone Number	Email Address	Status	Actions
185G			Active	
abhishhek			Active	
Albert			Active	
Aplusdemo			Active	
asifazad799			Active	
CART00017			Active	
Cassey			Active	
chin			Active	
Cindy			Active	
edwinkoo			Active	

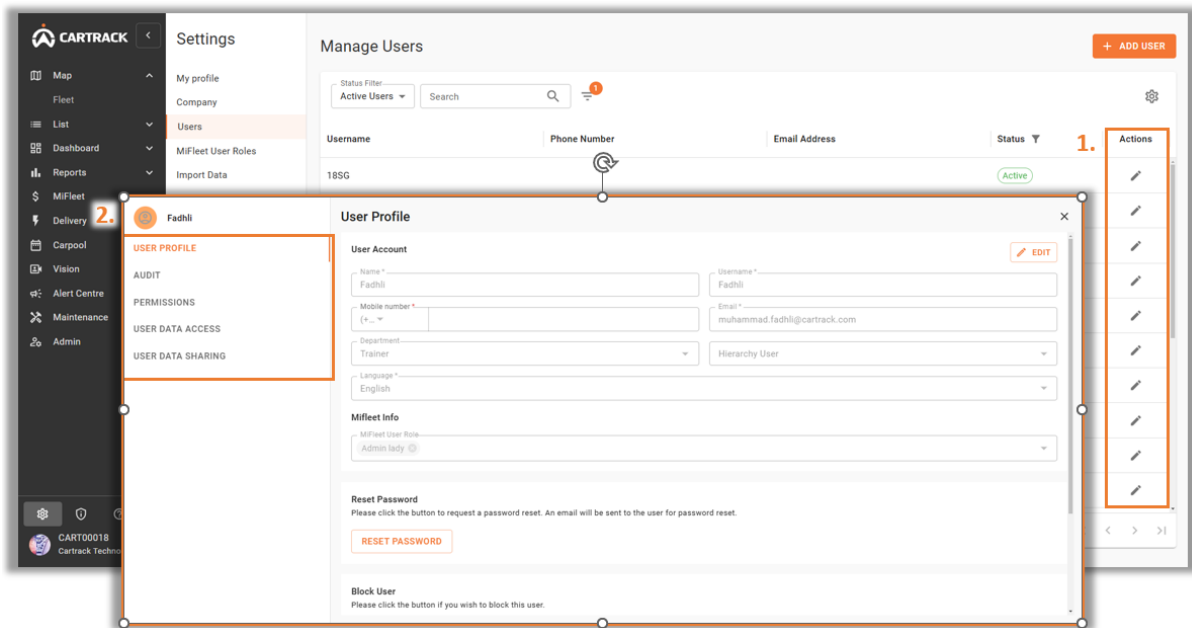
SUB-USER CREATION

1. Select **“Add User”** to create a sub-user account.
2. A pop-up window will appear. Input all required fields and click **“Add User”** to create a sub-user account.



SUB-USER MANAGEMENT

1. Identify the sub-user account to edit from the list and click on the “” icon.
2. A pop-up menu will appear. There are several options here where you can manage the sub-user account:
 - **User Profile:** Users can edit sub-user details and ‘Reset Password’ for the user.
 - **Audit:** Review the Access footprint of the user.
 - **Permissions:** Determine the features that will be made available to the user.
 - **User Data Access:** Determine the data that the user will be able to view.
 - **User Data Sharing:** Determine the data that will be made available for the Admin to view in the Admin account.



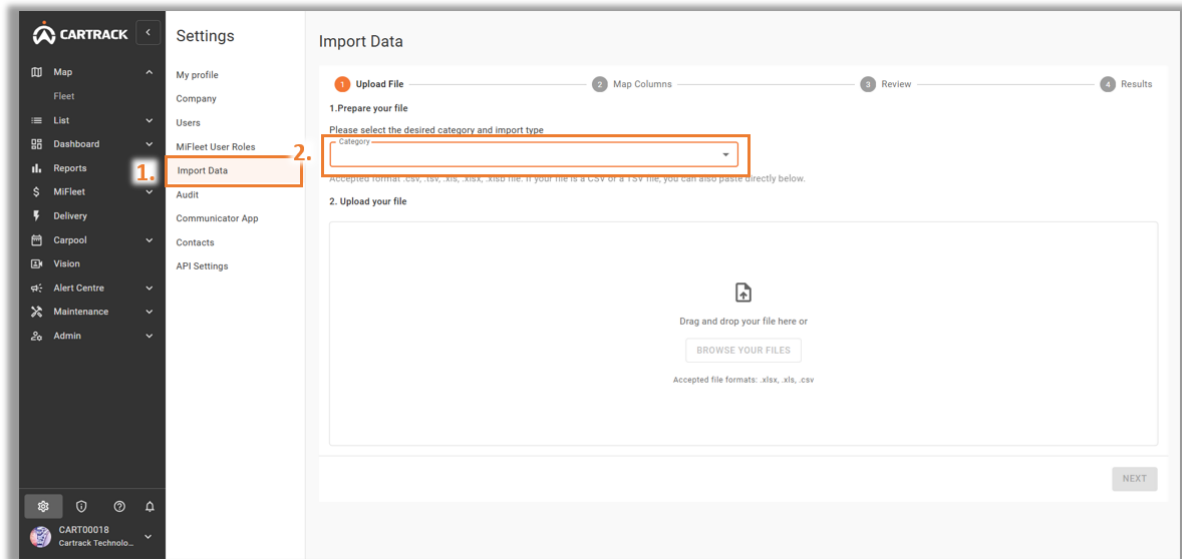
The screenshot displays the CARTRACK user management interface. On the left is a dark sidebar with navigation options: Map, Fleet, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Manage Users' and includes a search bar, a status filter set to 'Active Users', and a table of users. The table has columns for Username, Phone Number, Email Address, Status, and Actions. One user, 'Fadhli', is highlighted. A pop-up window titled 'User Profile' is open over the 'Fadhli' user, showing fields for Name, Mobile number, Email, Department, Language, and MiFleet User Role. It also includes 'Reset Password' and 'Block User' buttons. The 'Actions' column in the table is also highlighted with a red box and a '1.' label.

IMPORTING DATA

Users can import specific data into our Fleet Pages instead of creating it manually.

1. Select “**Import Data**” to access the Import page.
2. Users can select a category to import. Upon selection of a category, users can download the Excel template.
 - POI
 - Geofence
 - Drivers

Follow the instructions to complete the importing.




Note:

Alternatively, users can also use their own template to import and Map the columns accordingly.

API SETTINGS

Users can integrate information with our webpage to push or pull data.

1. Select the “” icon.
2. Click on “**API Settings**”.
3. This link provides users with information on how to integrate with our platform.

