

FLEET WEB

USER GUIDE



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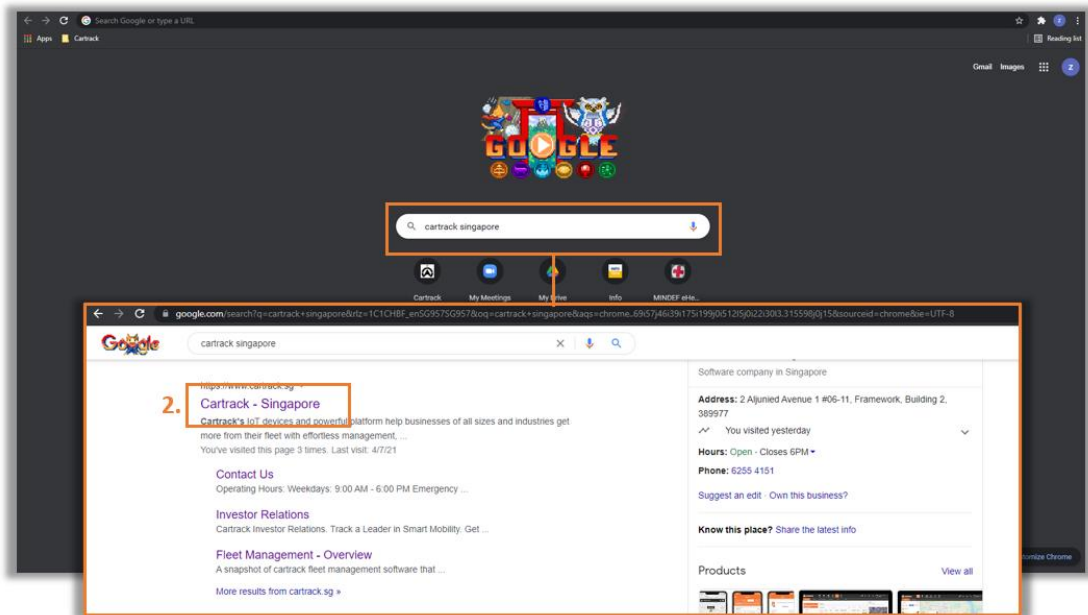
INTRODUCTION

GOING TO THE RIGHT PAGE

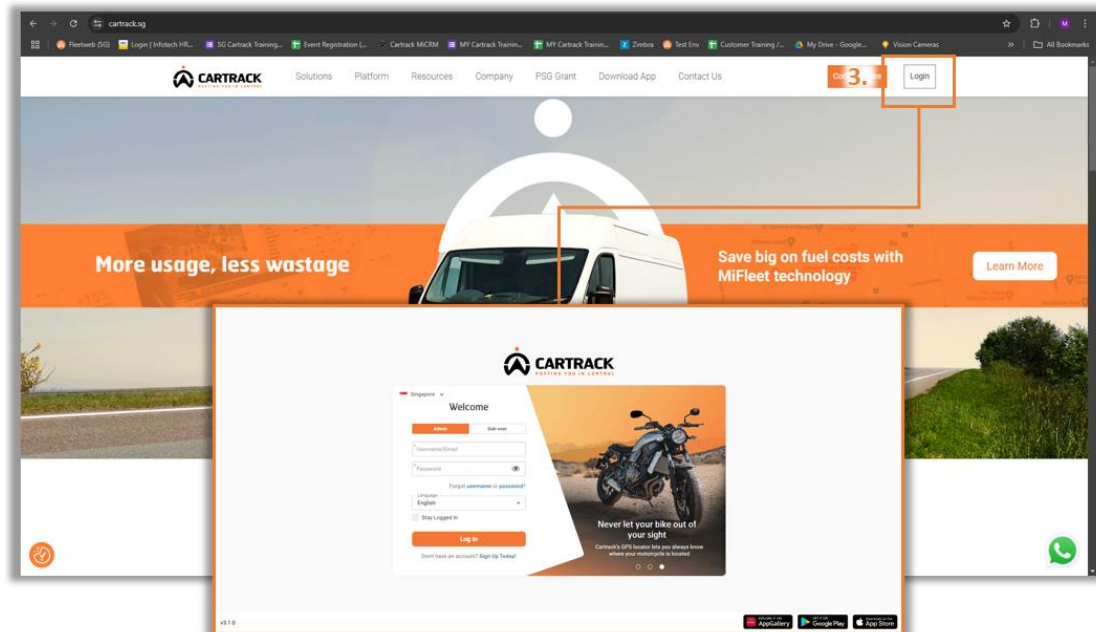
1. Google Chrome is recommended for accessing the Fleet page.



2. Search for “Cartrack” according to the country you are based in to access Cartrack’s website.



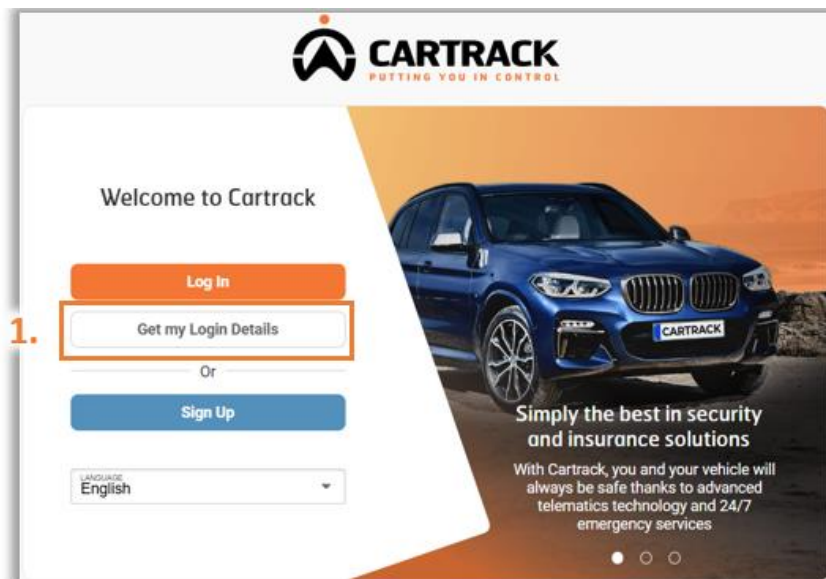
3. Select the Login button to navigate to the Login Page.



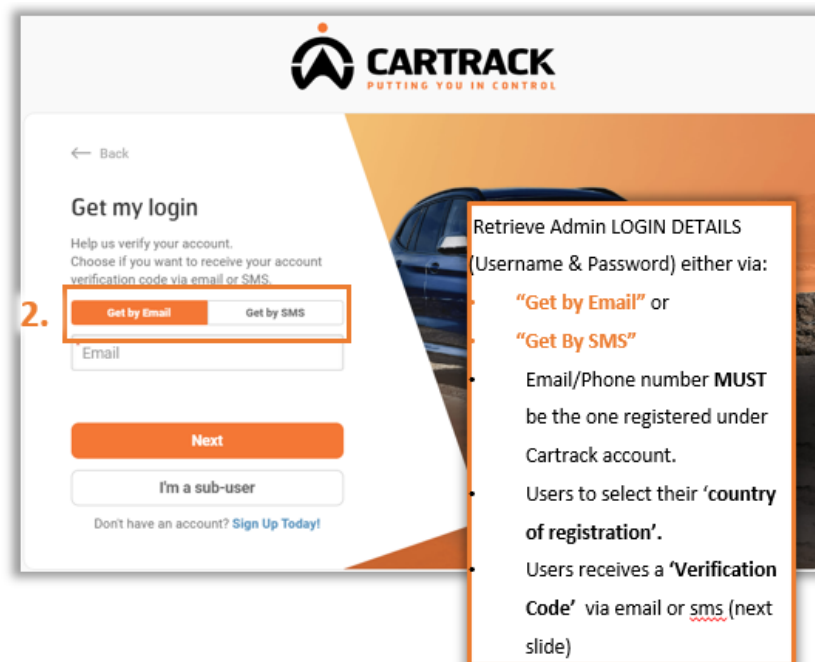
LOGIN

GET LOGIN DETAILS (FIRST TIME ACCESS)

1. Select “Get my Login Details”.



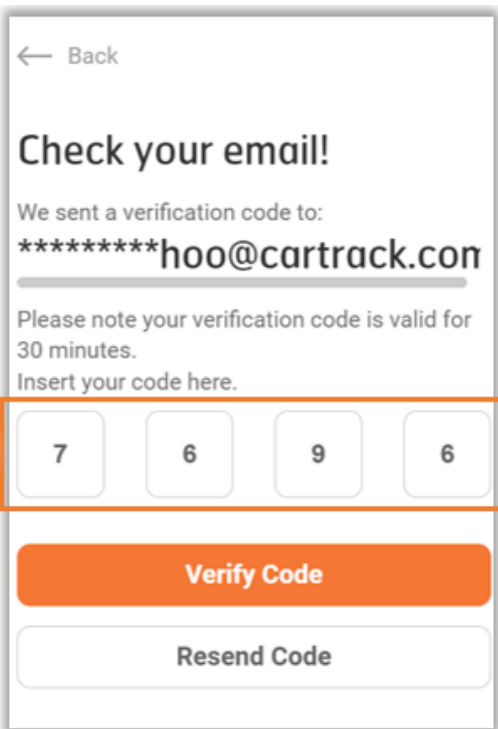
2. Input the details accordingly to receive an email or SMS to set your password.



GET LOGIN DETAILS (FIRST TIME ACCESS)

3. Input the one-time pin sent to either email or mobile to verify identity.

3.



← Back

Check your email!

We sent a verification code to:
*****hoo@cartrack.com

Please note your verification code is valid for 30 minutes.
Insert your code here.

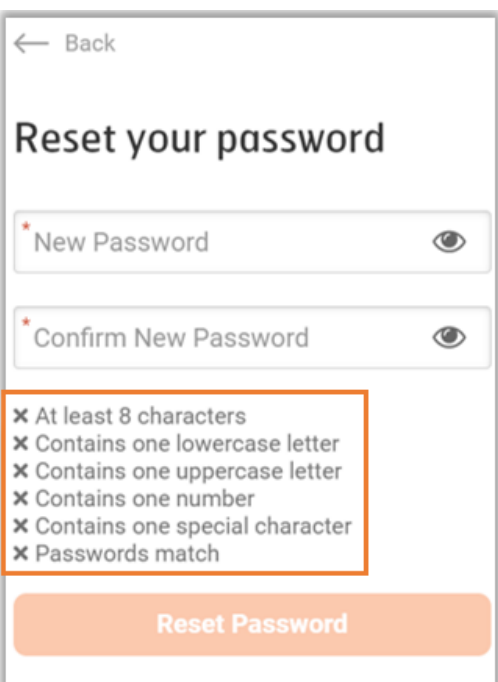
7 6 9 6

Verify Code

Resend Code

4. The password set must meet the requirements stated.

4.



← Back

Reset your password

* New Password

* Confirm New Password

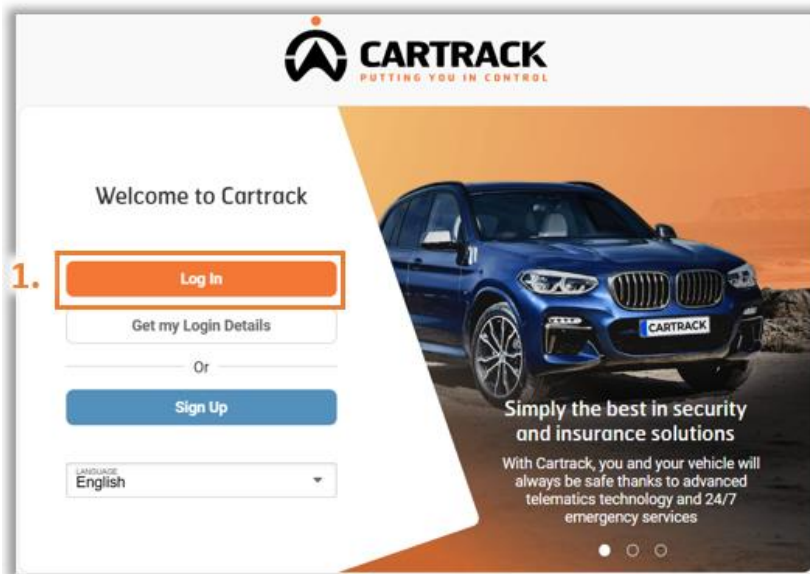
- × At least 8 characters
- × Contains one lowercase letter
- × Contains one uppercase letter
- × Contains one number
- × Contains one special character
- × Passwords match

Reset Password

ADMINISTRATOR LOGIN

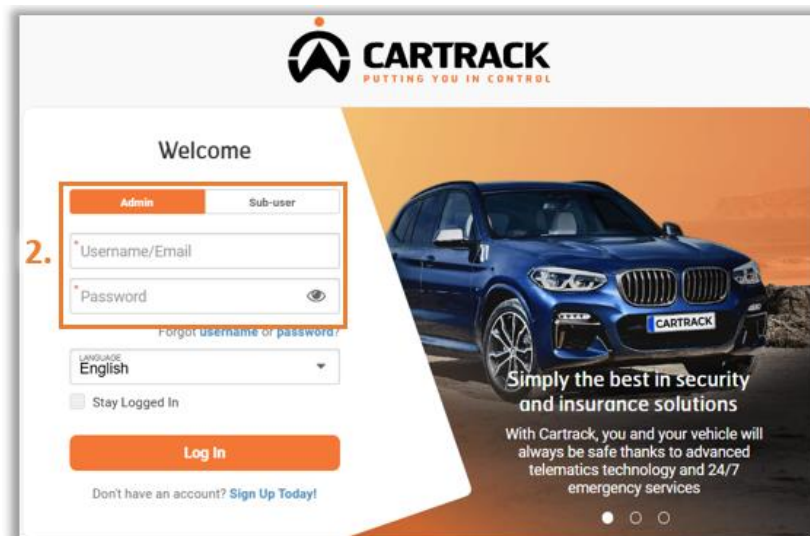
Administrator is a user who has full access and permissions to the account.

1. Select “**Log In**”.



The image shows the Cartrack login page. At the top, the Cartrack logo is displayed with the tagline "PUTTING YOU IN CONTROL". Below the logo, the text "Welcome to Cartrack" is visible. On the left side, there is a login form with a "Log In" button highlighted by an orange box and labeled with a "1.". Below the "Log In" button are links for "Get my Login Details", "Or", and "Sign Up". A language dropdown menu is set to "English". On the right side, there is a promotional banner featuring a blue SUV and the text "Simply the best in security and insurance solutions" followed by "With Cartrack, you and your vehicle will always be safe thanks to advanced telematics technology and 24/7 emergency services".

2. Choose the “**Admin**” tab to log in as an administrator. Input all required details.

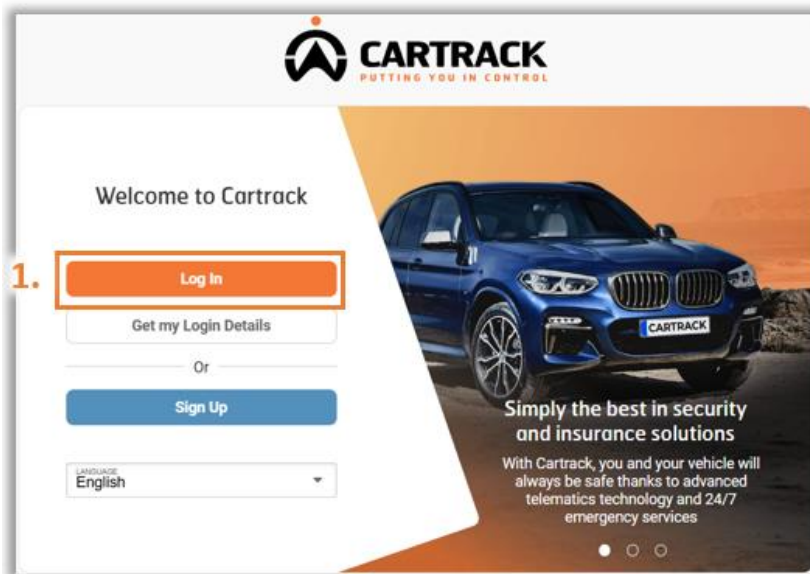


The image shows the Cartrack login page with the "Admin" tab selected. The "Admin" tab is highlighted with an orange box and labeled with a "2.". Below the tab, there are input fields for "Username/Email" and "Password", both marked with an asterisk. A link for "Forgot username or password?" is located below the password field. A language dropdown menu is set to "English". There is a "Stay Logged In" checkbox and a "Log In" button. At the bottom, there is a link for "Don't have an account? Sign Up Today!". The right side of the page features the same promotional banner as the previous image.

SUB-USER LOGIN

Sub-user is a user account with limited access and permissions created by the Admin.

1. Select “**Login**”.



The image shows the Cartrack login page. At the top, the Cartrack logo is displayed with the tagline 'PUTTING YOU IN CONTROL'. Below the logo, the text 'Welcome to Cartrack' is visible. On the left side, there is a login form with an orange 'Log In' button highlighted by a red box and the number '1.'. Below the 'Log In' button are links for 'Get my Login Details', 'Or', and a blue 'Sign Up' button. At the bottom of the form is a language dropdown menu set to 'English'. On the right side, there is a large image of a blue car with the Cartrack logo on the license plate. Below the car image, the text reads: 'Simply the best in security and insurance solutions. With Cartrack, you and your vehicle will always be safe thanks to advanced telematics technology and 24/7 emergency services'.

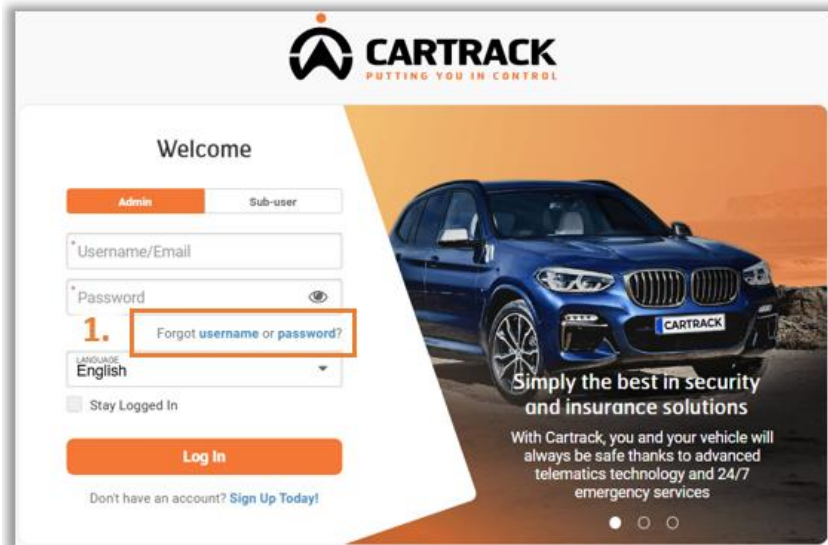
2. Choose the “**Sub-user**” tab to log in as sub-user. Input all required details.



The image shows the Cartrack sub-user login page. At the top, the Cartrack logo is displayed with the tagline 'PUTTING YOU IN CONTROL'. Below the logo, the text 'Welcome' is visible. On the left side, there is a login form with two tabs: 'Admin' and 'Sub-user'. The 'Sub-user' tab is selected and highlighted with an orange background. Below the tabs are three input fields: '*Username/Email', '*Sub-username/Sub-user email', and '*Password'. Below the input fields is a link for 'Forgot username or password?'. Below the link is a language dropdown menu set to 'English'. Below the dropdown menu is a checkbox for 'Stay Logged In'. At the bottom of the form is an orange 'Log In' button. Below the 'Log In' button is a link for 'Don't have an account? Sign Up Today!'. On the right side, there is a large image of a white truck with the Cartrack logo on the side. Below the truck image, the text reads: 'Isn't it sweet when you can optimise your fleet? With Cartrack, you're guaranteed to increase your fleet's value while simultaneously reducing costs'.

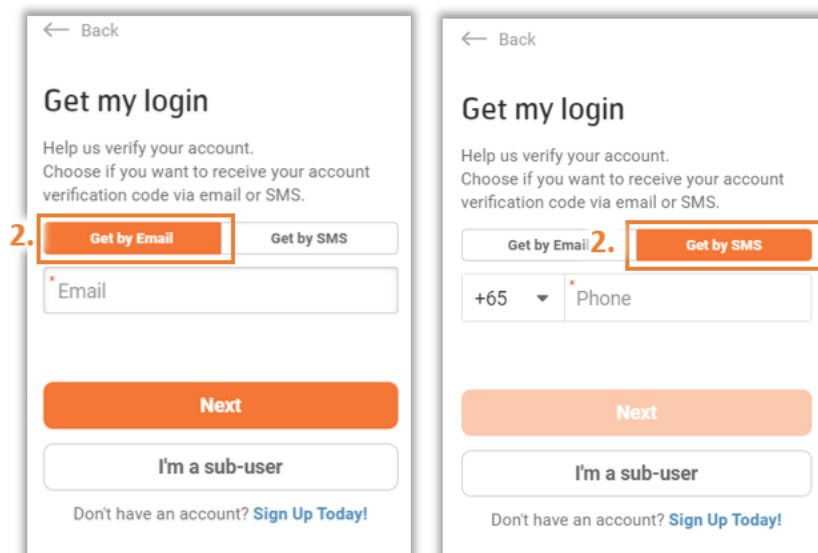
ADMINISTRATOR PASSWORD RESET

1. Select **“Forgot Password”**.



The image shows the Cartrack login page. At the top is the Cartrack logo with the tagline 'PUTTING YOU IN CONTROL'. Below the logo is a 'Welcome' section with two tabs: 'Admin' and 'Sub-user'. There are input fields for 'Username/Email' and 'Password'. A red box highlights the 'Forgot username or password?' link next to the password field, with a red '1.' next to it. Below the password field is a language dropdown menu set to 'English' and a 'Stay Logged In' checkbox. A red 'Log In' button is at the bottom. To the right of the login form is a large image of a blue car with the Cartrack logo on the license plate. Text on the right says 'Simply the best in security and insurance solutions' and 'With Cartrack, you and your vehicle will always be safe thanks to advanced telematics technology and 24/7 emergency services'.

2. Choose between **“Get by Email”** or **“Get by SMS”** to obtain a one-time password.

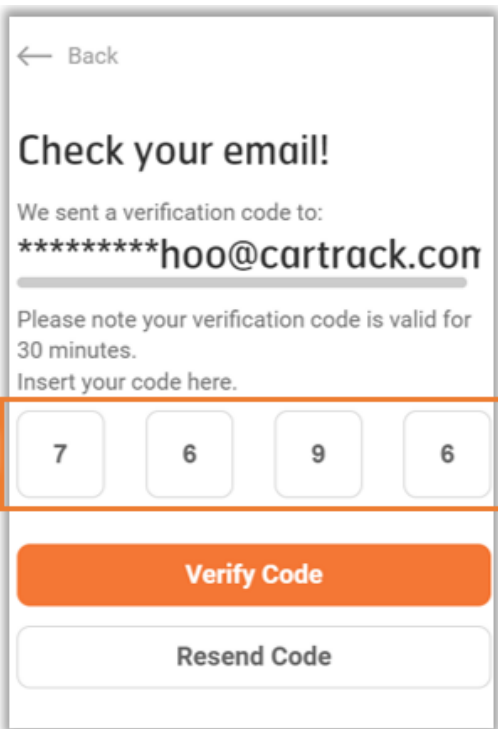


The image shows two screenshots of the 'Get my login' screen. The left screen shows the 'Get by Email' button highlighted with a red box and a red '2.' next to it. The right screen shows the 'Get by SMS' button highlighted with a red box and a red '2.' next to it. Both screens have a 'Back' button at the top. The text on both screens says 'Get my login', 'Help us verify your account.', 'Choose if you want to receive your account verification code via email or SMS.', and 'Next'. There are also links for 'Email' and 'Phone' and a link for 'I'm a sub-user'. At the bottom, there is a link for 'Don't have an account? Sign Up Today!'.

ADMINISTRATOR PASSWORD RESET

3. Input the one-time pin sent to either email or mobile to verify identity.

3.



← Back

Check your email!

We sent a verification code to:
*****hoo@cartrack.com

Please note your verification code is valid for 30 minutes.
Insert your code here.

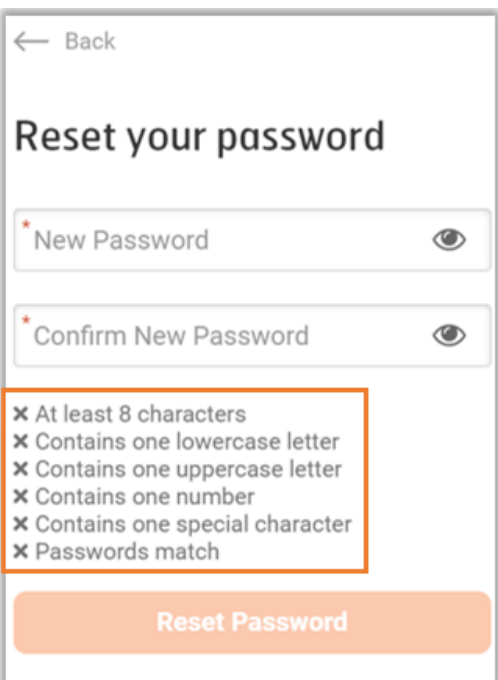
7 6 9 6

Verify Code

Resend Code

4. Password set must meet the requirements stated.

4.



← Back

Reset your password

* New Password


* Confirm New Password

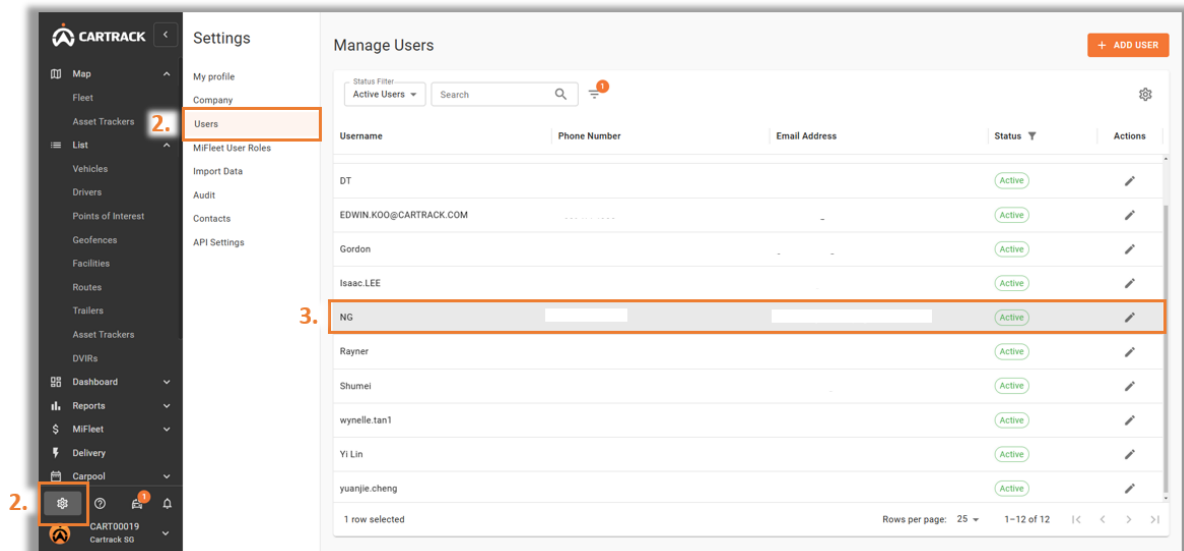
✗ At least 8 characters
✗ Contains one lowercase letter
✗ Contains one uppercase letter
✗ Contains one number
✗ Contains one special character
✗ Passwords match

Reset Password

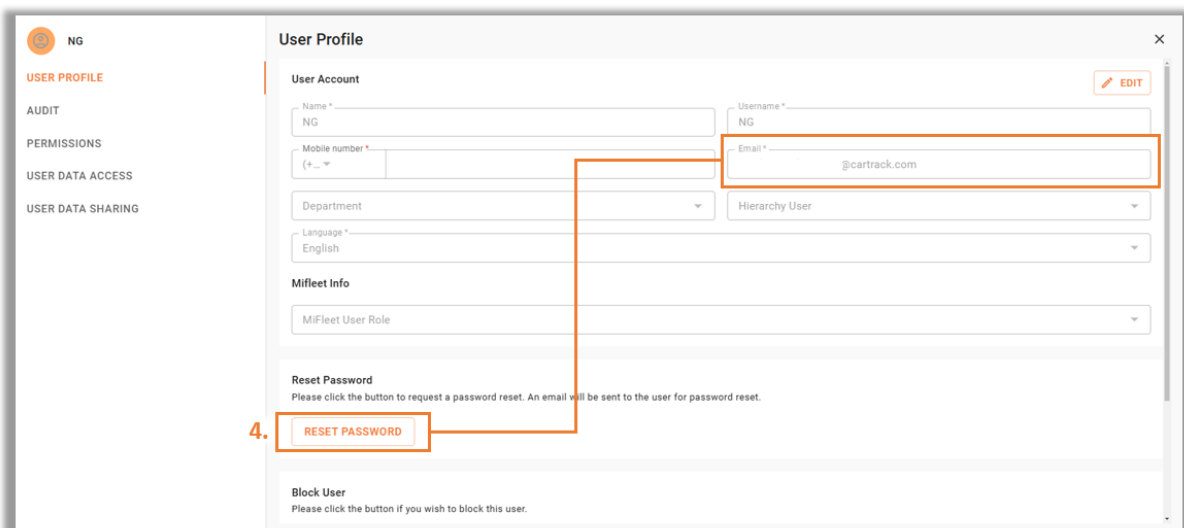
SUB-USER PASSWORD RESET

Sub-user password reset can only be assisted through the Administrator account.

1. Administrator to login as Admin.
2. Select Settings “” and “**Users**”.
3. Select the User to reset the password.



4. Click on “**Reset Password**” for the Sub-user to receive a link to their registered email to reset their password.

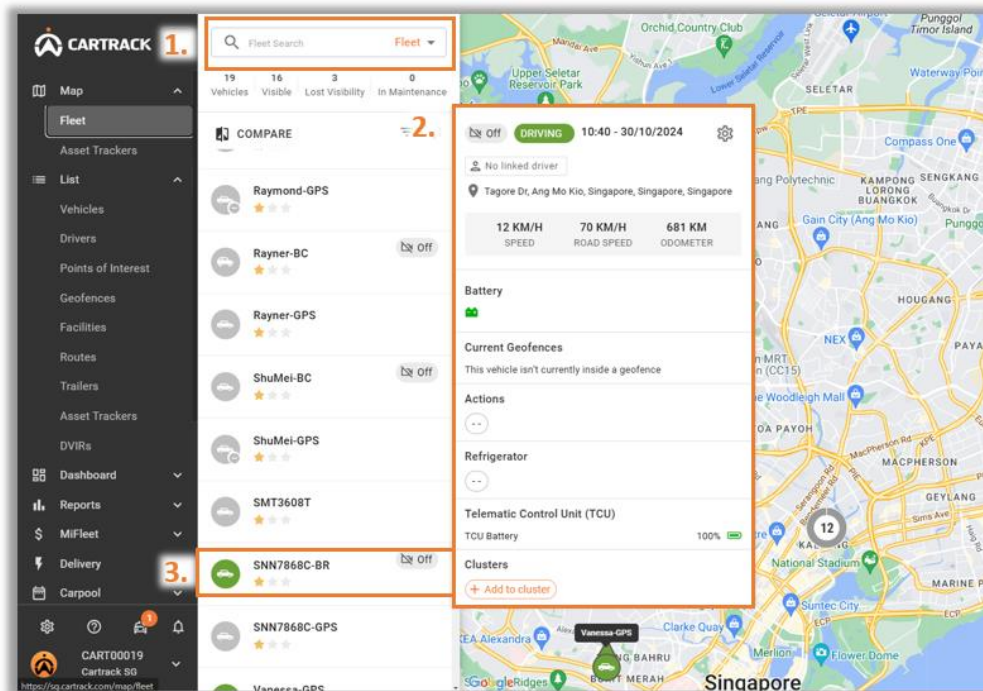


MAPS

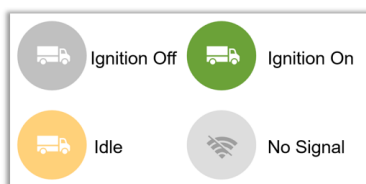
The Map page is where users will be able to view all vehicles, their location and motion statuses (driving, idling, or switched off).

OVERVIEW

1. Allows Users to toggle between Vehicle, Place or Coordinate Search.
2. Hover any vehicle to have a flyout status box to show the current vehicle status.
3. Indicates vehicle name and the safety rating of the vehicle for the past 7 days of usage.



4. Vehicle status colour code.

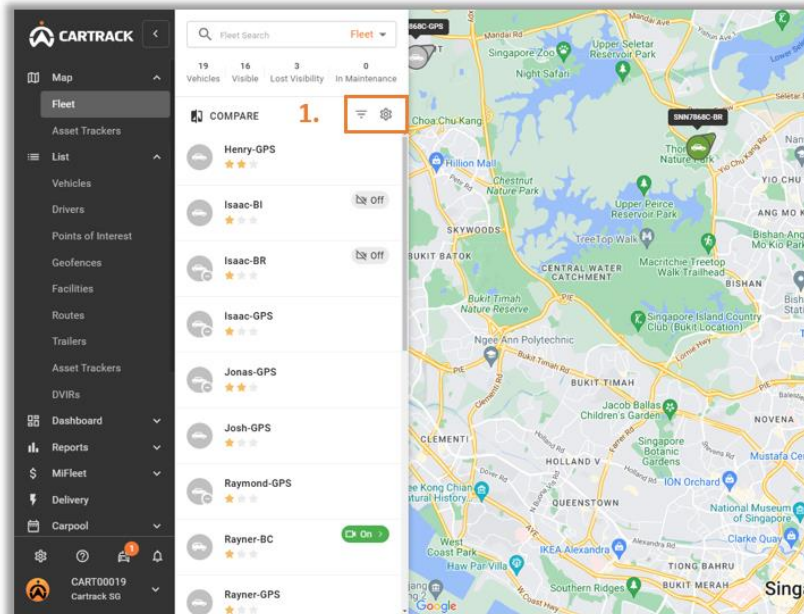


5. Fuel / Battery status colour code.

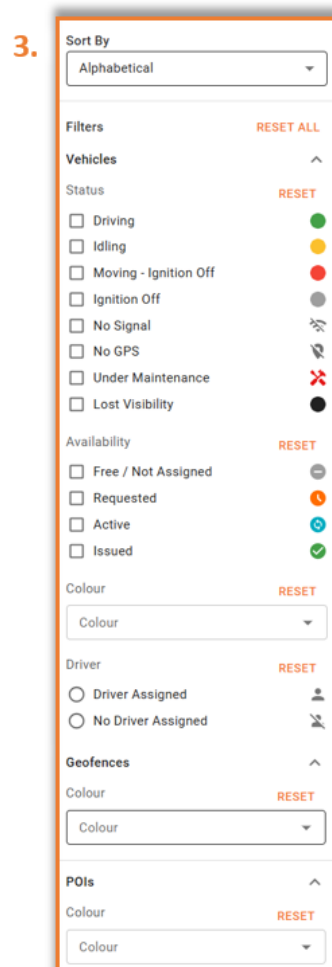
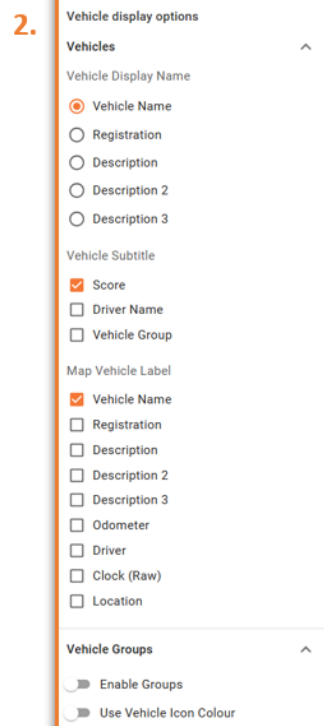
Unit Battery	Battery	EV Battery	Fuel	AdBlue
75-100%	Healthy	75-100%	75-100%	75-100%
50-75%	Charged	50-75%	50-75%	50-75%
25-50%	Low Charge	25-50%	25-50%	25-50%
0-25%	Discharged	0-25%	0-25%	0-25%
Charging	Not Available	Charging	Not Available	Not Available
Not Available		Not Available		

TOGGLE DISPLAY / FILTER SETTINGS

1. Select the “⚙️” icon to toggle Display Settings or select the “≡” to toggle Filter settings.



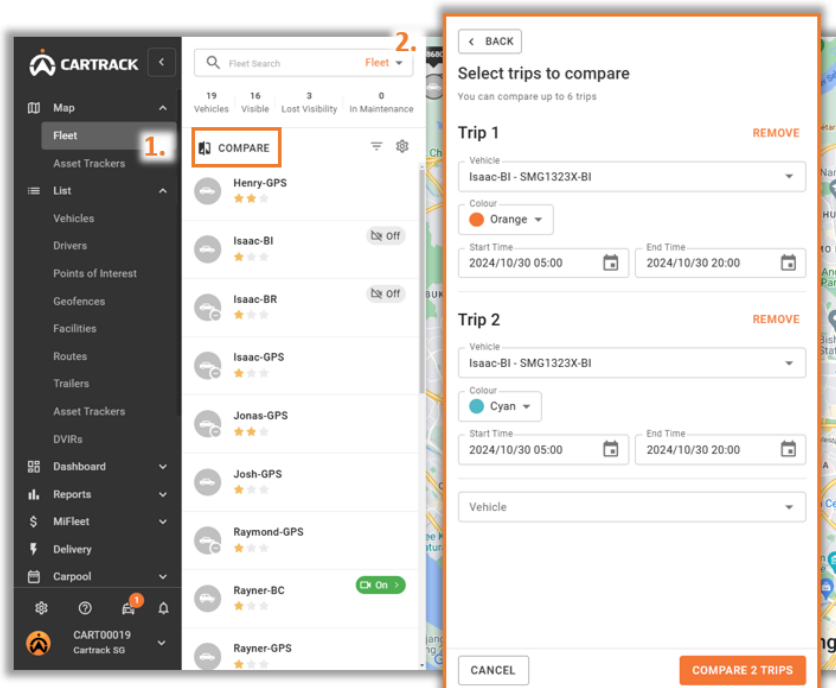
2. Users can amend the settings on how they want the information to be displayed or
3. Filtered on the Maps.



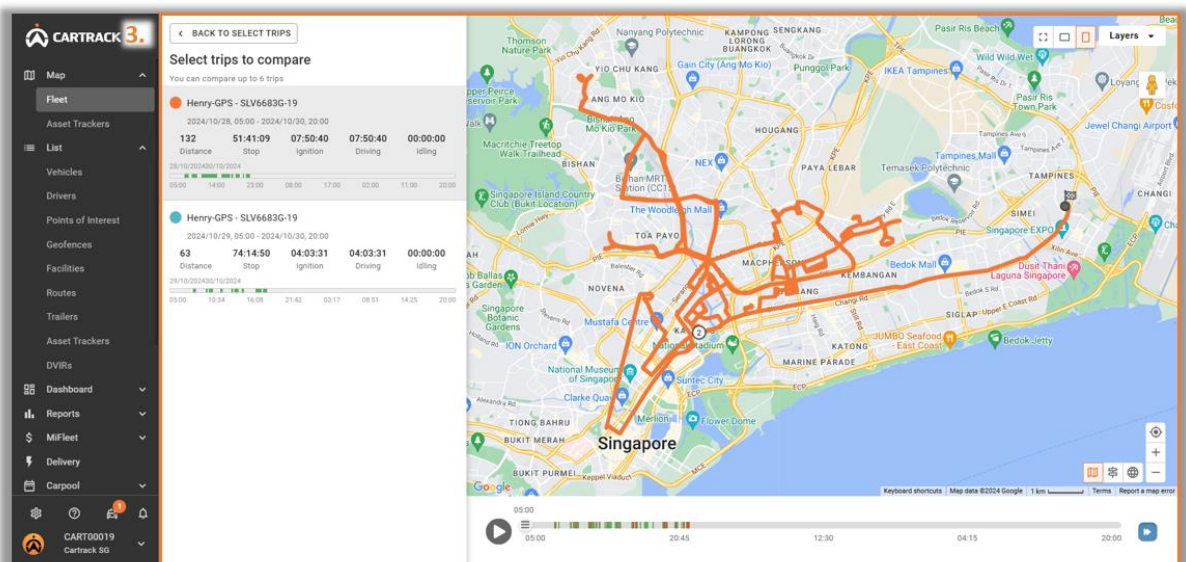
TRIP COMPARISON

Trip Comparison allows users to compare the trips of one or different vehicles to analyse the efficiency of the route that they took. Users can compare up to 6 trips at any time.

1. Select **“Compare”**.
2. Select the vehicle/s and all necessary details you want to compare. Click on **“Compare Trips”**.

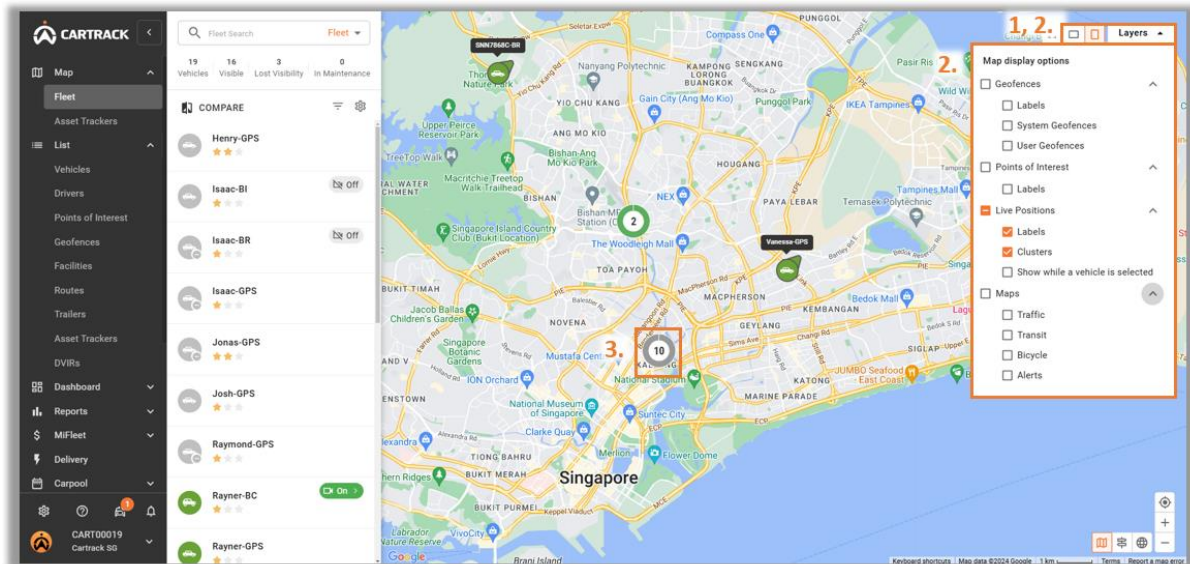


3. Details for comparison will be displayed accordingly on the map and data form.



CHANGING MAPS LAYOUT

1. Toggle between the landscape and portrait layout.
2. Allow users to turn on different layers on the map.
3. Depicts the number of vehicles in proximity.

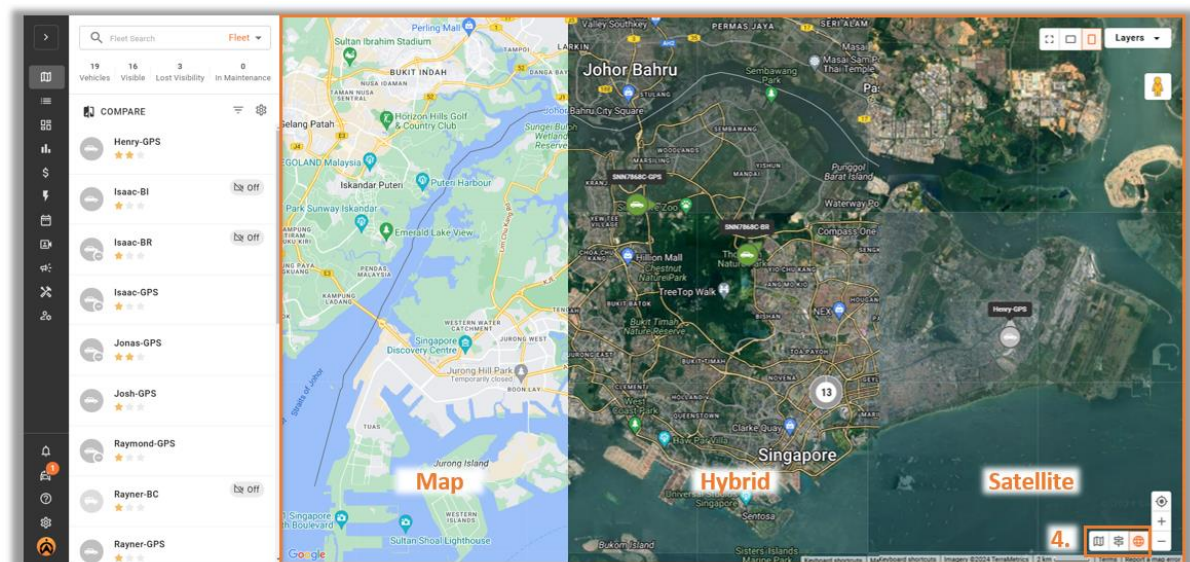


Note:

Geofence is a user-defined area to monitor vehicle movement.


Point of Interest is a point on the map that is of importance to the user.

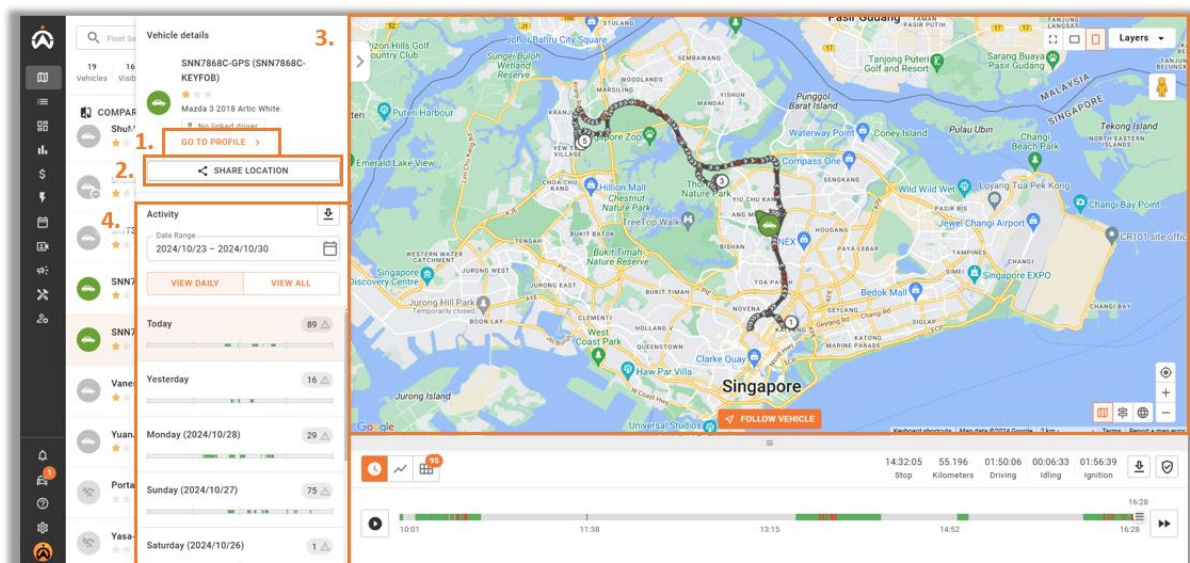
4. Toggle between Map, Hybrid or Satellite view.



VEHICLE HISTORY: OVERVIEW

Selecting the individual vehicle allows the user to view detailed information such as routes taken, harsh events and sensor events.

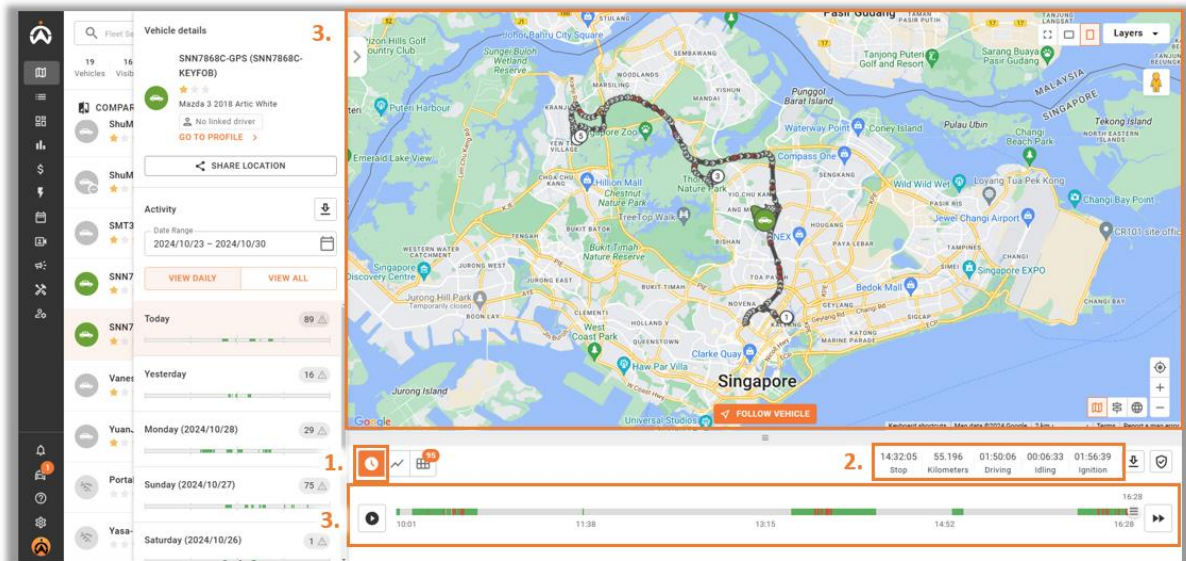
1. Opens a pop-up menu to manage vehicle information.
2. Generates links to be shared on vehicle location.
3. Displays trip route on Map based on the selected date.
4. Allows users to:
 - a. “” Download trips.
 - b. Select the date range to view.
 - c. View a vehicle's daily information or its total information based on the selected duration.



VEHICLE HISTORY: VIEWING TRIP REPLAY


Trip Replay allows users to replay the day's trip for a selected vehicle. This enables users to review the route and ensure that the most efficient route is taken.

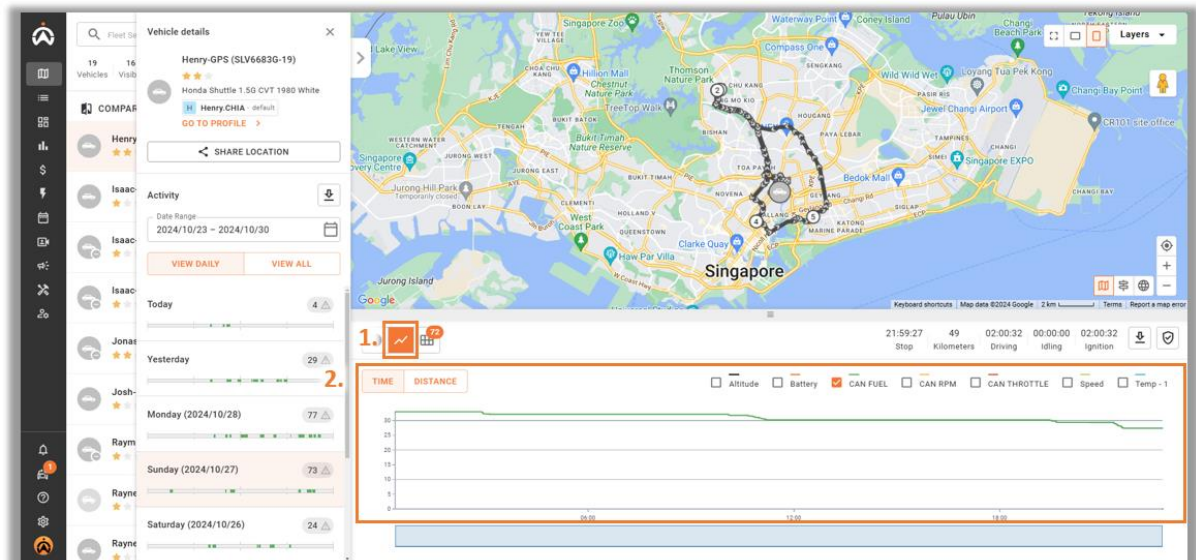
1. Select the “🕒” icon.
2. Displays vital trip statistics (Travel time, Distance, Stop time, Idling) of the selected date.
3. Click on “▶️” icon to replay the selected day's trip on the map.



VEHICLE HISTORY: SENSOR MONITORING


The Graph tab displays most Add-on Sensors such as Fuel, Temperature, Panic Button and CAN data.

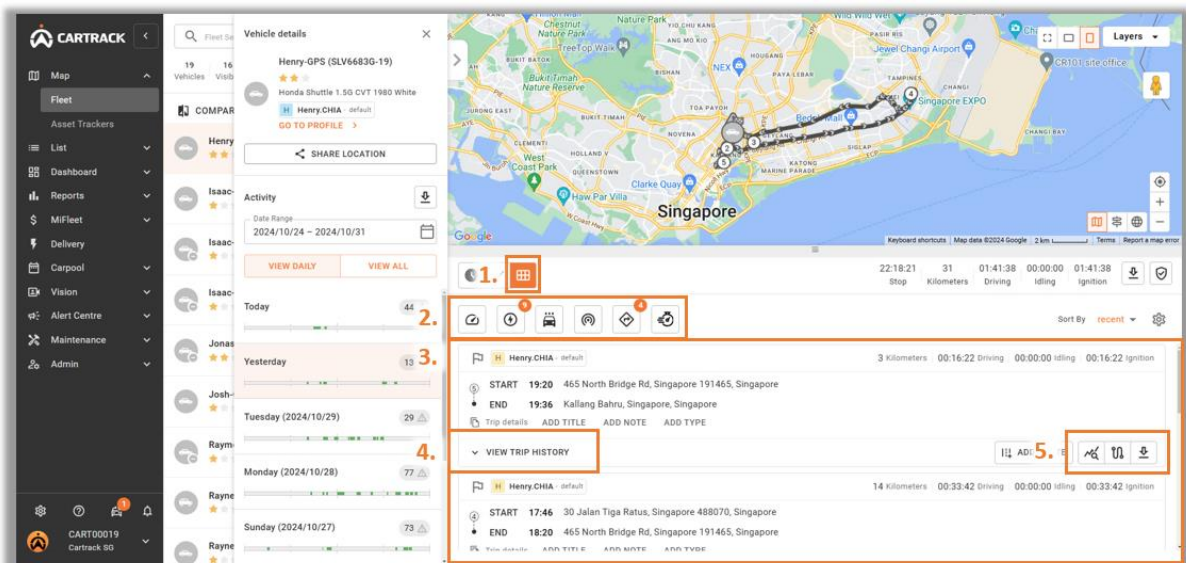
1. Click on the “” icon.
2. Select single or multiple sensor categories to be displayed on the graph based on Time or Distance.


























VEHICLE HISTORY: TRIP MANAGEMENT

The Table tab displays detailed information on vehicle trips based on selected dates. Use this tab to investigate any events that happened.

1. Click on “” icon.
2. Displays information on Speeding, Harsh Events and Excessive RPM.
3. Simplified trip details, giving users the option to flag, add trip as routes or even add details to classified trips as business or personal.
4. Expands trip information to view more trip details for the selected trip.
5. Allow users to view Statistics, Route taken for the trip on Map or even download trip details in Excel, KML or GPX format.



4.

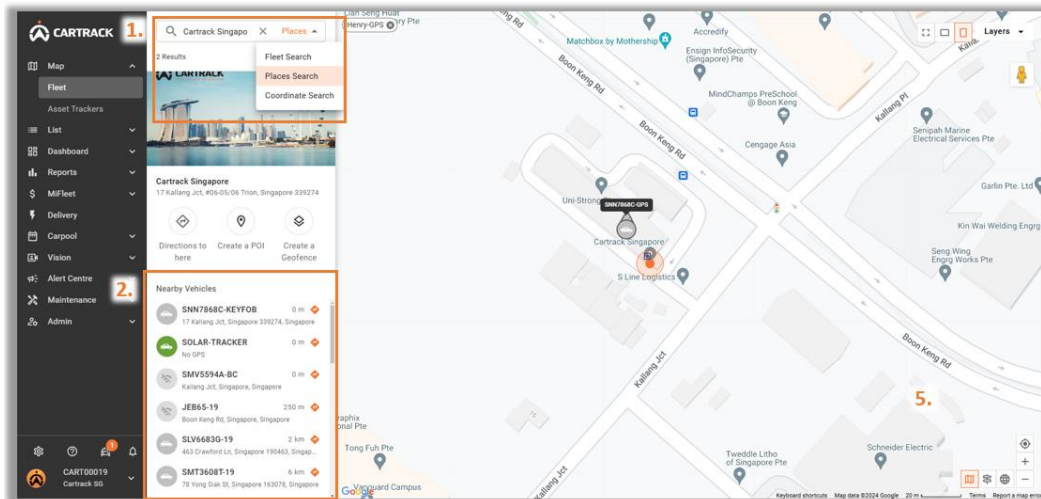
HIDE TRIP HISTORY							ADD ROUTE			
Time	Actions	Status	Events	Speed	Road Speed	Location				
19:21:11	  	DRIVING		5 km/h	50 km/h	9 North Bridge Rd, Singapore 190009,				
19:21:38	  	DRIVING		33 km/h	50 km/h	465 North Bridge Rd, Singapore 19146,				
19:23:25	  	DRIVING		10 km/h	50 km/h	463 Crawford Ln, Singapore 190463, S				
19:25:32	  	DRIVING		18 km/h	50 km/h	463 Crawford Ln, Singapore 190463, S				
19:28:28	  	DRIVING		45 km/h	60 km/h	Lavender St, Little India, Singapore, Si				
19:28:31	  	DRIVING		48 km/h	60 km/h	Lavender St, Little India, Singapore, Si				
19:30:01	  	DRIVING		13 km/h	60 km/h	Little India, Singapore, Singapore, Sing				
							Rows per page: 25 1-25 of 77			

PINPOINT NEAREST VEHICLE TO A LOCATION

Users can search for vehicles nearest to a particular location using the “**What’s Nearby**” feature. There are 2 methods for this:

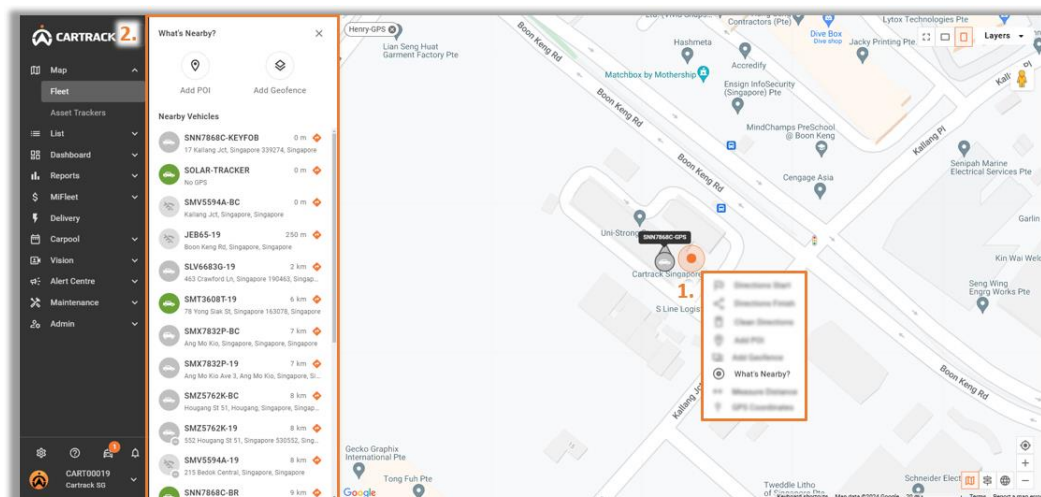
Places Search

1. Switch “**Fleet Search**” to “**Places Search**” and type out the desired location.
2. Upon selection of the location from the suggested list, the menu will display the nearest vehicles based on distance in ascending order.



Right Click on Map

1. Identify from the map the location that you wish to know the nearby vehicles. Right-click on the map and a menu will appear. Select “**What’s Nearby**”.
2. The menu will display the nearest vehicles based on distance in ascending order.



LIST

List displays information on all vehicles, drivers, POIs, geofences and routes. This menu can be used to manage the information on each of these features.

VEHICLE: OVERVIEW

1. Displays list of all vehicles or user-created groups.
2. Allows users to search for vehicles and select the status filter.
3. Change display settings for columns to view and density of the list.
4. Displays a list of current vehicles in the account.

Cartrack Vehicles Overview

1. Map/List navigation

2. Status Filter: All Vehicles | Search | 20 All vehicles | 8 Total groups

3. Settings icon


4. Vehicle List Table

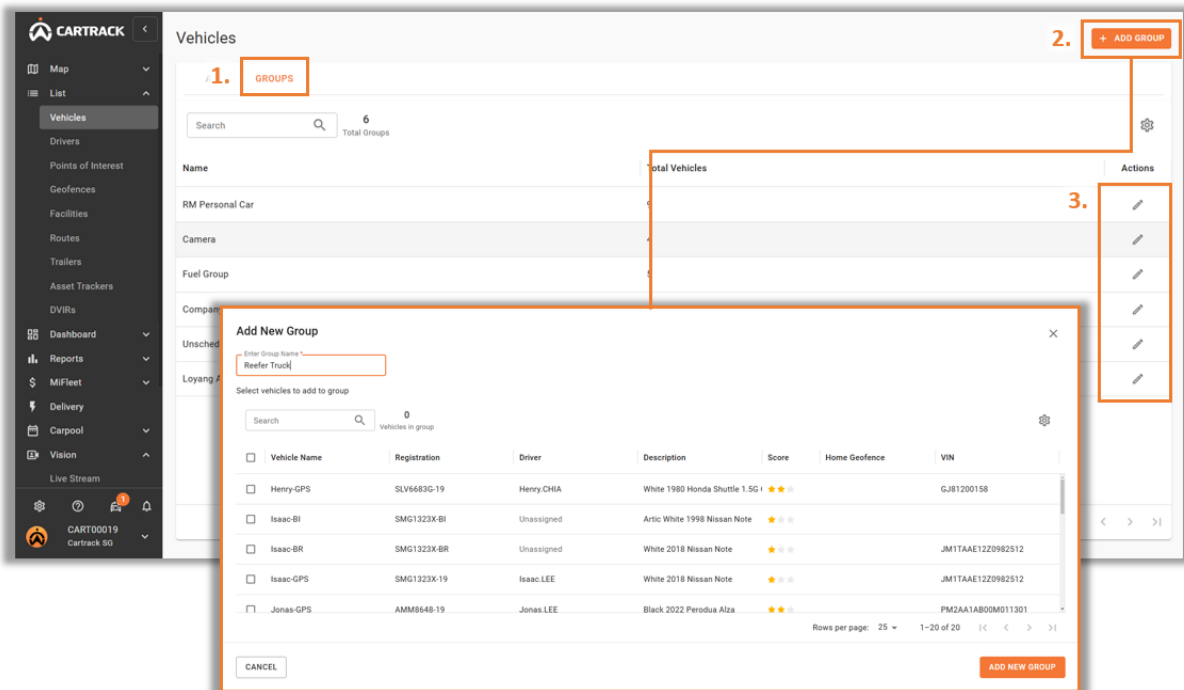
Vehicle Name	Registration	Status	Driver	Score	Speed	Current Geofence	Location
Henry-GPS	SLV6683G-19	Ignition Off for 4 hrs 21 min	Henry.CHIA	★ ★ ★	0 km/h		463 Crawford Ln, Singapore 190463, Singa...
Isaac-BI	SMG1323X-BI	Ignition Off for 21 hrs 22 m	Unassigned	★ ★ ★	0 km/h		Edgedale Pns, Singapore, Singapore
Isaac-BR	SMG1323X-BR	Ignition Off for 21 hrs 22 m	Unassigned	★ ★ ★	0 km/h		Edgedale Pns, Singapore, Singapore
Isaac-GPS	SMG1323X-19	Ignition Off for 21 hrs 22 m	Isaac.LEE	★ ★ ★	0 km/h		Edgedale Pns, Singapore, Singapore
Jonas-GPS	AMM8648-19	Ignition Off for 1 hr 39 min	Jonas.LEE	★ ★ ★	0 km/h		51 Jalan Keris, Taman Sri Tebrau, 80050 J...
Josh-GPS	FBD4888J-19	Ignition Off for 18 hrs 17 m	Josh.Lim	★ ★ ★	0 km/h		Pasir Ris Dr 6, Pasir Ris, Singapore, Singa...
Portable	JEB65-19	Last Seen 4 hrs ago	Unassigned	★ ★ ★	0 km/h	Trion Office	Boon Keng Rd, Singapore, Singapore
Raymond-GPS	SMM1763C-19	Ignition Off for 1 hr 41 min	Raymond.NG	★ ★ ★	0 km/h		Close to 751345 Sembawang Crescent, 34...
Rayner-BC	SMX7832P-BC	Ignition Off for 17 hrs 38 m	Unassigned	★ ★ ★	0 km/h		Ang Mo Kio, Singapore, Singapore, Singa...

Rows per page: 25 | 1-20 of 20 | < > >|

VEHICLE: MANAGING AND CREATING GROUPS

Vehicle Groups can be created to generate reports and set alerts to a specific set of vehicles rather than the whole fleet.

1. Select **“Group”** in Vehicles.
2. Select **“Add a Group”** to create a new grouping. Input a name and select the vehicles to be included in the grouping.
3. Click on the “” icon to edit or delete a group.



The screenshot displays the CARTRACK interface. On the left is a sidebar with navigation options: Map, List, Vehicles (selected), Drivers, Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, and Live Stream. The main area is titled 'Vehicles' and shows a 'GROUPS' tab. A search bar and '6 Total Groups' are visible. A table lists existing groups: 'RM Personal Car', 'Camera', and 'Fuel Group'. An 'ADD GROUP' button is in the top right. A modal window titled 'Add New Group' is open, showing a form to 'Enter Group Name' (with 'Reefer Truck' entered), a search bar for '0 Vehicles in group', and a table of vehicles to select. The vehicle table has columns: Vehicle Name, Registration, Driver, Description, Score, Home Geofence, and VIN. The modal also includes a 'CANCEL' button and an 'ADD NEW GROUP' button.

Vehicle Name	Registration	Driver	Description	Score	Home Geofence	VIN
Henry-GPS	SLV6683G-19	Henry CHIA	White 1980 Honda Shuttle 1.5G	★ ★ ★		GJ81200158
Isaac-BI	SMG1323X-BI	Unassigned	Artic White 1998 Nissan Note	★ ★ ★		
Isaac-BR	SMG1323X-BR	Unassigned	White 2018 Nissan Note	★ ★ ★		JM1TAAE1Z0982512
Isaac-GPS	SMG1323X-19	Isaac LEE	White 2018 Nissan Note	★ ★ ★		JM1TAAE1Z0982512
Jonas-GPS	AMM8648-19	Jonas LEE	Black 2022 Perodua Alza	★ ★ ★		PM2AA1AB00M011301

VEHICLE: MANAGING VEHICLE SETTINGS

Users are able to change information on their vehicles such as Name, Vehicle Icon and required licenses. Updating the Odometer and activating the Immobilizer can also be done on this page.

1. Select the vehicle whose settings you wish to manage.
2. A pop-up menu will appear that allows you to edit or view certain information such as:
 - **Recent Activity:** View recent trips by vehicle.
 - **Vehicle Details:** Edit Vehicle Name, Description and Consumption.
 - **Vehicle Settings:** Change Vehicle Icon in Maps and Assign Default Driver.
 - **MiFleet Settings:** Determine Fuel Tank Capacity and Cost Centre.
 - **Odometer:** Update Odometer value.

The screenshot displays the CARTRACK 'Vehicles' management page. On the left is a sidebar with navigation options like Map, List, Drivers, Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, and Live Stream. The main area shows a table of vehicles. The first vehicle, 'Henry-GPS' (SLV6683G-19), is selected. A context menu is open over this vehicle, listing actions: RECENT ACTIVITY, VEHICLE DETAILS, VEHICLE SETTINGS, MIFLEET SETTINGS, ODOMETER, and VEHICLE TRAILERS. The 'RECENT ACTIVITY' sub-menu is expanded, showing a list of recent trips. Each trip entry includes a status (START/END), a timestamp, and a location. For example, one trip started on 2024/10/31 at 10:17 at 'Lor 7 Toa Payoh, Toa Payoh, Singapore, Singapore, Singapore' and ended at 10:32 at '463 Crawford Ln, Singapore 190463, Singapore'.

Vehicle Name	Registration	Status	Driver	Score	Speed	Current Geofence	Location
Henry-GPS	SLV6683G-19	Ignition Off for 6 hrs 46 min	Henry.CHIA	★ ★ ★	0 km/h		463 Crawford Ln, Singapore 190463, Singa...
Isaac Bl	SMG1323X-BI	Ignition Off for 23 hrs 47 min	Unassigned	★ ★ ★	0 km/h		Edgedale Pk, Singapore, Singapore

Recent Activity

Activity	Time	Location
START	2024/10/31, 10:17	Lor 7 Toa Payoh, Toa Payoh, Singapore, Singapore, Singapore
END	2024/10/31, 10:32	463 Crawford Ln, Singapore 190463, Singapore
START	2024/10/31, 08:51	Kallang Bahru, Singapore, Singapore
END	2024/10/31, 09:46	Lor 7 Toa Payoh, Toa Payoh, Singapore, Singapore, Singapore
START	2024/10/30, 19:20	465 North Bridge Rd, Singapore 191465, Singapore
END	2024/10/30, 19:36	Kallang Bahru, Singapore, Singapore

DRIVER: OVERVIEW

Create and manage driver information or assign DID tags through this page.

1. Displays list of all drivers, user-created groups and Driver ID tags.
2. Allows users to search for drivers and select the status filter.
3. Driver and Group Creation.
4. Change display settings for columns to view and density of the list.
5. Displays a list of current drivers in the account.

The screenshot shows the 'Drivers' overview page in the CARTRACK system. The interface includes a sidebar with navigation options, a main content area with filters and a driver list, and a top right section with action buttons. Numbered callouts highlight the following features:


- 1.** Points to the 'Drivers' menu item in the sidebar.
- 2.** Points to the 'Status Filter' dropdown and the search bar.
- 3.** Points to the 'IMPORT DRIVERS', '+ ADD GROUP', and '+ ADD DRIVER' buttons.
- 4.** Points to the settings gear icon for column and density adjustments.
- 5.** Points to the driver list table.

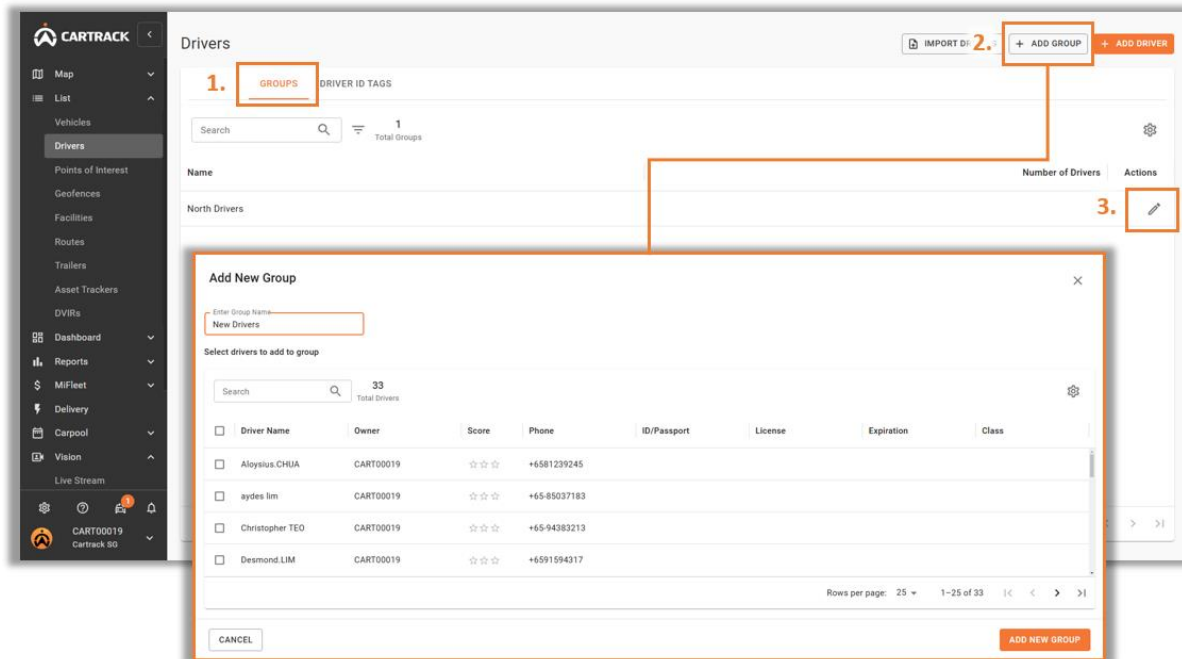
Driver Name	Owner	Department	Phone	ID Tags	License	Employee Number	Expiration	Class	Gender
jarrod	CART00019								
Josh.Lim	CART00019	Sales		BF03030500000001		668			
Jonas.LEE	CART00019	Sales		F501040803000001		667			M
Yi Lin.CHOK	CART00019	Sales		9906040609000001					F
Shu Mei.CHIA	CART00019	Sales				605			F
Christopher TEO	CART00019	Sales		DC03010203000001					M
driver	Isaac.LEE								F
Edwin KOO	CART00019								
Shumei CHIA	CART00019								

Rows per page: 25 | 1-25 of 33 | < > >|

DRIVER: MANAGING AND CREATING GROUPS

Driver Groups can be created to generate reports and set alerts to a specific set of drivers rather than the whole fleet.

1. Select **“Group”** in Drivers.
2. Select **“Add a Group”** to create a new grouping. Input a name and select the drivers to be included in the grouping.
3. Click on the **“”** icon to edit or delete a group.



The screenshot displays the CARTRACK interface. On the left is a sidebar with navigation options: Map, List, Vehicles, Drivers (selected), Points of Interest, Geofences, Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, and Live Stream. The main area is titled 'Drivers' and contains a 'GROUPS' tab (highlighted with a red box and labeled '1.'). Below the tab is a search bar and a table with columns: Name, Number of Drivers, and Actions. The table lists 'North Drivers' with 1 driver. A red box labeled '2.' highlights the '+ ADD GROUP' button in the top right. A red box labeled '3.' highlights the edit icon in the Actions column. An 'Add New Group' modal is open, showing a form to 'Enter Group Name' (with 'New Drivers' entered) and a section to 'Select drivers to add to group'. This section includes a search bar and a table of 33 drivers. The table has columns: Driver Name, Owner, Score, Phone, ID/Passport, License, Expiration, and Class. Four drivers are listed: Aloysius CHUA, aydes lim, Christopher TEO, and Desmond LIM. The modal has 'CANCEL' and 'ADD NEW GROUP' buttons at the bottom.

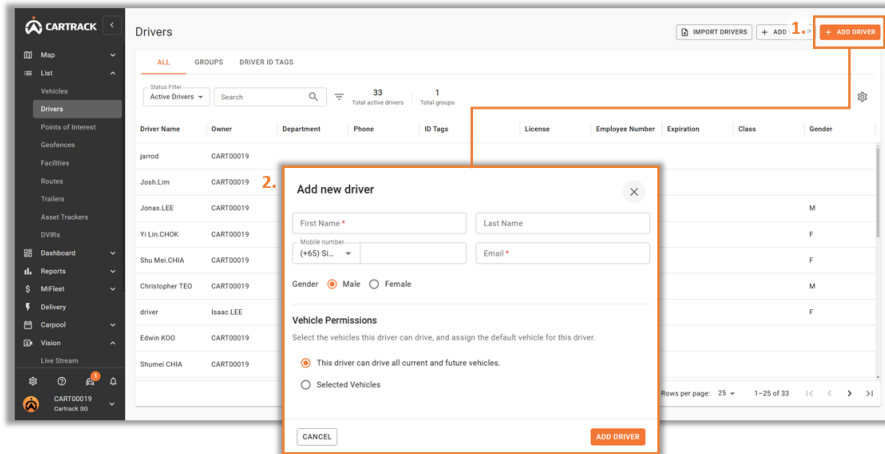
Driver Name	Owner	Score	Phone	ID/Passport	License	Expiration	Class
Aloysius CHUA	CART00019	☆☆☆	+6581239245				
aydes lim	CART00019	☆☆☆	+65-85037183				
Christopher TEO	CART00019	☆☆☆	+65-94383213				
Desmond LIM	CART00019	☆☆☆	+6591594317				

DRIVER: MANAGING DRIVER PROFILES

Driver profiles can be created and edited to include licenses, assign vehicle permissions or toggle Delivery accessibility.

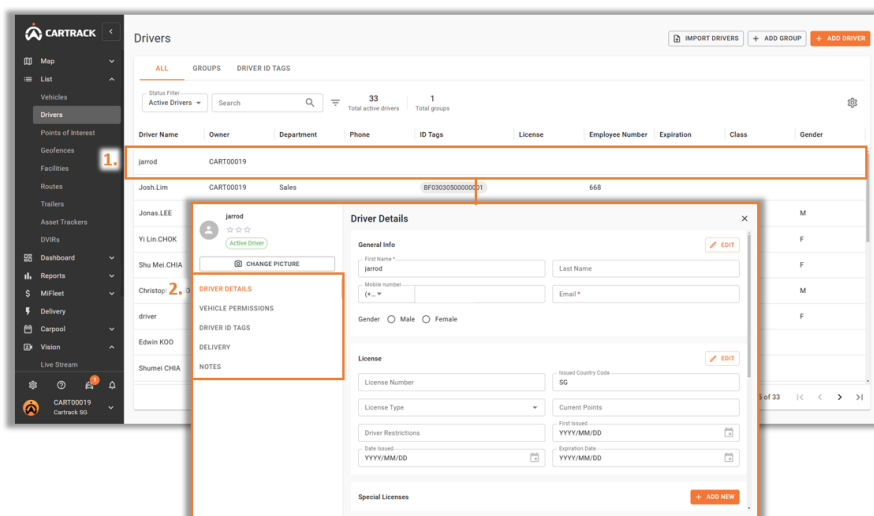
Driver Creation

1. Select **"Add Driver"** to create a Driver.
2. A pop-up menu will appear. Input the necessary fields and select **"Add Driver"** to create.



Driver Management

1. Select the driver to manage.
2. A pop-up menu will appear and users will be able to manage driver information.
 - **Driver Details:** Edit Driver information such as Name, Mobile Number and License.
 - **Vehicle Permissions:** Determine which vehicles the driver can operate (Requires DID Tag).
 - **Driver ID Tags:** Assign or manage Driver ID Tag for the selected driver.
 - **Delivery:** Enable or manage Driver to use Delivery Solution on Mobile App.
 - **Note:** Any additional notes to tag to a driver.



POI: OVERVIEW

Points of Interest (POI) are landmarks that you can create on the Map for easy identification and distance referencing to your vehicle's current location.

1. Allows users to search or filter for a POI.
2. Displays list of POI in the account.

Points of Interest

1. Search

2. POI Name

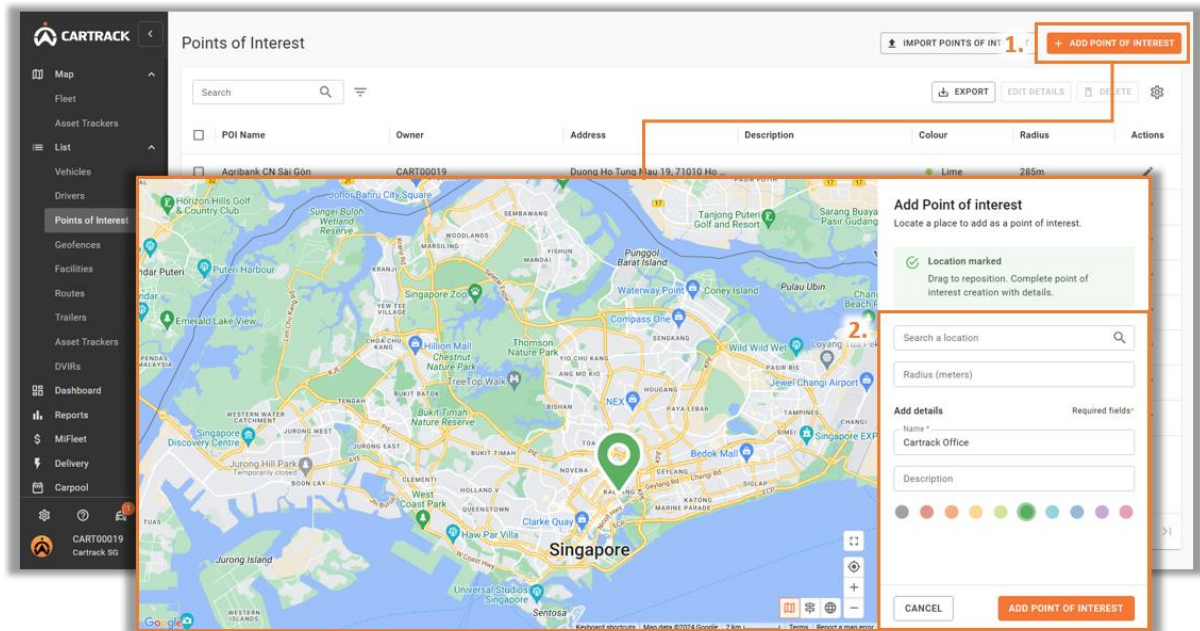
POI Name	Owner	Address	Description	Colour	Radius	Actions
Agribank CN Sài Gòn	CART00019	Duong Ho Tung Mau 19, 71010 Ho ...		Lime	285m	
BV Bình Dân	CART00019	Duong Dien Bien Phu N13, 72416 H...		Red	285m	
Cartrack SG Office	CART00019	18 Boon Lay Way, Singapore 60996...		Purple	285m	
Isaac Home	CART00019	Edgedale Pkns, Singapore, Singapore		Lime	285m	
Nex	CART00019	Serangoon Ave 2, Braddell Heights, ...		Red	300m	
Office	CART00019	17 Kallang Jct, Singapore 339274, S...		Red	285m	
Shell Customers	CART00019	2 Boon Lay Ave, Singapore 649960, ...		Purple	285m	
Zoo	CART00019	80 Mandai Lake Rd, Singapore 7298...		Orange	285m	

Rows per page: 25 1-8 of 8

POI: MANAGING AND CREATING

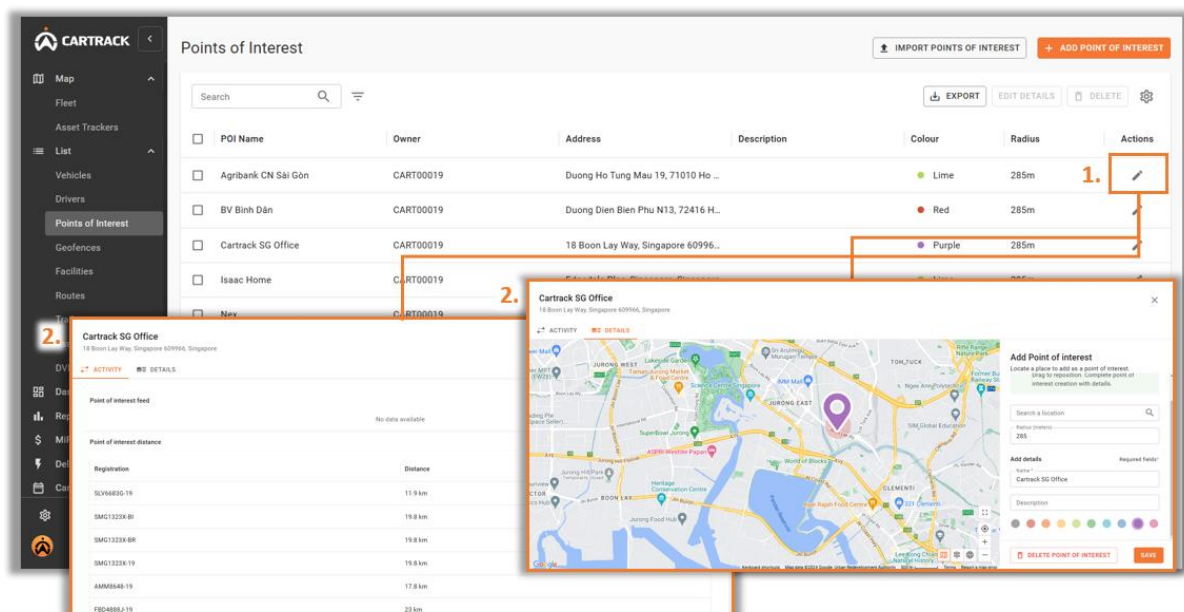
POI Creation

1. Select **“Add Point of Interest”** to create a new POI.
2. A pop-up menu will appear. Search or identify the location on the map and input the fields accordingly. Click on **“Add Point of Interest”** to save.



POI Management

1. Click on the **“✎”** icon of the specific POI.
2. A pop-up menu will appear. Here you can edit, delete, or view the activity of the POI.



GEOFENCE: OVERVIEW

Geofences are virtual fences that users can create to monitor vehicles' movement in, out or within an area. Geofence is best used with reports or alerts.

1. Displays List of Geofences, Groups of Geofences and Activities within the Geofences.
2. Allows users to search or filter for a geofence.
3. Creates Geofences or Geofence Grouping.
4. Displays a list of Geofences created in the account.

Geofences

1. 2. 3. 4.

IMPORT GEOFENCES + ADD GROUP + ADD GEOFENCE

LIST GROUP ACTIVITY

Search


EXPORT DELETE

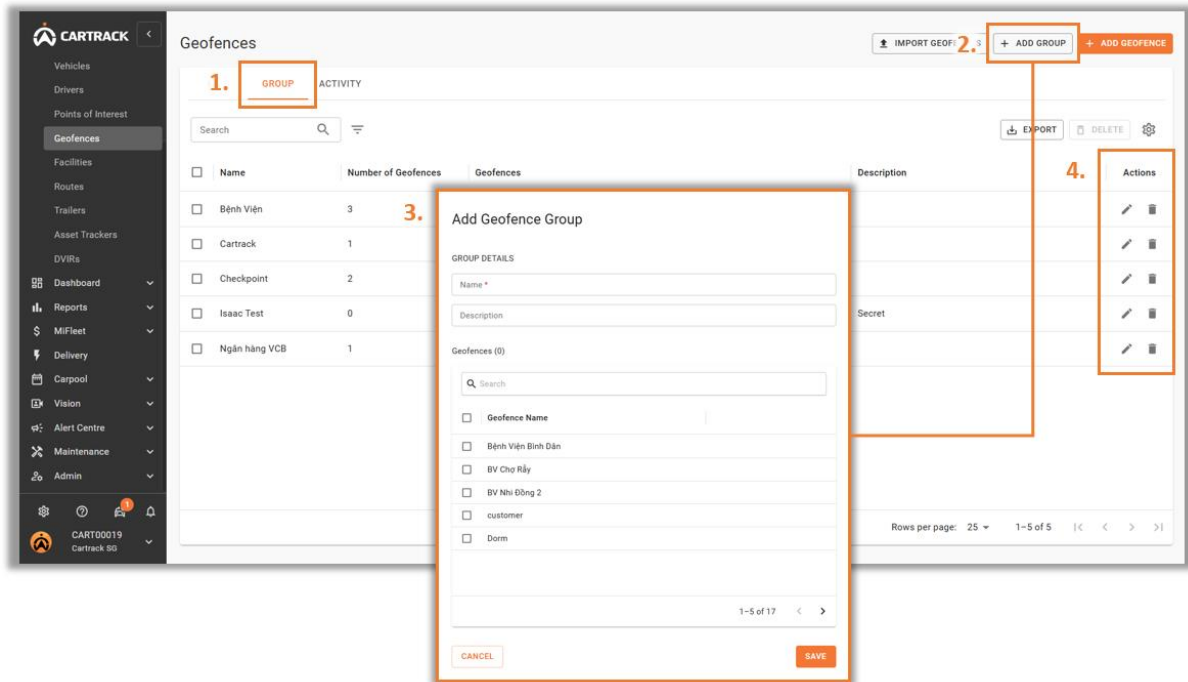
<input type="checkbox"/>	Name	Owner	Location	Groups	Description	Last Update	Actions
<input type="checkbox"/>	Bệnh Viện Bình Dân	CART00019	Duong So 1 75, 72416 Ho C...	Bệnh Viện		2024/10/29 15:10	
<input type="checkbox"/>	BV Chợ Rẫy	CART00019	Đường Phạm Hữu Chí, Phuo...	Bệnh Viện		2024/10/29 15:14	
<input type="checkbox"/>	BV Nhi Đồng 2	CART00019	Đường Lê Duẩn, Phuong Ben...	Bệnh Viện		2024/10/29 15:15	
<input type="checkbox"/>	customer	CART00019	219 Jurong East St 21, Sing...			2024/10/15 15:45	
<input type="checkbox"/>	Dorm	CART00019	Queenstown, Singapore, Sin...			2024/10/29 15:26	
<input type="checkbox"/>	IMM Mall Carpark Area	CART00019	Jurong Gateway Rd, Singapo...		Woodlands Area	2024/10/15 14:51	
<input type="checkbox"/>	Martin-Brower Office	CART00019	7 Buroh Ln, Singapore 6182...		Testing	2024/09/09 14:54	
<input type="checkbox"/>	Mr X	CART00019	17A Lor 7 Toa Payoh, Singap...		Car Rental	2024/09/13 15:39	
<input type="checkbox"/>	Ngân hàng nhà nước	CART00019	Đường Tôn Thất Dạm, Phuo...			2024/10/30 18:28	

Rows per page: 25 1-17 of 17

GEOFENCE: MANAGING AND CREATING GROUPS

Geofence Groups can be created to generate reports and set alerts to a specific set of geofences rather than for all geofences.

1. Select the “**Group**” tab view list of all Groups created.
2. Click on “**Add Group**” to create a new grouping for Geofences.
3. Input all necessary fields and select the Geofences to be included in the Group.
4. Select the options in “” to either Edit or Delete any Geofence Groups.



The screenshot displays the CARTRACK Geofences management interface. The sidebar on the left contains navigation options: Vehicles, Drivers, Points of Interest, Geofences (selected), Facilities, Routes, Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MIFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main area is titled 'Geofences' and features two tabs: 'GROUP' (selected) and 'ACTIVITY'. A table lists geofences with columns for Name, Number of Geofences, and Description. A modal window titled 'Add Geofence Group' is open, showing fields for Name, Description, and a list of geofences to select. The 'Add Group' button is highlighted with an orange box and a number 2. The 'Actions' column in the table is highlighted with an orange box and a number 4. The 'GROUP' tab is highlighted with an orange box and a number 1. The 'Add Geofence Group' modal is highlighted with an orange box and a number 3.

Name	Number of Geofences	Description
Bệnh Viện	3	
Cartrack	1	
Checkpoint	2	
Isaac Test	0	
Ngân hàng VCB	1	

Geofences (0)

Geofence Name

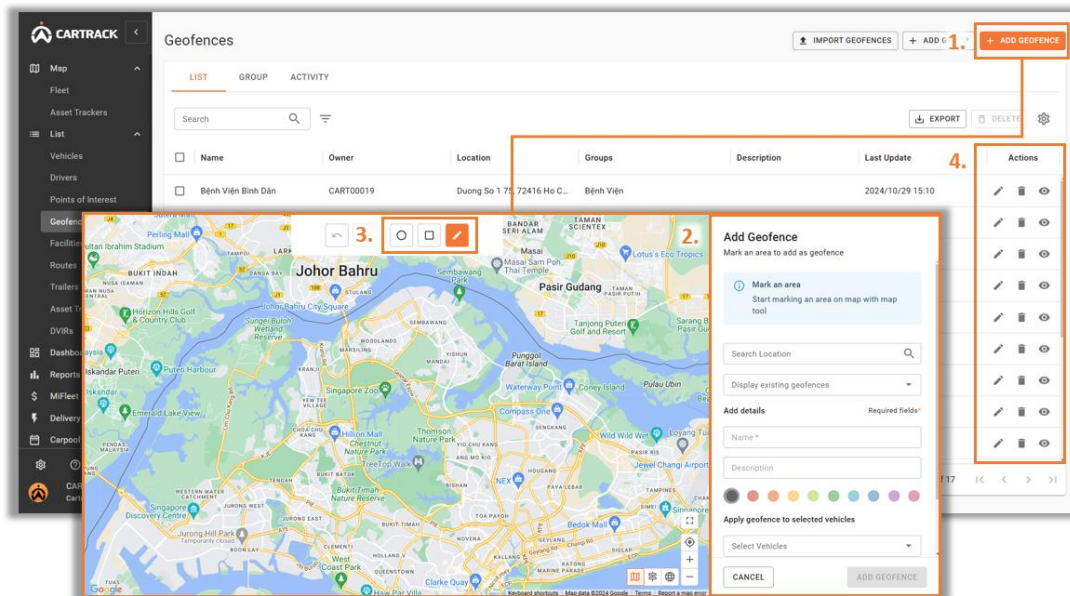
- Bệnh Viện Bình Dân
- BV Chợ Rẫy
- BV Nhi Đồng 2
- customer
- Dorm

Rows per page: 25 1-5 of 5

GEOFENCE: MANAGING AND CREATING

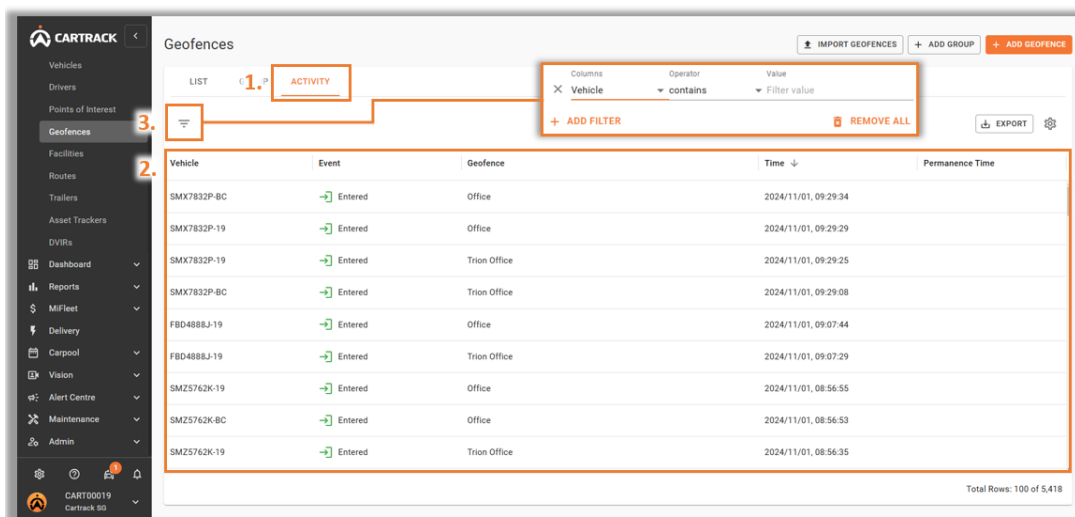
Creating a Geofence

1. Select **“Add Geofence”**.
2. A pop-up menu will appear. Search for the location you wish to create the geofence and input the necessary fields.
3. Choose 3 different shapes to create your Geofence. Circle, Square or Free Form.
4. Select the icons under **“Actions”** to Edit, Delete or View Geofence Activity.



Viewing Geofence Activities

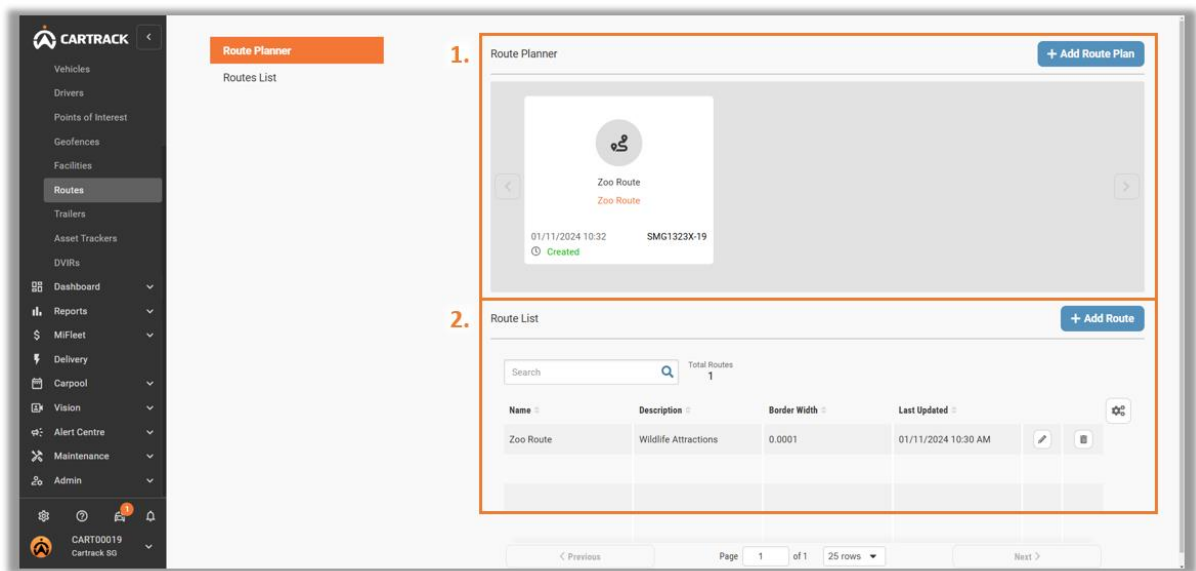
1. Select the **“Activity”** tab.
2. All Geofence activities can be viewed here.
3. Filters can also be set to specify requirements.



ROUTES: OVERVIEW

Routes allow users to create a plan for drivers to ensure that they do not deviate from the route that they are supposed to take. Notification can be set to notify users of route deviations.

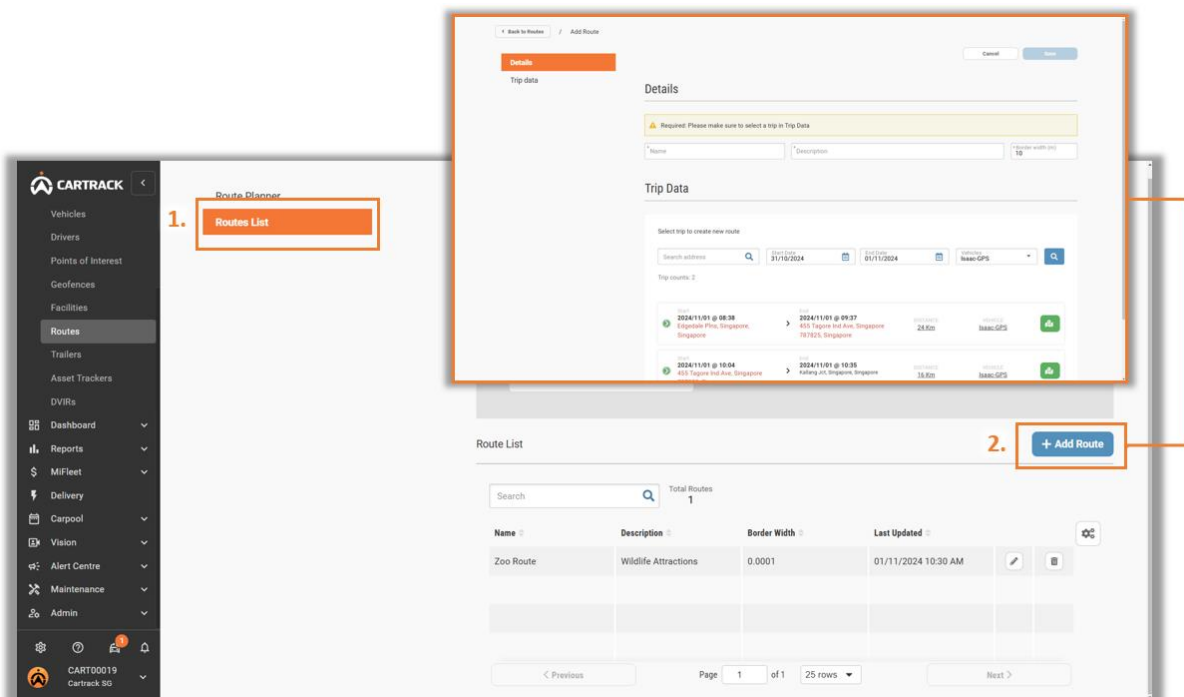
- 1. Displays the Route Plans that have been created.
- 2. Lists routes that have been saved, based on historical trips that the vehicles have taken.



ROUTES: ADD ROUTE

To save a route, it must first be driven exactly as planned. You are then able to search for and save it as a route.

1. Under “**Routes List**”, select “**Add Route**”.
2. From this page, you would need to input all necessary fields and search for the trip that you wish to save as a route.



ROUTES: ADD ROUTE PLAN

Upon creation of routes, users will need to add the routes into a plan for the routes to be assigned to a vehicle/driver and monitored.

1. Select **“Route Planner”**.
2. Click on **“Add Route Plan”** to open the page for Route creation. Input the necessary details accordingly then save.

Details:

- Input all required information.
- Select the route added previously.
- Select Route type based on activation on start and end times or start point.

Schedule:

- Select when this route plan is applied to.

Alerts:

- Set key point options to notify of different events happening during the route.
- Select the email, RSS or SMS to receive notification.

The screenshot displays the CARTRACK web application interface. On the left is a dark sidebar menu with options: Vehicles, Drivers, Points of Interest, Geofences, Facilities, Routes (highlighted), Trailers, Asset Trackers, DVIRs, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Route Planner' and contains a 'Route List' section. A modal window titled 'Add Route Plan' is open, showing three tabs: 'Details', 'Schedule', and 'Alerts'. The 'Details' tab is active, showing fields for 'Name' (Zoo Route), 'Route Type' (Activated based on arriving at Point), 'Vehicle', and 'Driver'. The 'Schedule' tab shows 'Start' and 'End' date and time pickers, a 'Weekly Schedule' grid with 'Sun' selected, and 'Allowed delay tolerance' fields. The 'Alerts' tab shows 'Method' (RSS, E-mail, SMS) and 'Options' (Anytime, Block delayed SMS, Work hours only). A 'Keypoints' section lists various events like 'Start of Route', 'End of Route', 'Route Deviation', etc., with checkboxes for notifications. A 'Next >' button is at the bottom right of the modal. Two orange callout boxes with numbers 1 and 2 highlight the 'Route Planner' menu item and the '+ Add Route Plan' button respectively.

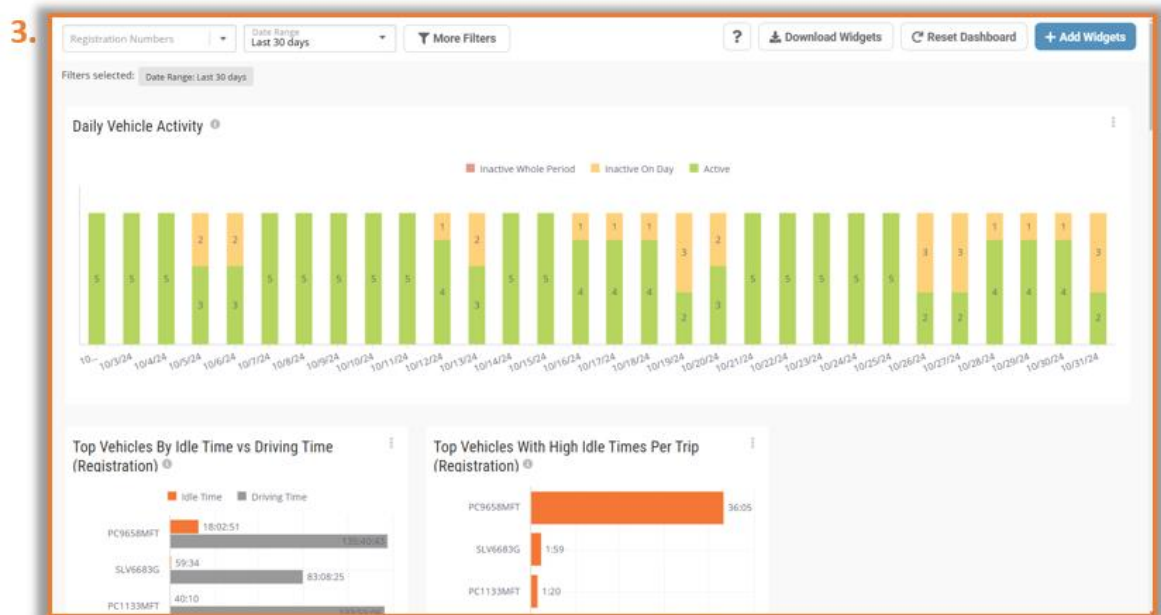
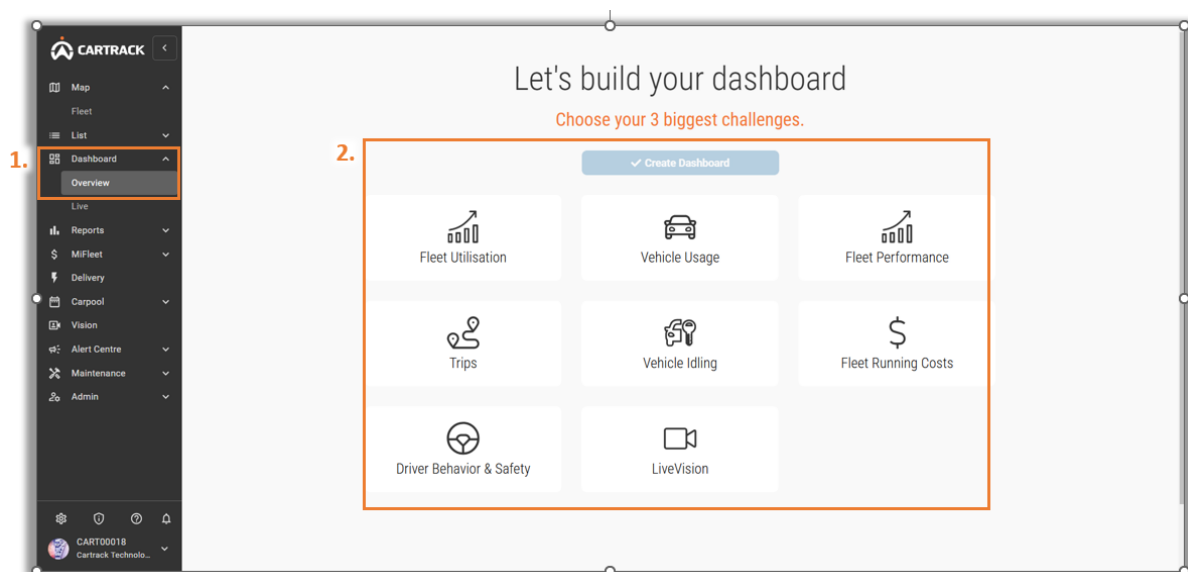
DASHBOARD

Dashboard is the one-stop information centre that allows you to view your Fleet Performance based on Charts and Graphs.

SET UP

Before you can use this feature, users will need to set up the Dashboard by providing your industry and the biggest challenges that you wish to resolve.

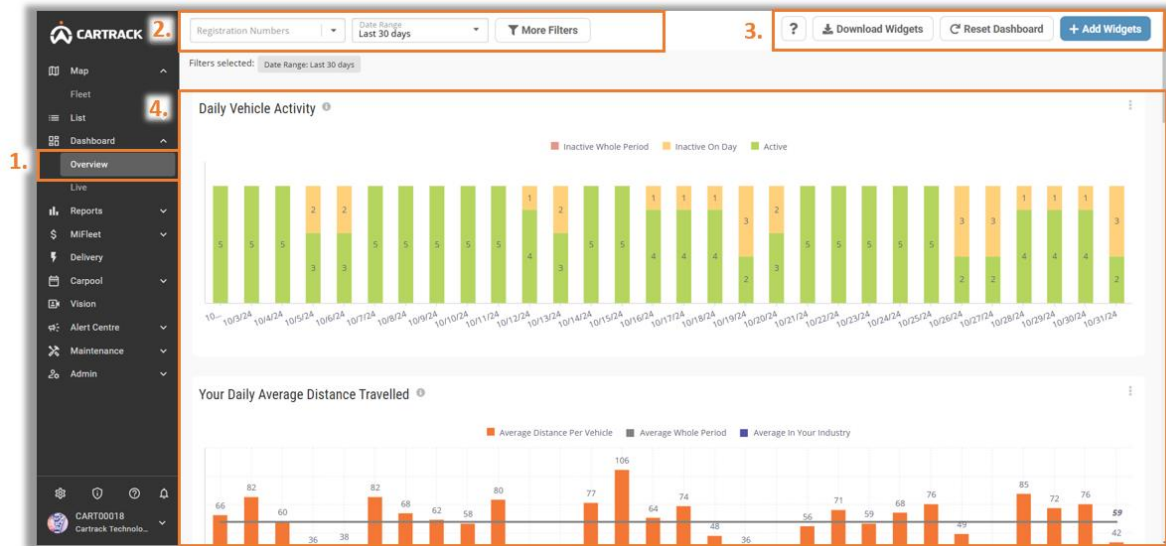
1. Select “**Dashboard**” then “**Overview**”.
2. You are required to indicate the 3 biggest challenges that you wish to resolve.
(**Note:** This can be changed later by customising your Dashboard and adding new widgets)
3. Once done, the web page will create suggested widgets based on your selection.



OVERVIEW

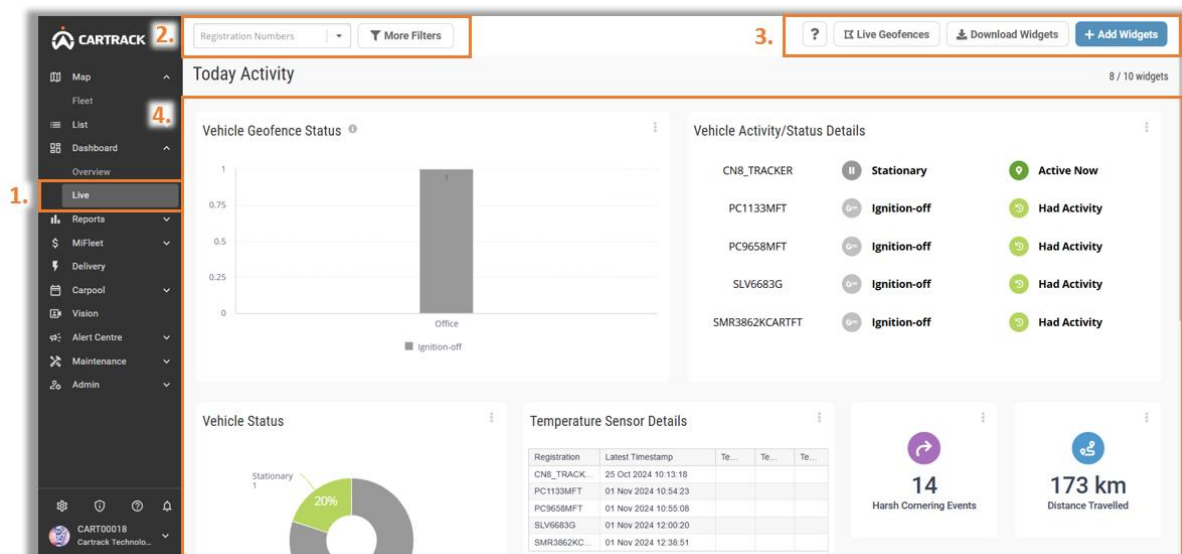
Overview Tab

1. Select “**Overview**” to view past Fleet information.
2. Search or Filter based on user requirements.
3. Users can download specific widgets, reset the dashboard entirely or add new widgets.
4. Displays all added widgets for the account.



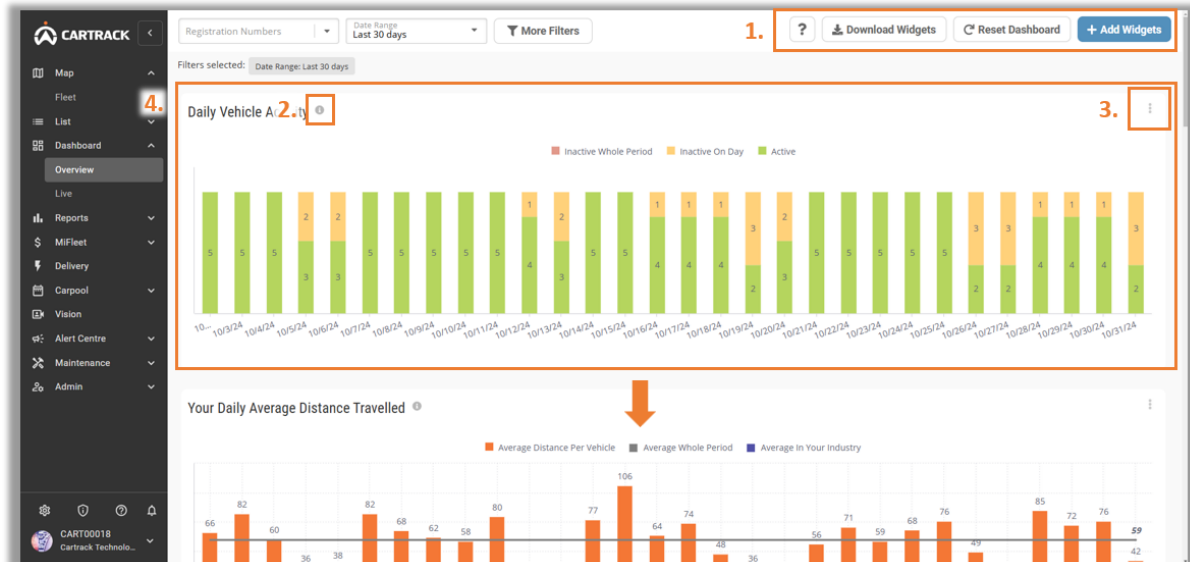
Live Tab

1. Select “**Live**” to view today’s Fleet Information.
2. Search or Filter based on user requirements.
3. Users can set live geofences for geofence widgets, download specific widgets or add new widgets.
4. Displays all added widgets for the account.



MANAGEMENT

1. Allows users to get assistance on Dashboard, download widgets, reset the dashboard by changing industry and add new widgets.
2. Displays a simple explanation of the specific widget.
3. Display a pop-up to allow a user to delete the widget, download as an image or download data from the widget.
4. Users can drag widgets around to arrange them according to their preferences.



REPORTS

Reports are an essential tool for every business. Users can download or schedule reports based on their different requirements.

OVERVIEW

1. Users can select between “**All Reports**” (Displays all available reports) or “**Status Management**” (Displays recurring report sets and report statuses).
2. Search bar to find specific reports.
3. Users can view from the list of reports or based on categories or favourite reports.
4. Favourite a report or Export report in Excel or pdf format.
5. Selecting a report allows users to see a preview of the report.

CARTRACK

Map

2.

List

3.

Dashboard

1. Reports

All Reports

Status & Management

MiFleet

Delivery

Carpool

Vision

Alert Centre

Maintenance

Admin

CART00018

Cartrack Techno...

Browse All Reports

Search

FUEL

Fuel Efficiency

FAVORITES

Fuel Summary Report

Refuel Report

Refuel Report v2.1

DIAGNOSTIC

DRIVER

FUEL

GEOFENCE

GRAPHS

HISTORY

IDLE

INFO

LOCATION

LOG BOOK

Refuel Report

Shows Refueling details for vehicles

4. EXPORT

Refuel Report

Shows refuelling event details: Time and Date, Location, Amount, etc.

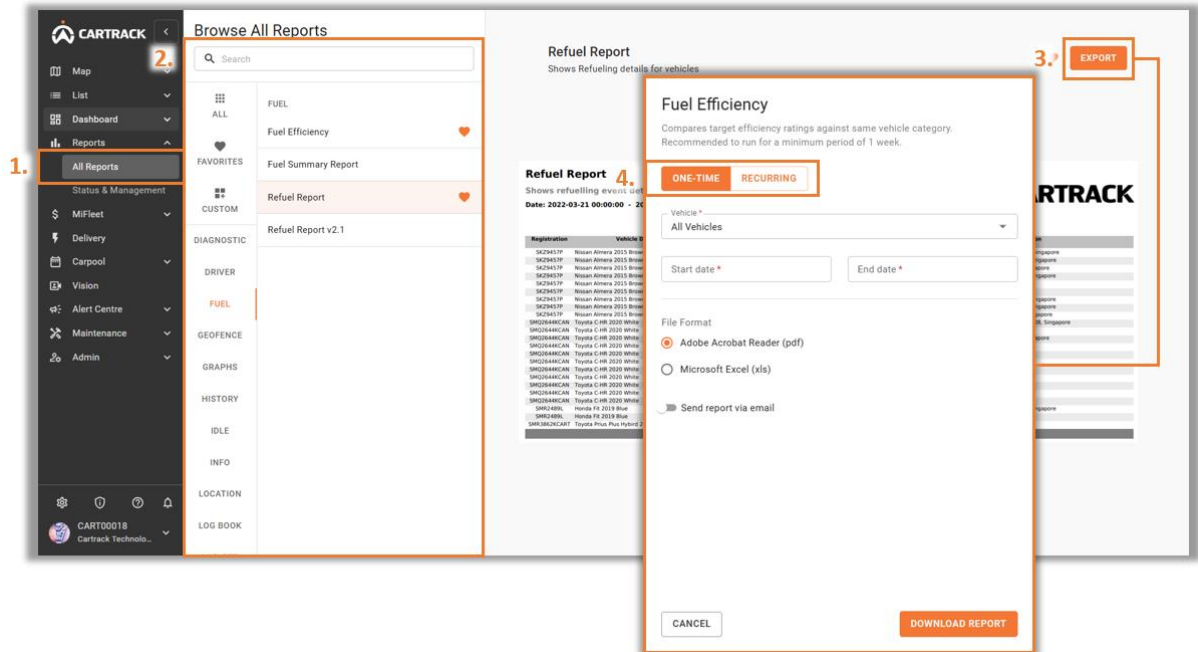
Date: 2022-03-21 00:00:00 - 2022-03-28 23:59:59

Registration	Vehicle Description	Time and Date	Odometer	Filled From	Filled To	Amount Filled	Location
9Z29437P	Nissan Armada 2015 Brown	2022/03/22 21:24:51	109,832.00	21.88 L	34.70 L	12.82 L	418A Yuhuan Ave 11, Singapore 761410, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/22 20:03:50	109,713.00	14.02 L	38.26 L	24.24 L	243 Anchorvale Rd, Singapore 548115, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/24 10:07:54	109,771.00	6.37 L	19.80 L	13.43 L	2 Aljunied Ave 1, Singapore 109977, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 13:28:54	109,790.00	7.65 L	18.17 L	10.52 L	280C Tan Guan Rd, Singapore 603285, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 10:30:31	109,835.00	4.87 L	26.53 L	21.66 L	Anchorvale Dr, Singapore, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 09:01:09	109,842.00	26.53 L	35.96 L	9.43 L	Seapahing Rd, Singapore, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 11:10:49	110,050.00	25.24 L	33.18 L	7.94 L	280C Tan Guan Rd, Singapore 603285, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 13:40:26	110,045.00	17.46 L	27.84 L	10.38 L	280C Tan Guan Rd, Singapore 603285, Singapore
9Z29437P	Nissan Armada 2015 Brown	2022/03/26 22:45:05	110,174.00	8.36 L	17.04 L	8.68 L	171 Yuhuan Ave 1, Singapore 768818, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/25 16:57:59	460.00	36.36 L	39.58 L	3.22 L	25 Geylang East Central, Singapore 397106, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/22 12:40:59	460.00	35.35 L	35.96 L	0.61 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/22 18:23:59	461.00	33.21 L	35.96 L	2.75 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/22 18:23:59	471.00	35.48 L	37.40 L	1.92 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/23 10:26:59	473.00	36.16 L	38.10 L	1.94 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/23 13:30:47	472.00	31.11 L	28.93 L	2.18 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/23 10:26:59	473.00	36.16 L	38.10 L	1.94 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/24 12:04:48	478.00	28.22 L	33.90 L	5.68 L	Lar 3 Tia Tayah, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/24 14:26:59	723.00	26.41 L	27.72 L	1.31 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/25 14:40:59	725.00	25.98 L	27.72 L	1.74 L	Aljunied Ave 1, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/25 19:05:31	51,097.00	6.74 L	6.90 L	0.16 L	118 Aljunied Ave 1, Singapore 100118, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/25 01:05:23	51,142.00	0.57 L	40.00 L	39.43 L	PMI, Singapore, Singapore
9M20448C	Toyota C-HR 2020 White	2022/03/24 08:40:59	112,509.00	7.88 L	43.00 L	35.12 L	Beckie South Ave 1, Singapore, Singapore

14 Nov 2024

ONE TIME DOWNLOAD

1. Select **"All Reports"** under the Reports tab.
2. Search and select the report that you wish to export.
3. Select **"Export"**. A pop-up window will appear.
4. Select **"One-Time"** and input all necessary fields then **"Download Report"**.



SETTING UP RECURRING REPORT

1. Select **"All Reports"** under Reports.
2. Search then select the report that you wish to export.
3. Select **"Export"**. A pop-up window will appear.

The screenshot shows the Cartrack mobile application interface. On the left, a sidebar menu lists various features: Map, List, Dashboard, Reports (highlighted with a red box and a '2.' label), Status & Management, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The 'Reports' section is expanded, showing 'All Reports' (highlighted with a red box and a '1.' label), FUEL, FAVORITES, CUSTOM, DIAGNOSTIC, DRIVER, GEOFENCE, GRAPHS, HISTORY, IDLE, INFO, LOCATION, and LOG BOOK. The 'All Reports' screen displays a search bar and a list of reports: FUEL, Fuel Efficiency, Fuel Summary Report, Refuel Report (highlighted with a red box and a '3.' label), and Refuel Report v2.1. The 'Refuel Report' is selected, showing a table of refueling events. The table has columns: Registration, Vehicle Description, Time and Date, Odometer, Filled From, Filled To, Amount, and Location. The table contains 15 rows of data, including details for various vehicles like Nissan Armada 2015 Brown, Toyota C-HR 2020 White, and Honda Fit 2018 Blue.

4. Select **"Recurring"**.
5. Input all necessary fields then **"Schedule Email"**.

The screenshot shows the 'Fuel Efficiency' recurring report setup screen. The title is 'Fuel Efficiency' with a subtitle 'Compares target efficiency ratings against same vehicle category. Recommended to run for a minimum period of 1 week.' There are two tabs: 'ONE' and 'RECURRING' (highlighted with a red box and a '4.' label). Below the tabs, there is a 'Vehicle' dropdown menu set to 'All Vehicles'. A note says 'Include all current and future vehicles'. The 'Receive report' section has a 'Frequency' dropdown set to 'Daily'. A note says 'The first sending will be by Fri, 01 Nov 2024 (Today) from 00:00'. The 'Data to receive' section has a 'Data period' dropdown set to 'Previous day'. A note says 'Data are generated from 00:00:00 to 23:59:59'. Below this, a section titled 'The report will be sent daily' shows a timeline with 'First run' on Friday (Today) - 01 Nov 2024 and 'Next run' on Saturday - 02 Nov 2024. At the bottom, there is a 'File Format' section with 'Adobe Acrobat Reader (pdf)' selected. A 'Receiver(s)' section shows '0 added' and a note 'At least one email should be added'. There is an 'ADD MORE RECEIVERS' button. A checkbox for 'Require a password to open this document' is unchecked. At the bottom, there are 'CANCEL' and 'SCHEDULE EMAIL' buttons.

STATUS AND MANAGEMENT

Monitor and keep track of downloaded or sent reports on this page.

14 Nov 2024

Report Export Status

1. Select **“Status & Management”** under Reports.
2. Select the **“Report Export Status”** tab.
3. Based on filtered date duration, this will display all reports downloaded or sent for the duration.
4. Filter or toggle display settings.

The screenshot displays the CARTRACK web application interface. On the left is a dark sidebar with navigation icons and labels: Map, List, Dashboard, Reports, Status & Management (highlighted with a red box and number 1), MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main content area is titled 'Status & Management' and contains two tabs: 'REPORT EXPORT STATUS' (highlighted with a red box and number 2) and 'MANAGE RECURRING REPORTS'. Below the tabs is a date range filter set to '2024/10/26 - 2024/11/01' (highlighted with a red box and number 3). A table lists reports with columns: Send Date, Report name, Vehicles, Recurring Interval, Recipients, and Status. The first row shows a report from '2024/11/01' named 'Refuel Report v2.1' for 'All' vehicles, with a 'One Time' interval and 'NA (direct download)' recipients. The status is 'Downloaded' (highlighted with a red box and number 4). At the bottom right, it shows '1-1 of 1' and navigation arrows.

Manage Recurring Reports

1. Select **“Status & Management”** under Reports.
2. Select the **“Manage Recurring Reports”** tab.
3. Based on filtered date duration, this will display all reports downloaded or sent for the duration.
4. Filter or toggle display settings.

The screenshot displays the CARTRACK web application interface for managing recurring reports. The sidebar is identical to the previous screenshot, with 'Status & Management' highlighted (1). The main header shows the 'MANAGE RECURRING REPORTS' tab selected (2). Below the header, it indicates '1 Active Recurring Reports'. A table lists the reports with columns: Report name, Vehicles, Recurring Interval, Recipients, Next send date, Last Sent Date, and Actions. The first row shows an 'Alert Report' for 'All' vehicles, recurring 'Every 2 days', with a 'Next send date' of '2024/11/02 00:00' and a 'Last Sent Date' of '2024/03/27 00:00'. The 'Actions' column contains edit and delete icons (highlighted with a red box and number 4). A search bar is located in the top right corner of the table area. At the bottom right, it shows '1-1 of 1' and navigation arrows.

ADMIN REMINDERS

Admin Reminders allows customers to set Fleet or Driver Reminders for vehicle servicing, oil change or license renewals.

OVERVIEW

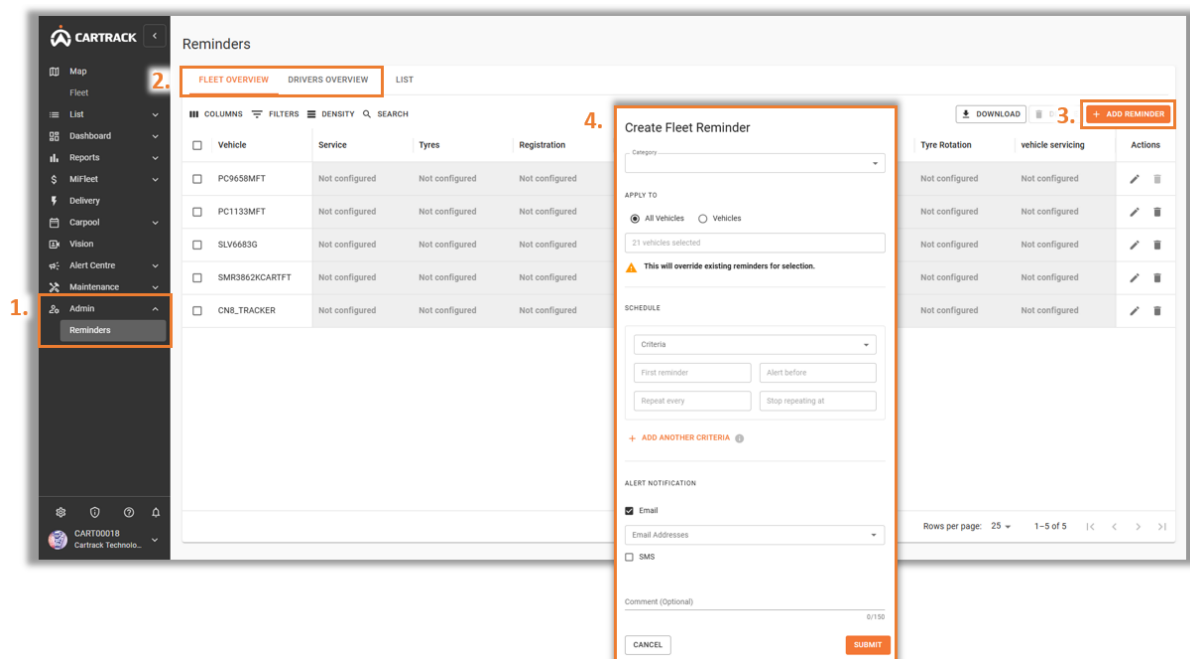
1. Select “**Admin Reminders**”.
2. Selecting the individual tabs allows users to view all Reminders that are set based on different categories.
3. Shows a list of Reminders set in table format. Users can use the columns to view reminders that are either expired or expiring.
4. Download, delete or add reminders.
5. Edit or delete selected reminders.

The screenshot shows the Cartrack Admin Reminders interface. On the left is a dark sidebar with a menu. At the top of the sidebar is the Cartrack logo. Below it are icons for Map, Fleet, List, Dashboard, Reports, Mileage, Delivery, Carpool, Vision, Alert Centre, Maintenance, Admin, and Reminders. The 'Reminders' item is highlighted with an orange box and a red '1.' callout. The main content area is titled 'Reminders' and has three tabs: 'FLEET OVERVIEW', 'DRIVERS OVERVIEW', and 'LIST'. The 'LIST' tab is selected with a red '2.' callout. Below the tabs is a table with columns: Vehicle, Service, Tyres, Registration, Insurance, Road Tax, Hazardous License, Tyre Rotation, vehicle servicing, and Actions. The table contains five rows of data. The first row has a checkbox, PC9658MFT, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, and an Actions icon. The second row has a checkbox, PC1133MFT, Not configured, Not configured, Not configured, Not configured, 876 km, Not configured, Not configured, Not configured, and an Actions icon. The third row has a checkbox, SLV6683G, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, and an Actions icon. The fourth row has a checkbox, SMR3862KARTFT, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, and an Actions icon. The fifth row has a checkbox, CN8_TRACKER, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, Not configured, and an Actions icon. Above the table is a toolbar with 'DOWNLOAD', 'DELETE', and 'ADD REMINDER' buttons, with a red '4.' callout. At the bottom right of the table is a red '5.' callout pointing to the Actions column. The bottom of the page shows 'Rows per page: 25' and '1-5 of 5'.

Vehicle	Service	Tyres	Registration	Insurance	Road Tax	Hazardous License	Tyre Rotation	vehicle servicing	Actions
<input type="checkbox"/> PC9658MFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	
<input type="checkbox"/> PC1133MFT	Not configured	Not configured	Not configured	Not configured	876 km	Not configured	Not configured	Not configured	
<input type="checkbox"/> SLV6683G	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	
<input type="checkbox"/> SMR3862KARTFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	
<input type="checkbox"/> CN8_TRACKER	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	

SETTING UP FLEET & DRIVER REMINDERS

1. Select “Admin Reminders”.
2. Select between “Fleet Overview” or “Driver Overview” to set reminders.
3. Click on “Add Reminder” to add a new reminder.
4. Input the information accordingly and select “Save”. Reminder Criteria can be set based on:
 - **Date:** Set reminders based on specific dates.
 - **Distance:** Set reminders based on kilometres.
 - **Hours of Operation:** Set reminders based on hours.



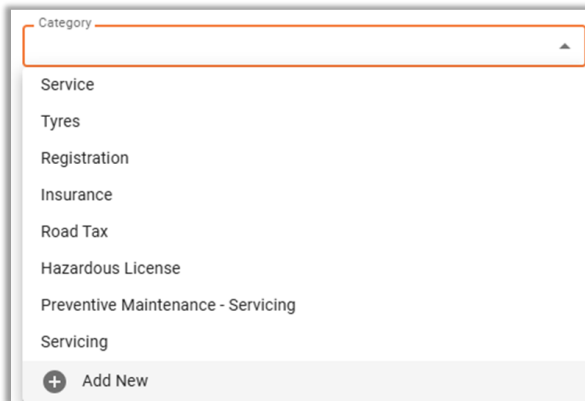
Note:

First reminder: Decide after how many kilometres/hours/a date you would like to receive your reminders. This is used as a cut-off for when you need to take action. For example, if your vehicle needs to go for servicing once it reaches 20,000km on the odometer, you would set your first reminder as 20,000km.

Alert before: Decide the distance/hours/duration when you want to receive an alert notification before the specified First Reminder (e.g. Receive a reminder 800km before your vehicle has travelled 20,000km).

Repeat every (km): Add the interval of your reminders; this shows the frequency at which you need to take action. For example, if you need to take your vehicle in for servicing every 20,000 km, you would set your repeat as 20,000km. Note that this is the frequency after your first reminder. So, if your vehicle needs to get serviced once it has 20,000km on the clock, and then every 10,000km thereafter, you would set your “First Reminder” as 20,000km and your “Repeat Every” as 10,000km.

Stop repeating at (km): After which distance you would like to stop receiving reminders. For example, if you no longer need to send your vehicle in for servicing once it has 200,000km on the odometer, you would set this to 200,000km. Leave this empty to continuously send an alert notification.



Category

- Service
- Tyres
- Registration
- Insurance
- Road Tax
- Hazardous License
- Preventive Maintenance - Servicing
- Servicing


+ Add New

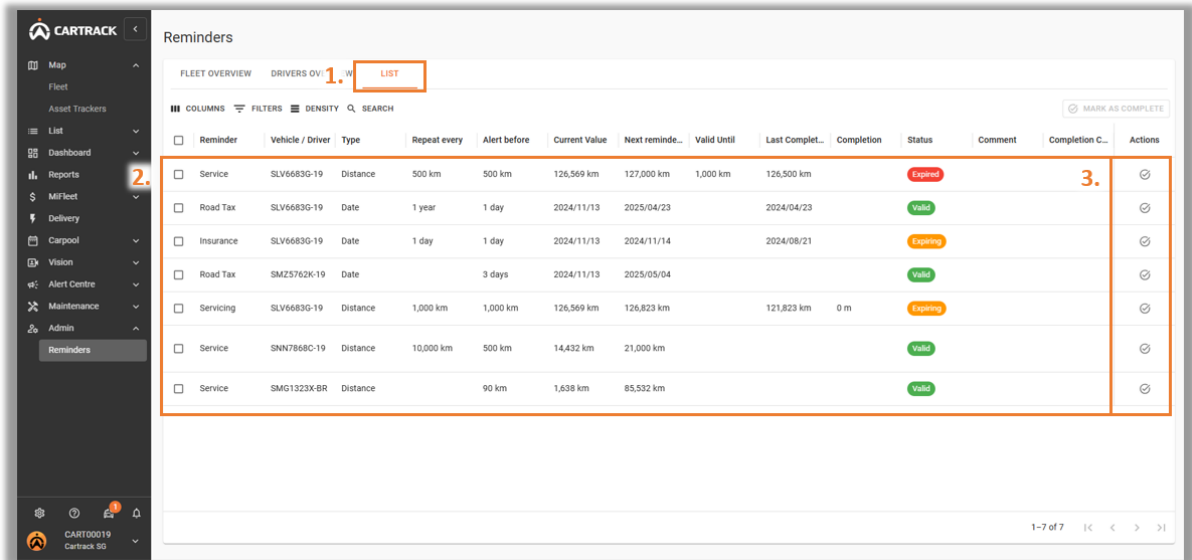
Note:

Users can set their own reminders apart from what is already available by selecting **“Add New”**.

REMINDERS MANAGEMENT

Marking a Reminder as Complete

1. Select the “**List**” tab in Admin Reminders.
2. Select the Reminder that you wish to mark as complete and click the “” icon.










Reminders

FLEET OVERVIEW DRIVERS OVERVIEW **1. LIST**



COLUMNS FILTERS DENSITY SEARCH

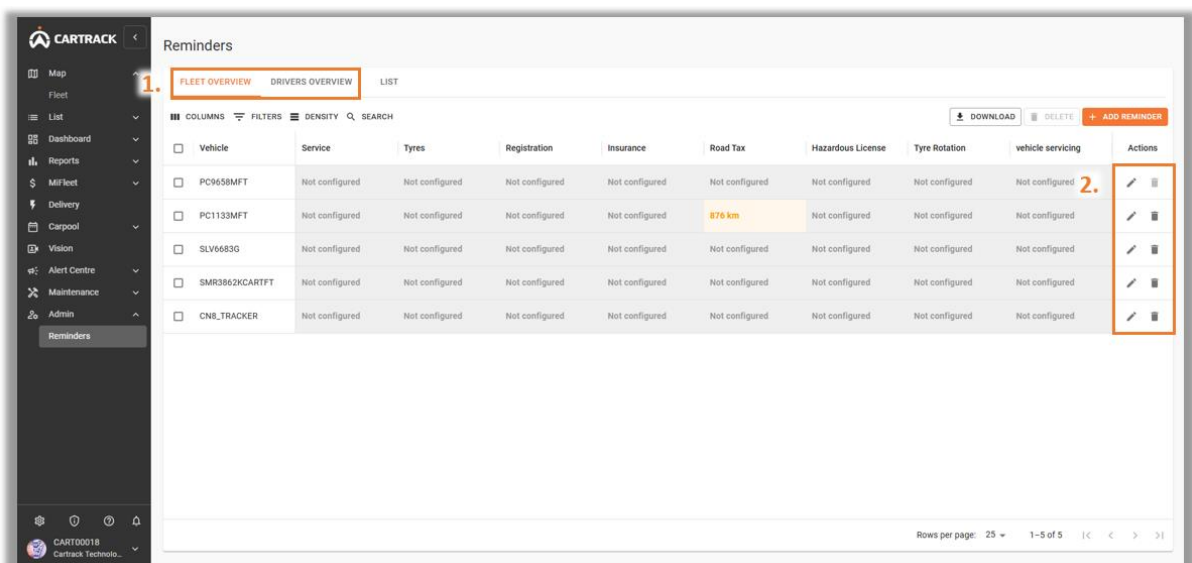
MARK AS COMPLETE

<input type="checkbox"/>	Reminder	Vehicle / Driver	Type	Repeat every	Alert before	Current Value	Next reminder	Valid Until	Last Complet...	Completion	Status	Comment	Completion C...	Actions
<input type="checkbox"/>	Service	SLV6683G-19	Distance	500 km	500 km	126,569 km	127,000 km	1,000 km	126,500 km		Expired			3. 
<input type="checkbox"/>	Road Tax	SLV6683G-19	Date	1 year	1 day	2024/11/13	2025/04/23		2024/04/23		Valid			
<input type="checkbox"/>	Insurance	SLV6683G-19	Date	1 day	1 day	2024/11/13	2024/11/14		2024/08/21		Expiring			
<input type="checkbox"/>	Road Tax	SMZ5762K-19	Date		3 days	2024/11/13	2025/05/04				Valid			
<input type="checkbox"/>	Servicing	SLV6683G-19	Distance	1,000 km	1,000 km	126,569 km	126,823 km		121,823 km	0 m	Expiring			
<input type="checkbox"/>	Service	SMN7868C-19	Distance	10,000 km	500 km	14,432 km	21,000 km				Valid			
<input type="checkbox"/>	Service	SMG1323X-BR	Distance		90 km	1,638 km	85,532 km				Valid			

1-7 of 7

Deleting or Editing a Reminder

1. Select either the “**Fleet Overview**” or the “**Driver Overview**” tab in “**Admin Reminders**”.
2. Select the Reminder that you wish to delete or edit and click the “” or “” icon respectively.













Reminders

1. FLEET OVERVIEW DRIVERS OVERVIEW LIST

COLUMNS FILTERS DENSITY SEARCH

DOWNLOAD DELETE + ADD REMINDER


<input type="checkbox"/>	Vehicle	Service	Tyres	Registration	Insurance	Road Tax	Hazardous License	Tyre Rotation	vehicle servicing	Actions
<input type="checkbox"/>	PC958MFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	2.  
<input type="checkbox"/>	PC1133MFT	Not configured	Not configured	Not configured	Not configured	876 km	Not configured	Not configured	Not configured	 
<input type="checkbox"/>	SLV6683G	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	 
<input type="checkbox"/>	SMR3862KCARTFT	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	 
<input type="checkbox"/>	CN8_TRACKER	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	Not configured	 

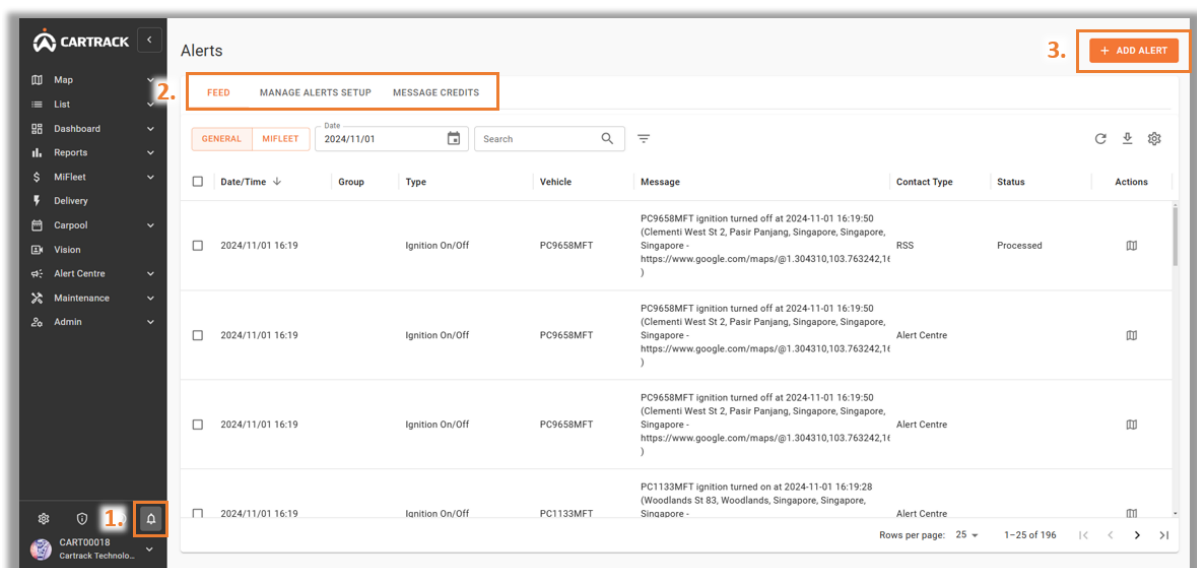
Rows per page: 25 1-5 of 5

ALERTS





Alerts allow users to be notified in real-time based on specific events that have been set, this allows managers to address possible issues immediately.

OVERVIEW

1. Select the “” icon at the bottom of the page to access the alerts.
2. Alerts consist of three tabs:
 - **Feed:** Displays all triggered alerts.
 - **Manage Alert Setups:** Edit or Delete Alerts that have been created.
 - **Message Credits:** Credits need to be purchased when alerts are notified through SMS.
3. Users can add new alerts by clicking this button.



The screenshot displays the Cartrack Alerts management interface. On the left is a sidebar with navigation icons and labels. The main content area is titled 'Alerts' and features three tabs: 'FEED', 'MANAGE ALERTS SETUP', and 'MESSAGE CREDITS'. The 'FEED' tab is selected, showing a table of triggered alerts. The table includes columns for Date/Time, Group, Type, Vehicle, Message, Contact Type, Status, and Actions. Four alerts are listed, all from 2024/11/01 16:19, involving vehicles PC9658MFT and PC1133MFT. An 'ADD ALERT' button is located in the top right corner. Red annotations with numbers 1, 2, and 3 highlight the bell icon in the sidebar, the FEED tab, and the ADD ALERT button respectively.

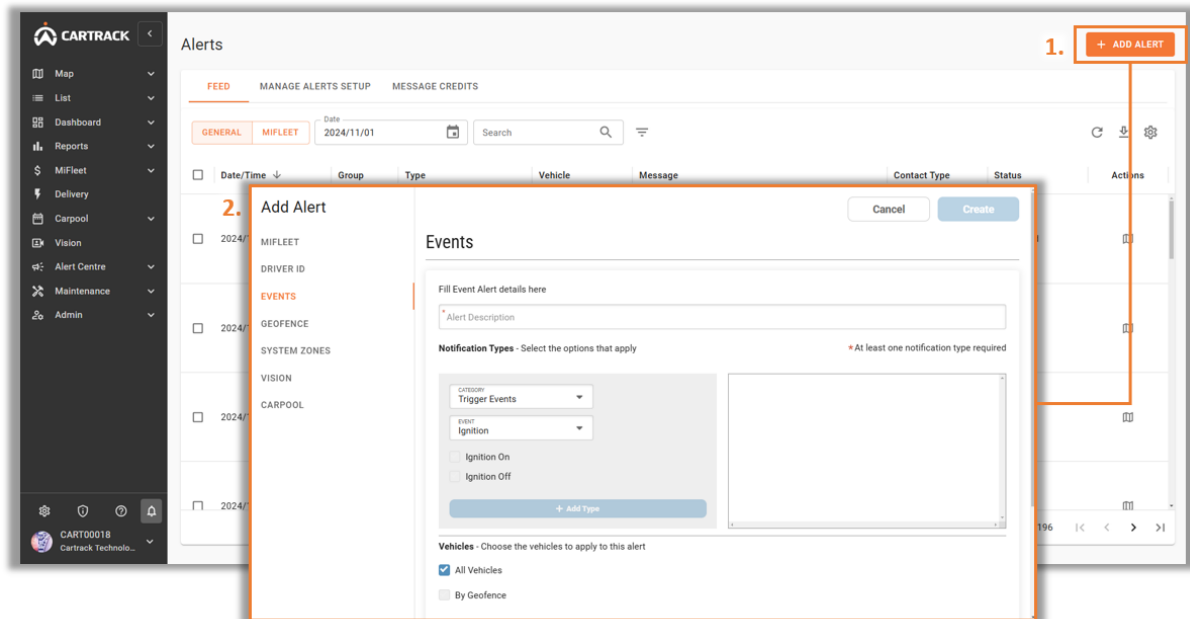
Date/Time	Group	Type	Vehicle	Message	Contact Type	Status	Actions
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11)	RSS	Processed	
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC1133MFT	PC1133MFT Ignition turned on at 2024-11-01 16:19:28 (Woodlands St 83, Woodlands, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11)	Alert Centre		

CREATING AN ALERT

1. Select the **"Add Alert"** button on the top right.
2. A pop-up window will appear. Select the relevant alerts that you wish to set based on the categories and input all required fields. Click on **"Create"**.

Note:

- Alerts can be set to work together with Geofences, Groupings and Time Windows.
- Method of Delivery – SMS, Email, Telegram and RSS.





MONITORING TRIGGERED ALERTS

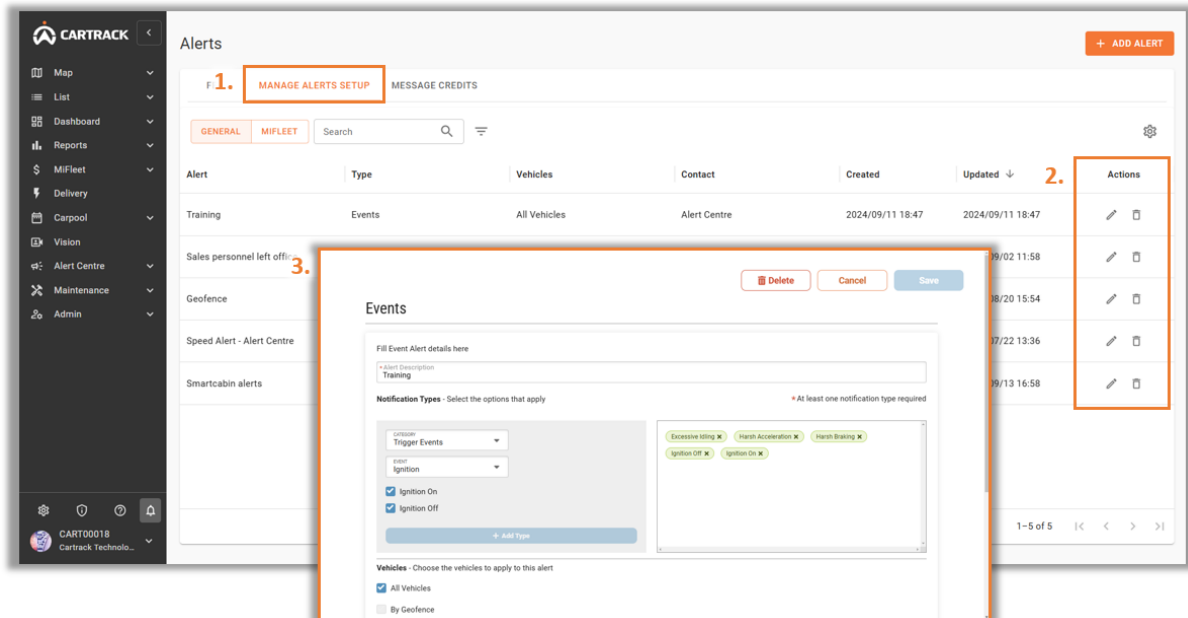
1. Select the **"Feed"** tab.
2. Users can Search, Filter, or Download on triggered alerts.
3. Displays the list of all triggered alerts that have been created.

The screenshot displays the Cartrack Alerts interface. On the left is a dark sidebar with navigation options: Map, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main area is titled 'Alerts' and has tabs for 'FEED', 'MANAGE ALERTS SETUP', and 'MESSAGE CREDITS'. The 'FEED' tab is active and highlighted with an orange border. Below the tabs is a search bar with a date filter set to '2024/11/01' and a search icon. The main content is a table of alerts with columns: Date/Time, Group, Type, Vehicle, Message, Contact Type, Status, and Actions. The table contains four rows of alerts, all for the date 2024/11/01 at 16:19. The first three rows are for vehicle PC9658MFT and the last row is for PC1133MFT. The first row has a status of 'Processed' and 'RSS' contact type, while the others have 'Alert Centre' contact types. The 'Actions' column for each row contains a download icon. At the bottom right, it shows 'Rows per page: 25' and '1-25 of 196'.

Date/Time	Group	Type	Vehicle	Message	Contact Type	Status	Actions
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11t)	RSS	Processed	
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11t)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC9658MFT	PC9658MFT Ignition turned off at 2024-11-01 16:19:50 (Clementi West St 2, Pasir Panjang, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11t)	Alert Centre		
2024/11/01 16:19		Ignition On/Off	PC1133MFT	PC1133MFT Ignition turned on at 2024-11-01 16:19:28 (Woodlands St 83, Woodlands, Singapore, Singapore, Singapore - https://www.google.com/maps/@1.304310,103.763242,11t)	Alert Centre		

EDIT OR REMOVE ALERTS

1. Select the **“Manage Alerts Setup”** tab.
2. Identify the Alert that you wish to edit or delete and click on the “” icon or “” icon.
3. A pop-up menu will appear to edit or delete the alert.



The screenshot displays the Cartrack Alerts management interface. On the left is a sidebar with navigation options: Map, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The main area is titled 'Alerts' and includes a '+ ADD ALERT' button. Below the title are tabs for 'GENERAL' and 'MIFLEET', with 'MANAGE ALERTS SETUP' highlighted and labeled '1.'. A search bar and a filter icon are also present. A table lists alerts with columns: Alert, Type, Vehicles, Contact, Created, Updated, and Actions. The first row shows an alert named 'Training' of type 'Events' for 'All Vehicles' at 'Alert Centre', created on 2024/09/11 18:47 and updated on 2024/09/11 18:47. The 'Actions' column for this row contains edit and delete icons, labeled '2.'. A pop-up window titled 'Events' is overlaid on the table, labeled '3.'. It contains a 'Fill Event Alert details here' section with a text input for 'Alert Description' (containing 'Training') and a 'Notification Types' section with a dropdown for 'Trigger Events' (set to 'Ignition') and checkboxes for 'Ignition On' and 'Ignition Off'. To the right of these are several notification type buttons: 'Excessive Idling', 'Harsh Acceleration', 'Harsh Braking', 'Ignition Off', and 'Ignition On'. At the bottom, the 'Vehicles' section has a checkbox for 'All Vehicles' (checked) and an option for 'By Geofence'.

MESSAGE CREDITS MANAGEMENT

For Alert notifications sent through SMS, users would need to top up if they exceeded their limit.

1. Select the **“Message Credits”** tab.
2. Users can Edit the Monthly Limits of Credits to prevent over-usage.
3. Select **“Buy More”** to purchase additional credits for SMS and Data. Prices may vary depending on the country.


The screenshot displays the CARTRACK Alerts management interface. The left sidebar contains navigation options: Map, Fleet, Asset Trackers, Heatmaps, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Coaching, Maintenance, and Admin. The main content area is titled 'Alerts' and includes a '+ ADD ALERT' button. Below the title, there are three sections: 'Used this month' (0), 'Monthly Limit' (0), and 'Credits remaining' (0). The 'MESSAGE CREDITS' tab is highlighted with a red box and labeled '1.'. The 'Monthly Limit' section has an 'EDIT LIMITS' button highlighted with a red box and labeled '2.'. The 'Credits remaining' section has a 'BUY MORE' button highlighted with a red box and labeled '3.'. A 'Monthly Limits' modal is open, showing a dropdown for 'Monthly Limit' set to 'Limited' and a 'Total Limit' input field. A 'Buy Credit Bundles' modal is also open, displaying five bundles: 1000 credits (Rp880000), 500 credits (Rp440000), 300 credits (Rp264000), 200 credits (Rp176000), and 100 credits (Rp88000). Each bundle includes a 'SELECT' button.

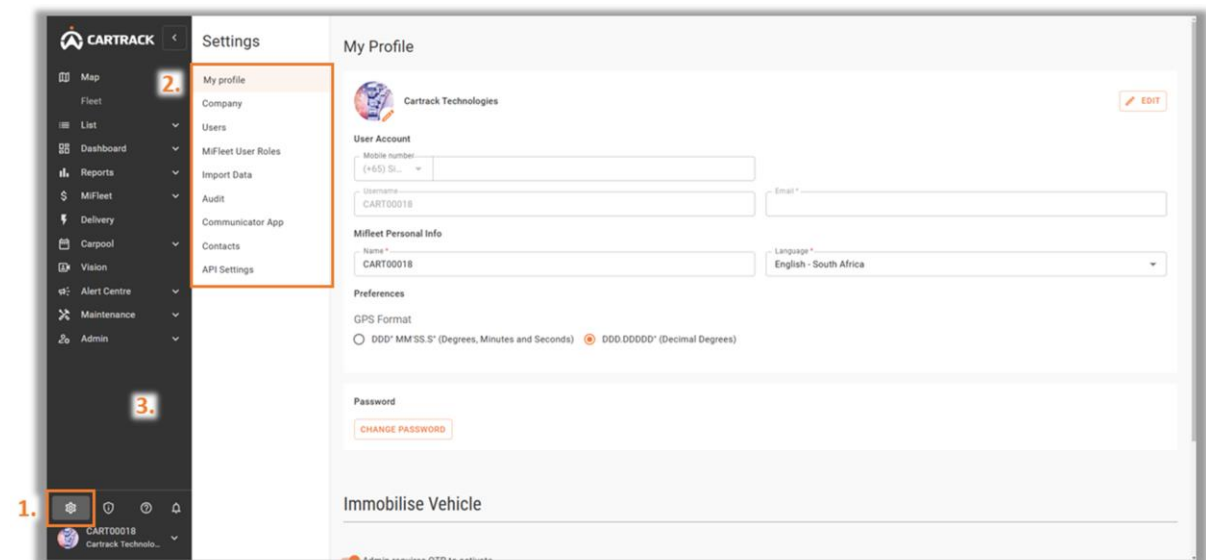
Credits	Price (Rp)
1000	880000
500	440000
300	264000
200	176000
100	88000

SETTINGS

Settings is where users would be able to manage their accounts and create sub-users.

OVERVIEW

1. Select the “” icon to access Fleet account settings.
2. Users can select from the available menu:
 - **My Profile:** Edit key account details and set parameters for Vehicle Immobilization.
 - **Company:** ‘Edit Company Profile’ and ‘Create Departments’.
 - **Users:** ‘Create’ and ‘Manage Sub-users’.
 - **MiFleet User Roles:** ‘Manage MiFleet Profiles’ for sub-users.
 - **Import Data:** Import data through Excel files such as Geofence, Drivers, etc.
 - **Audit:** Review the Access footprint of accounts.
 - **Contacts:** Create a contact list for Telegram Alerts.
 - **API Settings:** Information for Integration of Fleet data with another software.



SUB-USER OVERVIEW

Sub-users can be created to limit data and feature access and permission. This provides the manager with reassurance that the sub-user can only view, access, or edit information that they have been given access to.

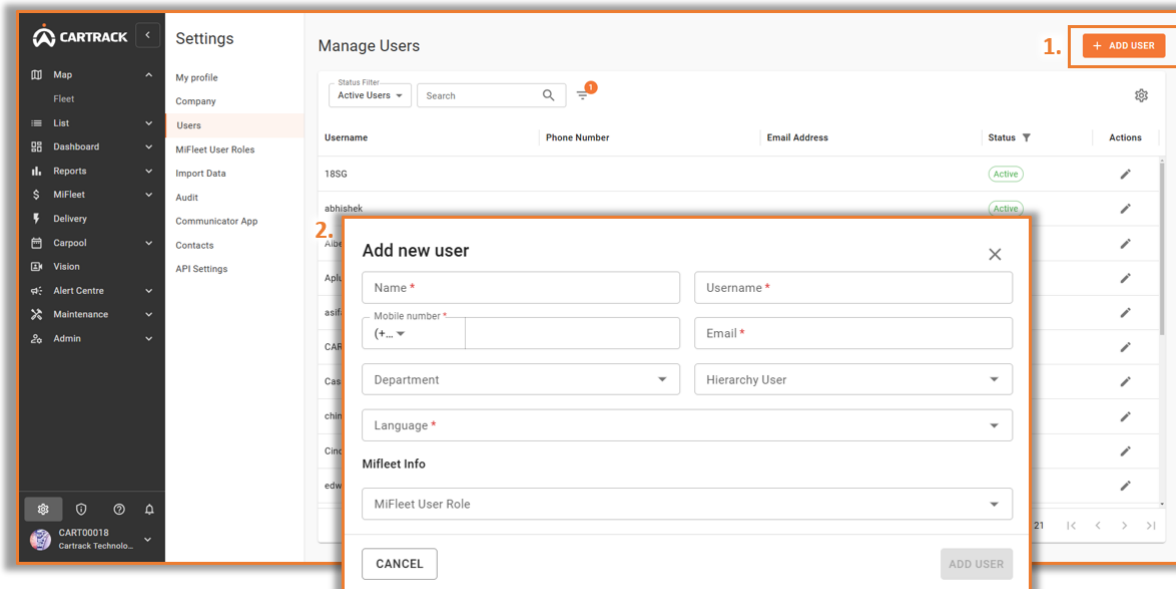
1. Select “**Users**” to access the sub-user page.
2. Search or Filter to view specific sub-users.
3. Displays list of all sub-user accounts created.
4. Manage sub-user accounts through the “**Actions**” column.

The screenshot displays the CARTRACK web application interface. On the left is a dark sidebar with navigation icons for Map, Fleet, List, Dashboard, Reports, MiFleet, Delivery, Carpool, Vision, Alert Centre, Maintenance, and Admin. The 'Settings' menu is open, showing options like My profile, Company, Users (highlighted with a red box and number 1), MiFleet User Roles, Import Data, Audit, Communicator App, Contacts, and API Settings. The 'Manage Users' section is active, featuring a search bar with a status filter set to 'Active Users' (highlighted with a red box and number 2) and a search icon. Below the search bar is a table with columns: Username, Phone Number, Email Address, Status (highlighted with a red box and number 4), and Actions. The table lists 10 sub-users, all with 'Active' status. The 'Actions' column contains edit icons. At the bottom right of the table, it shows 'Rows per page: 25' and '1-21 of 21'.

Username	Phone Number	Email Address	Status	Actions
18SG			Active	
abhishek			Active	
Albert			Active	
Aplusdemo			Active	
asifazad799			Active	
CART00017			Active	
Cassey			Active	
chin			Active	
Cindy			Active	
edwinkoo			Active	

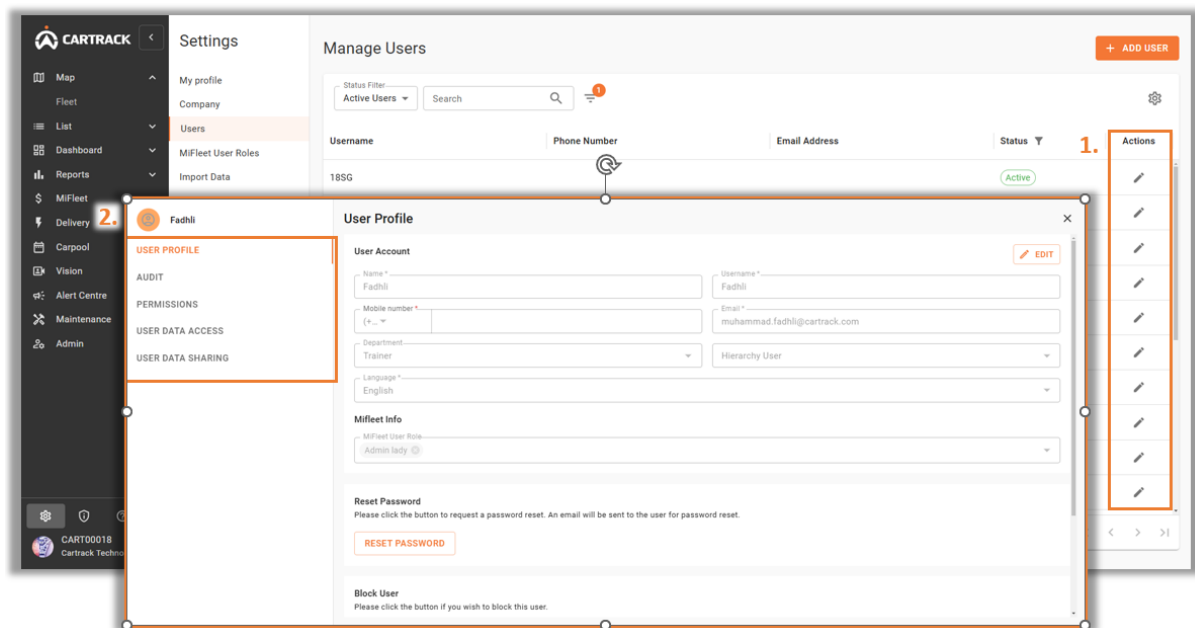
SUB-USER CREATION

1. Select **"Add User"** to create a sub-user account.
2. A pop-up window will appear. Input all required fields and click **"Add User"** to create a sub-user account.



SUB-USER MANAGEMENT

1. Identify the sub-user account to edit from the list and click on the “✎” icon.
2. A pop-up menu will appear. There are several options here where you can manage the sub-user account:
 - **User Profile:** Users can edit sub-user details and ‘Reset Password’ for the user.
 - **Audit:** Review the Access footprint of the user.
 - **Permissions:** Determine the features that will be made available to the user.
 - **User Data Access:** Determine the data that the user will be able to view.
 - **User Data Sharing:** Determine the data that will be made available for the Admin to view in the Admin account.

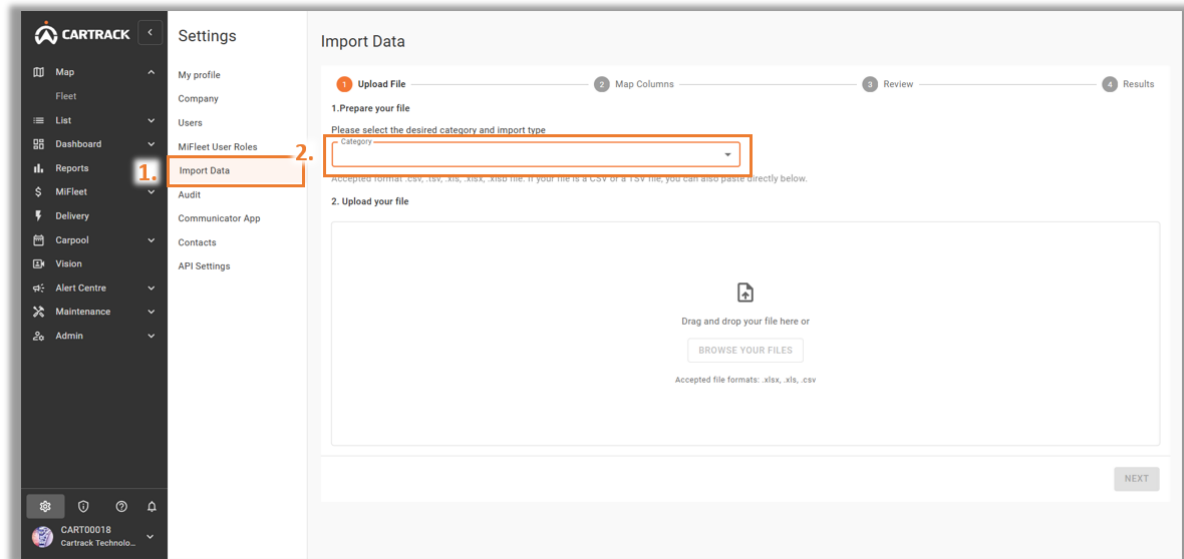


IMPORTING DATA

Users can import specific data into our Fleet Pages instead of creating it manually.

1. Select “**Import Data**” to access the Import page.
2. Users can select a category to import. Upon selection of a category, users can download the Excel template.
 - POI
 - Geofence
 - Drivers

Follow the instructions to complete the importing.




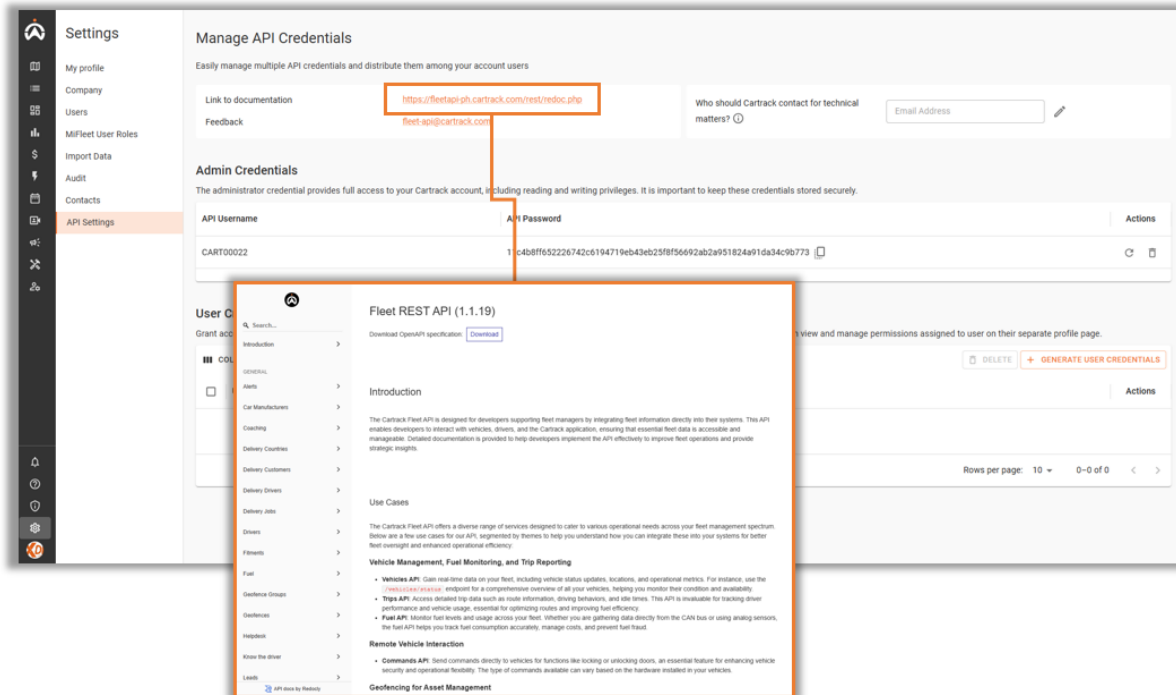
Note:

Alternatively, users can also use their own template to import and Map the columns accordingly.

API SETTINGS

Users can integrate information with our webpage to push or pull data.

1. Select the “” icon.
2. Click on “**API Settings**”.
3. This link provides users with information on how to integrate with our platform.



The screenshot displays the 'Settings' menu on the left, with 'API Settings' highlighted. The main content area is titled 'Manage API Credentials' and includes a 'Link to documentation' field containing the URL <https://fleetapi.ph.cartrack.com/rest/rdoc.php>. Below this is the 'Admin Credentials' section, which lists API usernames and passwords. An orange box highlights the 'Link to documentation' field and the 'Fleet REST API (1.1.19)' documentation page that opens in a new window. The documentation page includes sections for 'Introduction', 'Use Cases', 'Vehicle Management, Fuel Monitoring, and Trip Reporting', 'Remote Vehicle Interaction', and 'Geofencing for Asset Management'.

Settings

- My profile
- Company
- Users
- MiFleet User Roles
- Import Data
- Audit
- Contacts
- API Settings**

Manage API Credentials

Easily manage multiple API credentials and distribute them among your account users

Link to documentation: <https://fleetapi.ph.cartrack.com/rest/rdoc.php>

Feedback: fleet-api@cartrack.com

Who should Cartrack contact for technical matters?

Admin Credentials

The administrator credential provides full access to your Cartrack account, including reading and writing privileges. It is important to keep these credentials stored securely.

API Username	API Password	Actions
CART00022	1c4b8ff652226742c6194719eb43eb25ff56692ab2a951824a91da34c9b773	Refresh Delete

User C...

Grant acc...

Search...

Download OpenAPI specification [Download](#)

Fleet REST API (1.1.19)

Introduction

The Cartrack Fleet API is designed for developers supporting fleet managers by integrating fleet information directly into their systems. This API enables developers to interact with vehicles, drivers, and the Cartrack application, ensuring that essential fleet data is accessible and manageable. Detailed documentation is provided to help developers implement the API effectively to improve fleet operations and provide strategic insights.

Use Cases

The Cartrack Fleet API offers a diverse range of services designed to cater to various operational needs across your fleet management spectrum. Below are a few use cases for our API, segmented by themes to help you understand how you can integrate these into your systems for better fleet oversight and enhanced operational efficiency.

Vehicle Management, Fuel Monitoring, and Trip Reporting

- **Vehicles API:** Gain real-time data on your fleet, including vehicle status, location, and operational metrics. For instance, use the [VEHICLES API endpoint](#) for a comprehensive overview of all your vehicles, helping you monitor their condition and availability.
- **Trips API:** Access detailed trip data such as route information, driving behaviors, and idle times. This API is invaluable for tracking driver performance and vehicle usage, essential for optimizing routes and improving fuel efficiency.
- **Fuel API:** Monitor fuel levels and usage across your fleet. Whether you are gathering data directly from the CAN bus or using analog sensors, the Fuel API helps you track fuel consumption accurately, manage costs, and prevent fuel fraud.

Remote Vehicle Interaction

- **Commands API:** Send commands directly to vehicles for functions like locking or unlocking doors, an essential feature for enhancing vehicle security and operational flexibility. The type of commands available can vary based on the hardware installed in your vehicles.

Geofencing for Asset Management