# VISION

USER GUIDE

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INTRODUCTION

There are two ways that users can stream their fleet footage: Users can stream their camera footage either through the Fleet Web or Mobile App.

WHAT YOU NEED TO USE VISION

1. **PC or laptop with a browser**
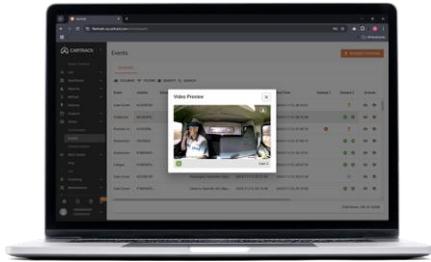
You can view and download your fleet's footage via a web-based browser connected to the internet.

2. **Android or iOS smartphone**

You can also view your fleet's footage via our mobile app that connects to the internet. Search **"Cartrack GPS, Vehicle & Fleet"** on the app store or use the links below.

   a. Apple
   b. Android

LIVESTREAM

Livestream allows managers to monitor their drivers' real-time behaviour while on the road, vehicles, and cargo. This enables managers to keep an eye on cargo safety while in transit.

MAP WEBPAGE

1. Select a vehicle and click on the green **"on"** icon to live-stream footage.
2. You can choose how many of the cameras you want to view by clicking on the numbers on the right hand.
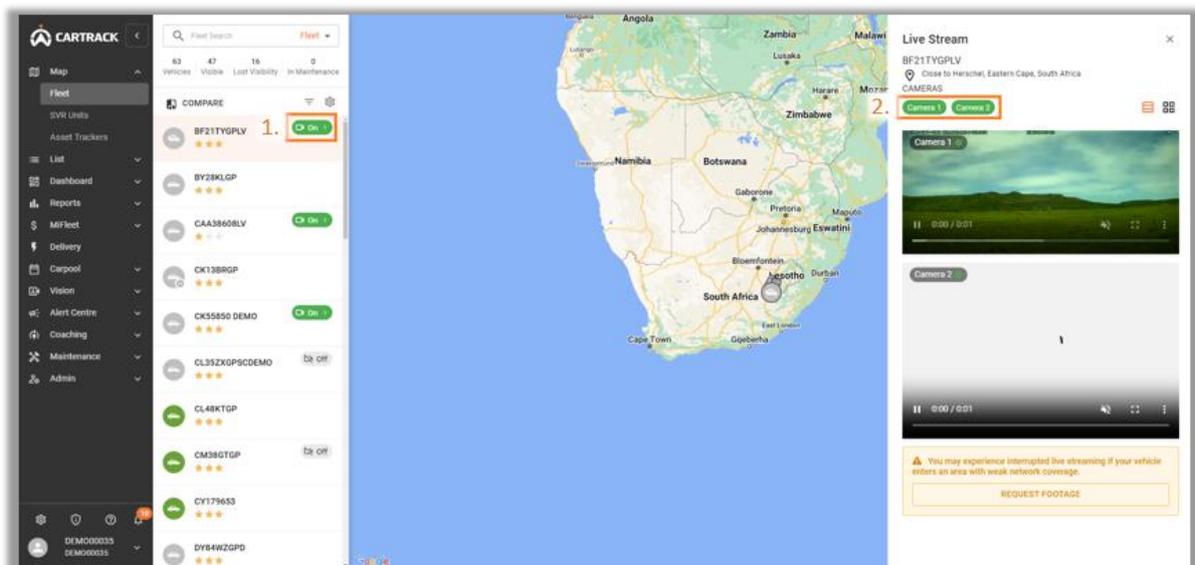

Note:

Streaming quality is dependent on internet connectivity. A maximum of 16 cameras can be streamed at any time on the Vision webpage.

VISION WEBPAGE

1. Select **"Live Stream"** under Vision.
2. Click on the cameras that you want to view.
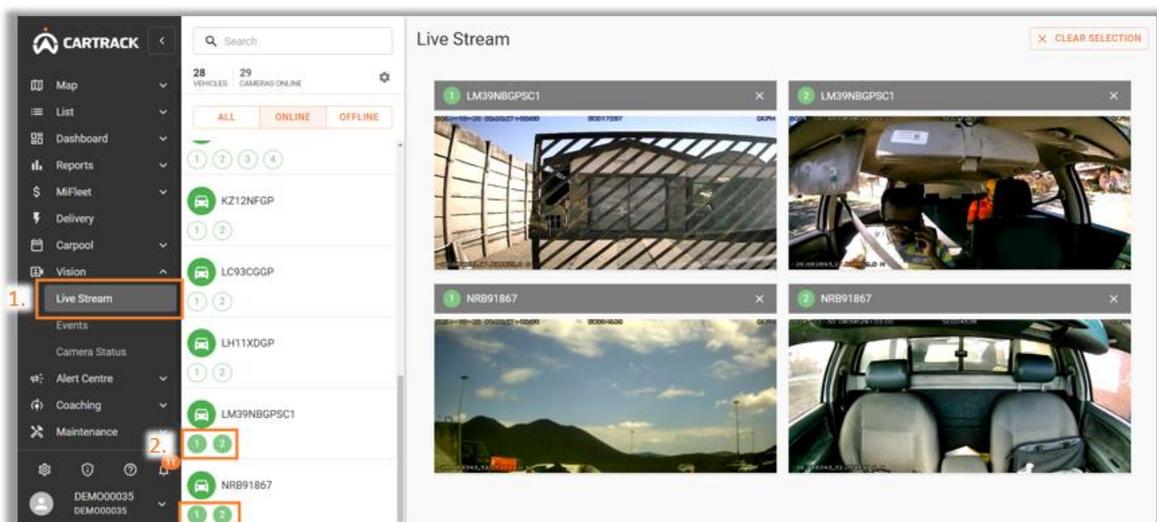
MOBILE APP

1. Pull the menu bar up to the middle of the screen.
2. Click on the **"Live Stream"** icon.
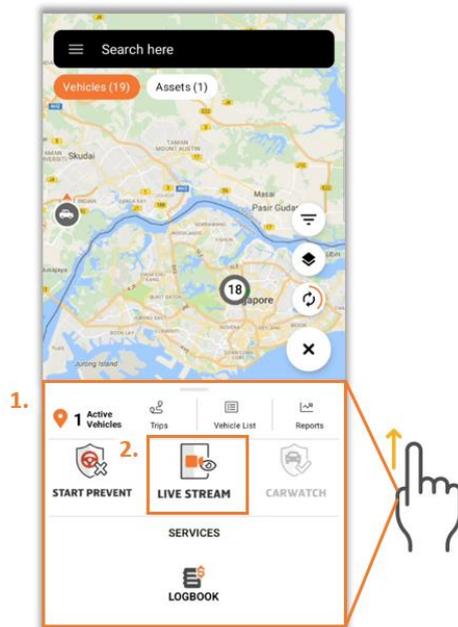
3. Once you've clicked on **"Live Stream",** you will see a search bar.
4. You can see which vehicles' footage you can view in real-time.
5. Select the cameras whose footage you want to view.
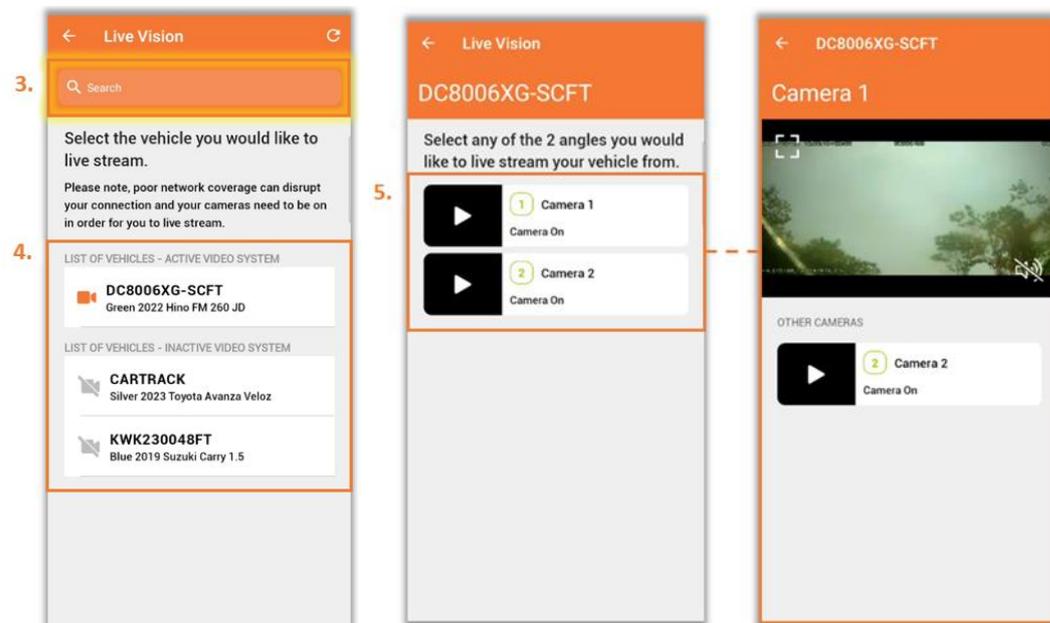
Alternatively, you can also:

1. Click on the three bars at the top left of your screen.
2. And click on **"Vision"** where you'll be presented with two options:
   a. **"Live Stream"** and
   b. **"Events"**
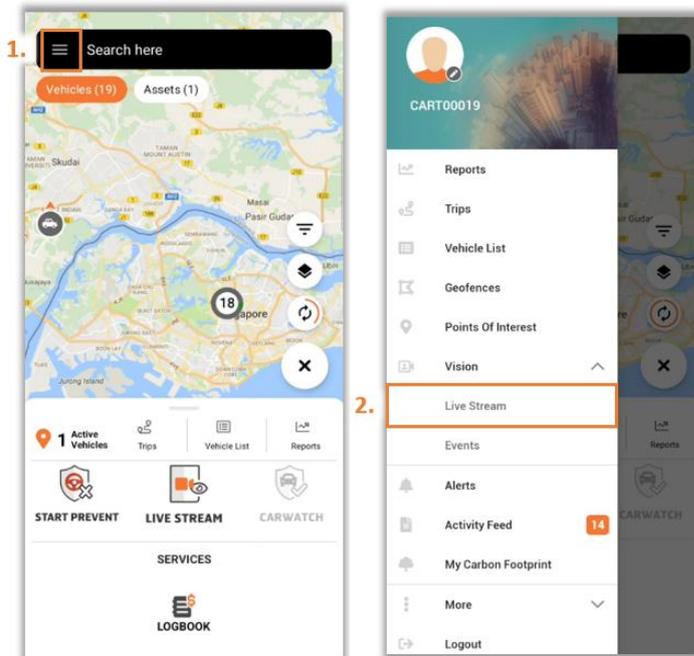
3. Once you've clicked on **"Live Stream",** you will see a search bar.
4. You can see which vehicles' footage you can view in real-time.
5. Select the camera footage you want to view.
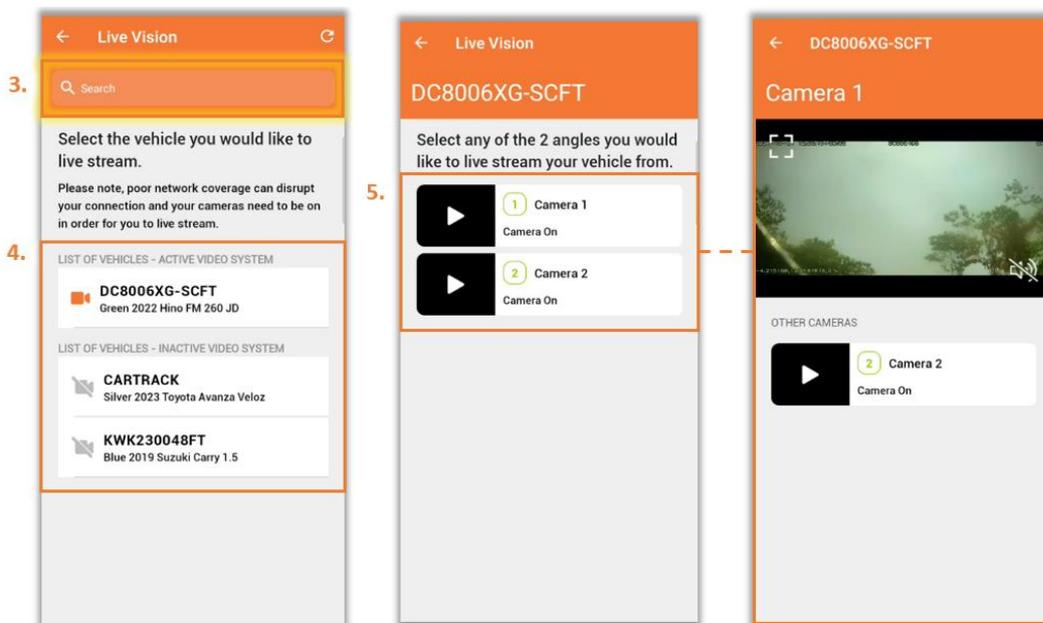
REQUESTING FOOTAGE

Managers can request up to 5 minutes of footage from a vehicle's cameras for review in case of accidents or emergencies. They can select the desired footage from the available list, which is then uploaded to the web page. This assists managers in case of an emergency or accident.

VISION WEBPAGE

1. Select **"Events"** under Vision.
2. At the top right, click on **"Request footage".**
3. The following window will pop up, where you can choose:
    o **Registration:** Select which vehicle's footage you want to receive from the list of footage.
    o **Date/Time:** What time and day you want to retrieve.
    o **Duration:** Select which vehicle's footage you want to receive from the list of footage.
    o **Comment:** Add a description or comment on the footage retrieved.
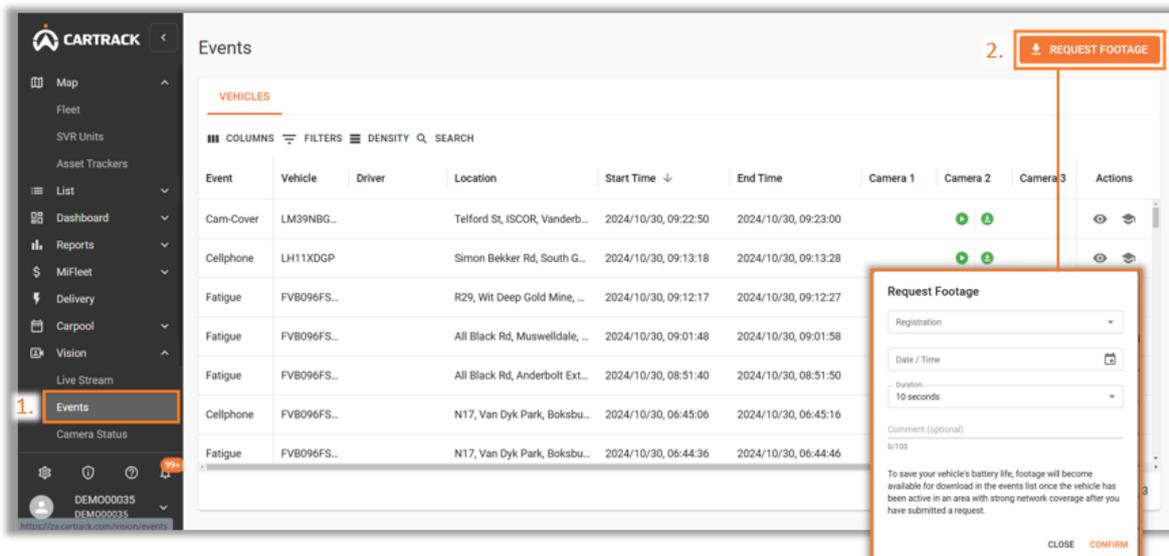
MOBILE APP

1. At the top left, click on the three lines.
2. Click on **"Events"** under Vision.
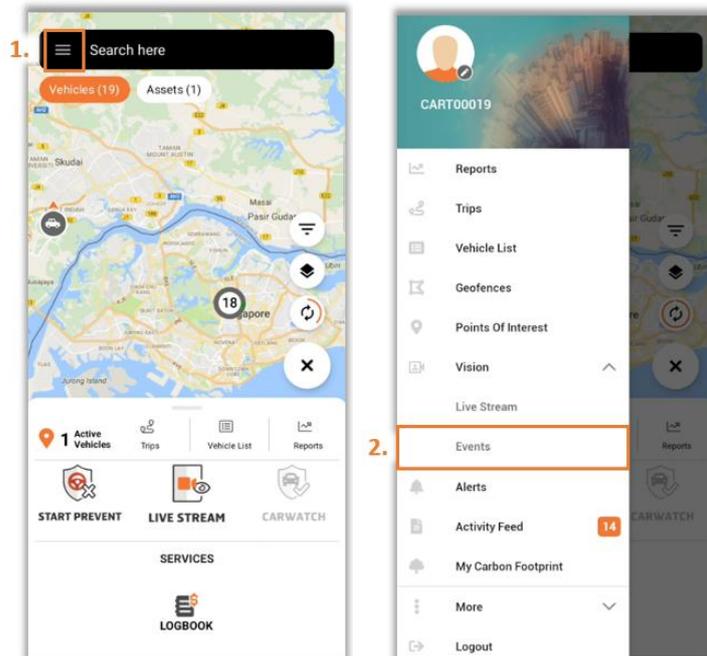
3. Click on the **"Request"** icon at the top right.
4. Select the vehicle, cameras, footage time, and footage duration you want to see.
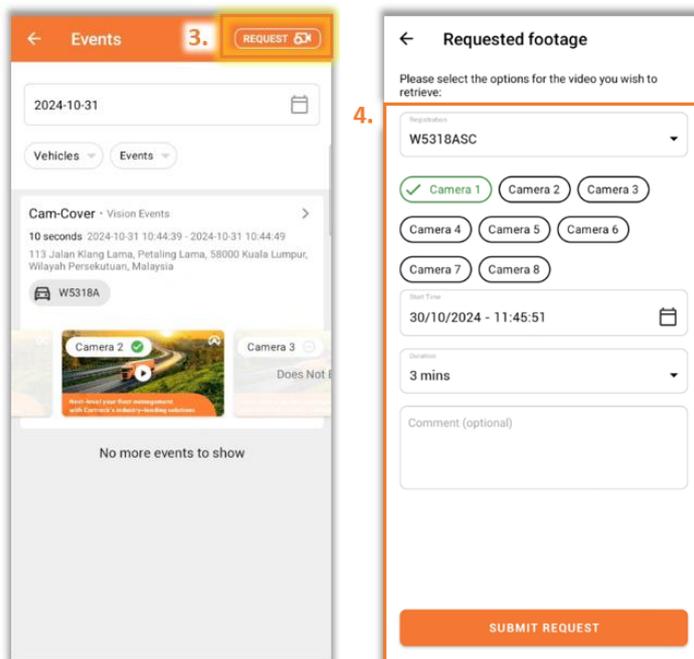
VIEWING AI EVENTS

AI events are automatically stored on the webpage and include 10-second footage. Users can play, download, or share this footage.

VISION WEBPAGE

1. Select **"Events"** under Vision.
2. You can see the type of AI event in the first column or you can alternatively,
3. search for specific events, by clicking **"Filters".**
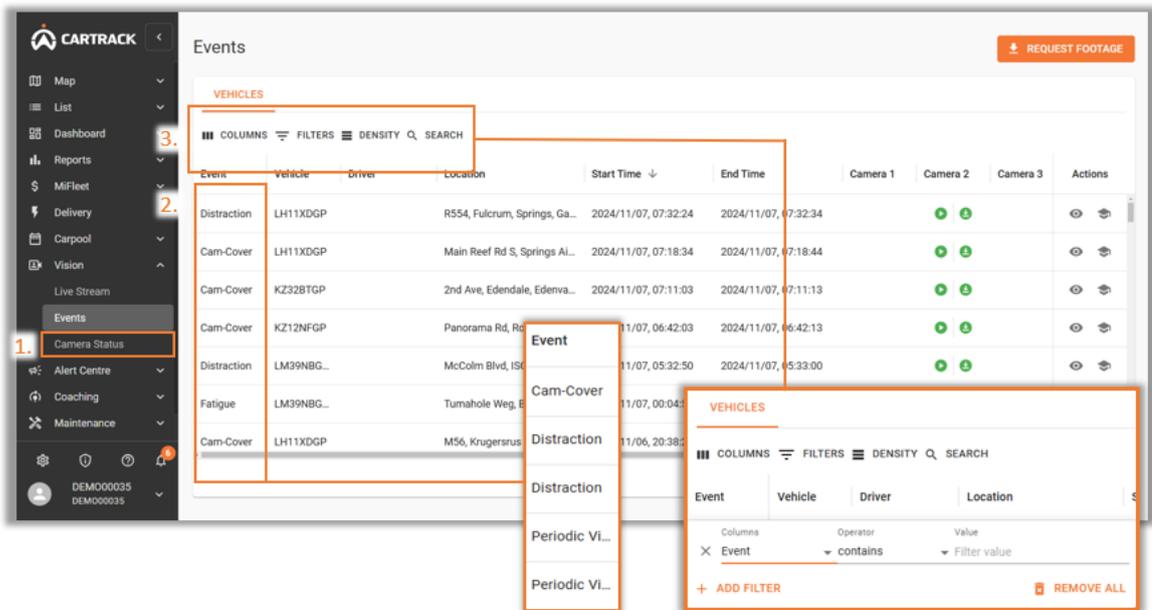
MOBILE APP

1. At the top left, click on the three lines.
2. Click on **"Events"** under Vision.
3. Select the footage date you want to view.
4. Select the vehicle and the event you want to view.
5. See the event type and event footage.
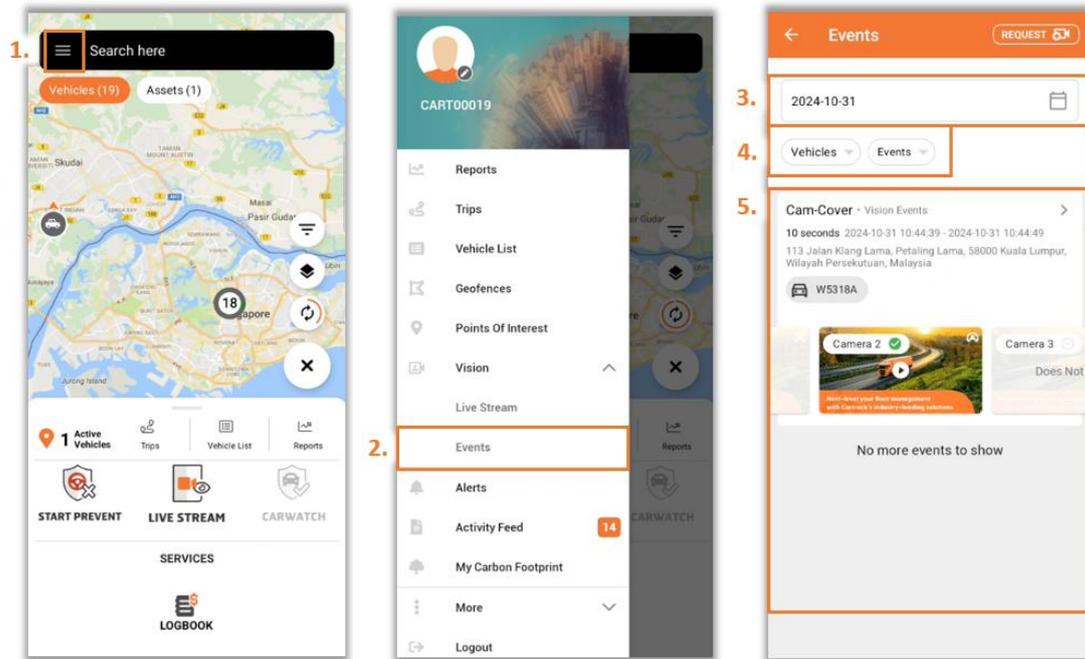
DOWNLOADING OR SENDING FOOTAGE

VISION WEBPAGE

1. Select **"Events"** under Vision.

2. Click on the **"** **"** icon under **"Camera".**

MOBILE APP

1. At the top left, click on the three lines.
2. Click on **"Events"** under Vision.

3. Select the event that you want to send or download.
4. At the bottom of the screen, you can choose to share or download the footage.
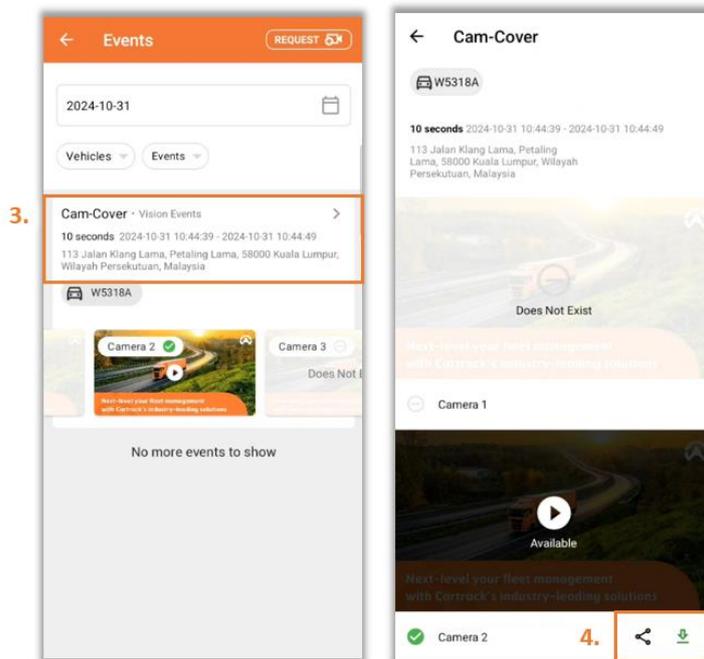
DATA MANAGEMENT

Data will be consumed when:

- ○ AI events are sent to the web page,
- ○ Users request for footage remotely,
- ○ Users are live streaming.

Data management allows users to check on the camera's health status and monitor the data consumption of the cameras.

CAMERA STATUS

1. Select **"Camera Status"** under Vision.
2. View **"Health Status"** of the camera.
3. Check **"Last Download"** to see the most recent time the footage was downloaded.
4. To view whether the most recent download was successful navigate to **"Last Download Status"**.

- ○ **Pending:** Footage currently being downloaded.

- ○ **No Data Available:** There is no footage to retrieve during that period.

- ○ **Successful:** Footage is successfully downloaded into the web page.

LIVE STREAM AND MONTHLY DATA USAGE

1. Select **"Camera Status"** under Vision.
2. View the **"Live Stream Data Usage (MB)"** column to see how much data a specific vehicle's cameras use.
3. View the **"Total Data Usage"** column to see how much of the monthly available data remains.
4. View **"Monthly Total Data Usage"** to see how much of your overall monthly data has been used or how much is still available.

TOP-UP DATA

When an account's data is depleted you can purchase additional data through the web page.

1. Click on the " 🔔 " icon at the bottom of your screen to navigate to the alerts page.

2. Select the **"Message Credits"** tab.
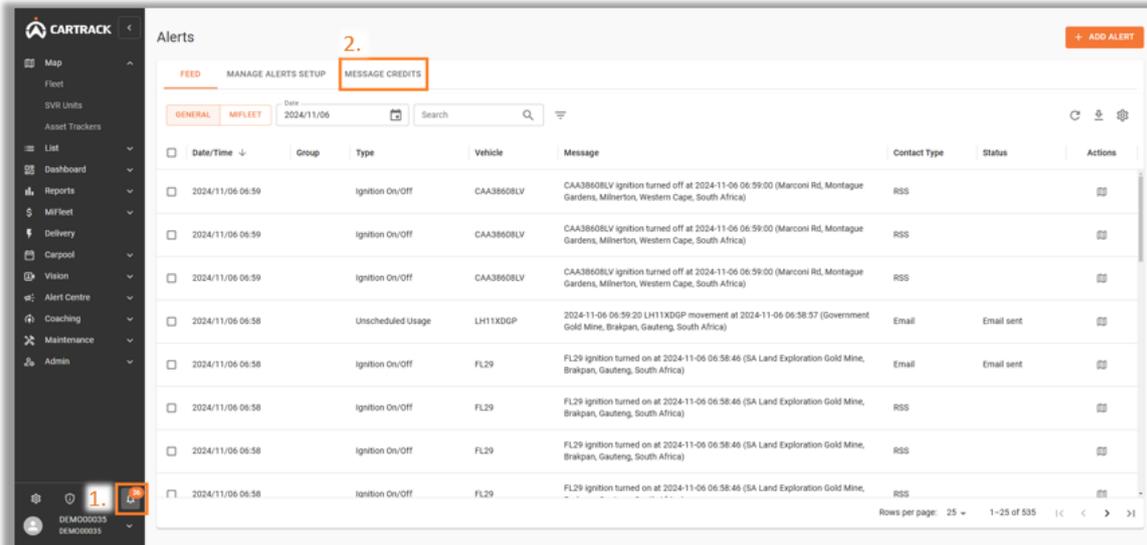
3. You can purchase more credits by selecting **"Buy More".**